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FREQUENTLY ASKED QUESTIONS AND IMPORTANT INFORMATION

THIS DOCUMENT MAY BE SUBJECT TO CHANGE

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CAN I PROVIDE PROOF OF EXPERIENCE WITH RACES COMPLETED BEFORE 2026?

YES. For PRO and ONE only the following will count: **completion of** 1 ultra-trail over 50 km or 2 mountain marathons. All previous races listed on your sporting CV count.
You must provide proof of participation with an official results link/document before 24/12/2026. Photos of you taking part in the race are NOT accepted as proof. You may therefore register for PRO or ONE even if you have not yet completed the required races, take part in an ultra during the remainder of 2026 and submit proof before the stated deadline.

CAN I ADD THE SHUTTLE SERVICE AFTER REGISTERING?

YES, subject to availability and while registrations remain open.
Access your registration using your booking reference and edit the selected options.
Once booked, the shuttle service is non-refundable

CAN I COLLECT MY RACE BIB OUTSIDE THE ESTABLISHED TIMES?

No. Race bibs and runner packs will only be issued on the stated days and at the stated times. Check collection times in the Regulations and in the infographic for your race distance on the website.

WHAT IS MY RACE BIB NUMBER?

Race bib numbers are assigned a few days before the race. You will receive an email that week confirming your details. You can access your private **MY REGISTRATION** area to review your details: ULTRAMEDITERRÀNIA UNIÓN ALCOYANA SEGUROS LINK

DO I NEED A FEDERATION LICENCE?

It is only required for federated race categories counting towards the FEMECV Cup. You must present a valid licence compatible with the corresponding race category.

WHAT DO I NEED TO COLLECT MY RACE BIB?

- **Official identity document: DNI, NIE or passport.**
- Registration confirmation containing the **QR code** shown in your confirmation email
- **Equipment check** or **check-in**: For **PRO, ONE, MAX and STG**, mandatory equipment will be checked during race-bib collection. The race bib will not be issued without the required equipment. Each participant must sign a declaration confirming that they are familiar with the Regulations and will carry all mandatory equipment throughout the race.
- **AUTHORISATION FOR MINORS**: To be signed by a parent or legal guardian at collection. AUTHORISATION FORM FOR MINORS (in short)
- **DEPOSIT.** The **PRO and ONE** races are tracked using a GPS device. To collect the race bib, you must leave an **exact cash deposit of €50** (the organisation cannot provide change) for the security device. The deposit will be returned after the race once the device has been handed back.

- You do not need to bring or send the informed consent form. This document is accepted as part of the registration process.

Each participant must wear an **identification wristband**[1] fitted at race-bib collection. This wristband provides access to the start area, showers and the finish-line refreshment area.

[1] Do not remove it until the race is over and you have left the controlled area. Once removed, you may not re-enter the refreshment area.

CAN SOMEONE ELSE COLLECT MY RACE BIB?

NO, race bibs are only issued in person.

The runner may authorise another person to collect the runner pack by completing the following document and, in this case, waiving their right to receive a race bib. AUTHORISATION AND RACE-BIB WAIVER FORM (in short)

CAN I CHANGE RACE DISTANCE OR TRANSFER MY ENTRY?

Yes. The Regulations allow changes of race distance or entrant until **13 December 2026**, at a cost of **20% of the entry fee applicable when the change is requested**.

CAN I CANCEL MY ENTRY AND REQUEST A REFUND?

Full details are available in the Regulations:

With cancellation cover:
You may request a refund of **100% of the entry fee until 20 December 2026 at 23:59**. No refunds will be issued after this deadline.

Without cancellation cover:

- Until **13 December 2026**, you may receive a refund of **50% of the entry fee in the event of injury only**, upon submission of a certificate signed by a registered healthcare professional and showing their professional registration number.
- If pregnancy occurs after registration, you may request a **full refund** or **deferral of your place for up to two years**, upon submission of the corresponding medical certificate.
- From **14 December 2026**, no refund will be available, except for participants who purchased cancellation cover.

Additional services purchased, such as shuttle services, T-shirts or other extras, **are non-refundable**.

If the race is suspended, modified or cancelled due to force majeure, a decision by the authorities or adverse weather conditions, entry fees will not be refunded and participants' expenses will not be covered.

CAN I CHANGE THE SIZE OF MY T-SHIRT OR FINISHER GARMENT?

No. The order is placed according to the size selected during registration. Once all race-bib collection sessions have ended, and only if garments are still available, you may ask whether an exchange is possible. SIZE GUIDE

WHERE CAN I FIND THE ROADBOOK AND AID-STATION INFORMATION?

Technical information for each race distance - control points, cut-off times, aid stations, elevation gain, life bases and other details - will be available in the ROADBOOK.

To see which products are available at each aid station, consult the specific 🔗 AID-STATION INFORMATION LINK (in short)

- Female runners will have access to **menstrual products** in the event of an unexpected need. Dispensers containing tampons and sanitary pads will be available at selected aid stations. Remember: take only what you need so that another runner can also continue. See the aid-station information document.

Vegan, vegetarian and gluten-free options will be available. Ask the volunteers for guidance.

WHAT SHOULD I DO IF I WITHDRAW FROM THE RACE?

- You must notify the organisation.
- Withdraw at an aid station or control point.
- Do not return by your own means without notifying the organisation.
- Consult the roadbook for the official points from which evacuation is guaranteed.

CAN SOMEONE ACCOMPANY OR ASSIST ME DURING THE RACE?

You may not be accompanied by unregistered persons or animals.
External assistance is only permitted in PRO and ONE and must be provided exclusively within the authorised areas of the aid stations.
It is not permitted in the other race distances and may result in a penalty or disqualification.

WHAT HAPPENS IF THE COLD-WEATHER KIT IS ACTIVATED OR THE MANDATORY EQUIPMENT CHANGES?

- The organisation may require additional equipment due to weather conditions.
- This will be announced through the official channels: the official website, email and official social media.
- Runners must check the latest update before travelling.
- The check at race-bib collection does not exempt participants from carrying all required equipment during the race.

Specific information for each race distance - schedules, start location, shuttle services, mandatory equipment, cut-off times and services - will be sent by email in an infographic during the days before the race. Always check the latest version of the Regulations and the official documentation.

HOW CAN I TRACK THE RACE AND VIEW RESULTS?

WiamGPS

You will be able to use **GPS tracking** for runners in **PRO and ONE** at the following link: WIAM SPORTS (in short)

Official control points and estimated times: ROADBOOK

LIVE OFFICIAL CONTROL POINTS: PRO AND ONE



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ULTRAMEDITERRÀNIA RESULTS AT: TIMERACES (in short)

CAN AID STATIONS BE REACHED BY CAR?

To follow the runners, all aid stations can be reached by car except:

	FONT DE L'ARBRE - AITANA	PRO					
	ALT DEL RECINGLE - SERRELLA	PRO					
	TOSSAL DEL SEGURA	PRO	ONE				
	COVA ALTA	PRO	ONE	MAX			
	REFUGI MONTCABRER	PRO	ONE	MAX			
	MAS SERRETA				EXP		
	PINARET ASENSI				EXP	CXM	

	FONT DEL QUINZET				EXP	CXM	
	ROMERAL				EXP		
	MAS DE LLOPIS						VRT