

The Early Years Nursery School Alliance

HELEN GIBSON AND CLERVAUX NURSERY SCHOOL AND KIDS CLUBS

May 26

Parent, Carer and Visitor Code of Conduct

At Helen Gibson and Clervaux Nursery School we are very fortunate to have supportive and friendly parents.

Our parents recognise that educating children is a process that involves partnership between home and school and understand the importance of a good working relationship to equip children with the necessary skills for their future learning and adult hood. For these reasons we welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this policy is to provide a reminder to all parents and visitors to our school about expected conduct so that we can work together to ensure a safe and positive school environment for our children to thrive in.

Respect and concern for others and their rights

To truly create the best outcomes for our children, this requires the relationship between home and school to be based on the principles of care, integrity, trust and mutual respect. The maintenance of this relationship is important to ensure that a child or children are safe and not open to undue distress and anxiety.

Parents, carers and visitors are reminded:

- To respect the caring ethos and values of the school
- That both teachers and parents need to work together for the benefit of the children.

- Approaching school staff for help to resolve an issue is done in an appropriate manner
- All members of the school community are treated with respect using appropriate language and behaviour.
- To reinforce the school policy on behaviour
- To respect the learning environment appropriately
- To park with consideration and respect for others when delivering and collecting children from school.

We will not tolerate any form of abusive behaviour.

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds including team matches.
- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carer or student regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying school property.
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication
- Defamatory, offensive or derogatory comments regarding the school or any of the students/parent/staff, at the school on Facebook or other social sites, including WhatsApp, Instagram, X etc. Any concerns you may have about the school must be made through the appropriate channels by speaking to the class teacher, Executive Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.
- The use of physical aggression towards another adult or child.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).

This list is not exhaustive

If you become abusive towards a member of staff you will be asked to leave the premises. If serious, the police may be called to deal with the situation.

There may be times when you disagree with decisions that we make, particularly when safeguarding is concerned. We aim to ensure you are fully informed around reasons why, for example, referrals are made, however, there may be times when advice from professionals prevent us from doing this.

Remember that staff are here to teach and nurture your children, not to be abused physically, verbally or on social media.

Use of Social Media

Social media websites provide a means of communication between schools and parents. However, we consider the inappropriate use of social media websites as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the Executive Head Teacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned. A copy of our complaints policy can be found on our website. If you require a paper copy, please see the office.

In the event that a parent/carer of a child at our schools is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report a contact or activity which breaches this. The school will also expect that such comments are removed immediately.

We take the use of social networks to publicly humiliate another by inappropriate social network entry, very serious. The school will also consider its legal options to deal with any such misuse on social networking or other site.

Thank you for your understanding and cooperation in abiding by this policy in our schools. Together we create a positive and uplifting environment not only for the children but also all who work in, and visit our schools.

I agree to abide by the expectations set out in the Parent Code of Conduct

Name –

Signed –

Date –

Additional signatures required from any family member, carer or child minder who collects your child.

Name –

Signed –

Date –

Name –

Signed –

Date –

Name –

Signed –

Date –

