Privacy Policy - Jira Ticket Collector

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Operator: flowimax

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1. What the extension does (single purpose)

Jira Ticket Collector is a Chrome extension for authorized employees. It reads the Jira ticket that a user selects in the company's Jira site and hands it to the company's internal review web application so the ticket can be checked against internal review rules. After an administrator explicitly confirms a preview, it can also apply the matching approval to that Jira ticket (assignee, comment and status transition). It runs only on the company's Jira site and on the company's internal review web application. It does not run on any other website.

2. Information the extension handles

Only when a user starts a review or confirms an approval, the extension may read:

- the Jira ticket the user selected: key, summary, project, type, status, priority, labels, components, description, custom fields, comments, linked-issue and attachment information, and the ticket URL;
- for some ticket types, the content of attachments on that ticket (spreadsheets and images) so they can be checked, which can include names and email addresses of people listed in those attachments or in the ticket;
- the list of tickets returned by a review queue that the user already has access to in Jira (ticket keys, summaries and statuses), and ticket status values used to keep the review list up to date.

The extension does **not** read or store Jira passwords, cookies, authentication tokens, browsing history, keystrokes, location, or any data from other websites.

3. How the information is used

The information is used only to provide the features described above: to review the selected ticket, to show the result and a report-ready reason in the internal web application, and to apply an approval that an administrator has explicitly confirmed. It is

not used for advertising, profiling, creditworthiness or lending decisions, and it is not sold.

4. Where the information goes and who receives it

- The extension talks only to the company's Jira site (using the user's own signed-in session) and passes the collected data to the company's internal review web application, where the user is signed in. Transfers use HTTPS.
- To produce the review result, the internal web application may send the relevant ticket text to an AI model provider that acts as a service provider for this purpose (for example Google's Gemini API). Data is shared only to the extent needed for that purpose.
- We do not transfer data to other third parties, and we do not allow humans to read it except as needed for security, to comply with law, or with the user's consent.

5. Storage and retention

- The extension itself stores no ticket data. For up to five minutes it keeps a one-time confirmation token in the browser's session storage so an administrator's open confirmation dialog survives a service-worker restart. It is removed when used, when it expires, or when the browser session ends.
- The internal web application keeps review history (ticket key, summary, result, counts and reason). Detailed review snapshots are kept for a limited period (currently up to 15 days) and are then purged. Images read from attachments are used only for the analysis and are not kept in the review history.
- An administrator can delete records. To ask for deletion of your data, contact us at the address above.

6. Security

Access is limited to the company's Jira domain and the company's internal web application. The extension validates the sender and the ticket key, sanitizes content it exports, and does not execute remote code. The internal web application requires users to sign in and uses HTTPS.

7. Chrome Web Store User Data Policy

Our use and transfer of information received through this extension adheres to the Chrome Web Store User Data Policy, including the Limited Use requirements.

8. Consent and your choices

The extension acts only on a user's explicit action (starting a review, or an administrator confirming an approval). You can stop all processing at any time by removing the extension from Chrome.

9. Changes to this policy

When the extension's data practices change, we will update this page and the "Last updated" date above.

10. Contact

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