



Environmental Services Tech Job Description

DEPARTMENT:	Environmental Services	FLSA STATUS:	Non-Exempt
REPORTS TO:	Environmental Services Manager	STATUS:	Seasonal
DATE APPROVED:	4/27/2026	APPROVED BY:	Christian Adams

POSITION SUMMARY

Create Exceptional Mountain Experiences as Our EVS Technician!

Step into an essential Environmental Services Technician role where you'll be the guardian of guest comfort, maintaining pristine environments across all plazas, lodges, bathrooms, and grounds areas within your base area. As our hospitality environment specialist, you'll ensure every space reflects our commitment to exceptional mountain experiences through meticulous cleanliness and proactive facility care. This dynamic position combines attention to detail with operational excellence – from creating inviting atmospheres to responding swiftly to urgent needs that keep our mountain resort running flawlessly.

Ready to become a champion of environmental excellence? You'll thrive in this role if you take pride in creating spotless spaces, possess strong work ethic, and have an unwavering commitment to maintaining the highest standards that make our mountain resort feel like home. Join our operations team where weekends and holidays become your opportunity to showcase hospitality through exceptional cleanliness and facility care!

COMPENSATION

Discover Your Mountain Environmental Services Adventure!

Why just clean when you can create exceptional guest experiences? Start with a competitive wage ranging from \$21.00 - \$23.55 per hour plus tips (based on your experience and attention to detail), then unlock the industry's most enviable benefits portfolio designed for hospitality professionals who live the mountain dream:

Your Mountain Experience:

- **FREE Season Pass** - Unlimited Mountain Biking and riding all summer season long at The Summit at Snoqualmie
- **Family Benefits** - Five courtesy lift tickets and Free dependent passes
- **Boyer Resorts Network** - Exclusive access to the entire Boyer Resorts portfolio of world-class mountain destinations
- **Resort Perks** - Savings on food and retail purchases with exclusive resort discounts
- **Pro Deal Access** - Steep discounts on top outdoor gear and equipment through our professional purchasing programs

This isn't just environmental services – it's your opportunity to create welcoming spaces while living the ultimate mountain lifestyle! Every area you maintain enhances guest satisfaction, every detail you perfect contributes to memorable experiences, and every standard you uphold reflects our commitment to mountain hospitality excellence. Ready to clean your way to mountain lifestyle success? Your environmental services adventure begins now!

ESSENTIAL DUTIES AND RESPONSIBILITIES



The following duties are not all-inclusive of the specific position.

- Execute comprehensive cleaning operations including vacuuming, dusting, and carpet care that maintains pristine environments throughout your base area facilities.
- Ensure operational readiness by maintaining supply inventory and restocking stations to support seamless guest experiences and operational efficiency.
- Champion waste management excellence by implementing proper waste sorting and removal procedures that support environmental sustainability and facility cleanliness.
- Maintain comprehensive facility care including restrooms, loading bays, storage closets, and specialized areas to the highest cleanliness and sanitation standards.
- Support cross-departmental excellence by providing assistance to other teams as needed during peak operations and special circumstances.
- Execute grounds maintenance operations including mowing, weeding, and landscape care that creates inviting outdoor spaces for guests and team members.
- Drive continuous improvement by evaluating and recommending enhancements to equipment, supplies, and procedures that optimize operational efficiency.
- Champion safety excellence by actively supporting workplace safety programs and maintaining safety-conscious practices that protect guests and team members.
- Master security protocols by responsibly managing departmental keys and maintaining building security procedures that protect resort assets and guest safety.
- Ensure guest and team member safety by maintaining cleanliness standards and promptly addressing potential hazards throughout the resort environment.
- Achieve performance excellence by meeting service level objectives and departmental goals established by management leadership.
- Embrace additional opportunities to enhance facility excellence and contribute to exceptional mountain hospitality experiences.
- Must be able to safely and legally operate a company vehicle.
- Load and transport compost, recyclables, and trash, disposing of each at the appropriate onsite location.

QUALIFICATIONS

- Must be 18 and older.
- Master clear communication excellence in English, both verbal and written, creating professional interactions with all levels of employees and guests through attentive, friendly, and hospitality-oriented service.
- Demonstrate exceptional listening abilities and problem-solving skills to understand, clarify, and address concerns raised by employees and guests effectively.
- Embody professional team collaboration excellence that contributes to collective success and positive workplace culture focused on operational excellence.
- Excel in multitasking and prioritization, managing diverse facility care functions efficiently while meeting critical deadlines and service standards.
- Champion hospitality philosophy in every interaction, approaching all encounters with genuine warmth, professionalism, and service excellence that creates welcoming environments.
- Maintain physical stamina to spend majority of workday actively engaged in facility care operations requiring standing, walking, and physical activity.
- Demonstrate commitment to safety by properly handling toxic or caustic chemicals while maintaining situational awareness around heavy machinery and operational equipment.

How You'll Succeed



At the core, your role is about nurturing connections with people. Composure and an engaging, empathetic communication style will be key to achieving organizational goals. You will consistently promote Boyne Resorts' core values of L.E.A.D.S. with all approaches and all undertakings.

To be more specific in this role you will:

1. Long Term Thinking -- Develop and maintain sustainable cleaning systems and protocols that ensure consistent excellence standards across all facilities while contributing to long-term operational success.
2. Excellence in Execution -- Deliver spotless, safe, and well-maintained environments for guests and employees through meticulous daily operations, exceptional attention to detail, and proactive facility care.
3. Attitude is Everything -- Create welcoming and comfortable atmospheres through your positive presence, professional demeanor, and commitment to cleanliness excellence that makes everyone feel valued and at home.
4. Develop Great People -- Build team culture of excellence by sharing best practices, supporting fellow crew members, and demonstrating pride in your work that establishes high performance standards.
5. Serve First -- Support exceptional guest experiences and team success by maintaining pristine, inviting spaces that enable everyone to focus on creating memorable mountain moments.

EDUCATION and/or EXPERIENCE

Previous hospitality, facility maintenance, or environmental services experience preferred but not required – we believe in developing dedicated professionals and teaching essential skills. Must excel at multitasking in fast-paced, dynamic environments while maintaining attention to detail and quality standards. Strong work ethic and commitment to excellence are essential.

PHYSICAL DEMANDS

While performing the duties of this job, the employee is regularly required to talk, hear, and communicate effectively. The employee frequently is required to stand, walk, and remain active throughout shifts. The employee is occasionally required to use hands; reach with hands and arms; climb or balance; stoop, kneel, crouch, or crawl; and perform various physical activities. The employee must regularly lift and/or move up to 10 pounds, frequently lift and/or move up to 25 pounds, and occasionally lift and/or move more than 50 pounds. This includes moving furniture, maintenance duties, and keeping all areas neat, clean, and organized.

Additional physical requirements include:

- Hike in variable conditions -- Seldom
- Ability to safely use toxic or caustic chemicals with proper training and equipment
- Maintain situational awareness around heavy machinery

Activity Requirements:

- Work around toxic or caustic chemicals -- Often
- Work Outdoors -- Often
- Work Indoors -- Often
- Standing/Walking -- Constantly
- Lifting/Carrying -- Frequently
- Bending/Reaching -- Frequently

WORK ENVIRONMENT

While performing the duties of this job, the employee is occasionally exposed to outside weather conditions, and consistently exposed to wet and/or humid conditions, fumes or airborne particles, and sometimes exposed to toxic or caustic chemicals and extreme temperatures. The employee is occasionally exposed to risk of electrical shock and



vibration. The noise level in the work environment varies from moderate to loud depending on location and operational activities.

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed are representative of the knowledge, skill, and/or ability required. The Summit at Snoqualmie will provide reasonable accommodations to qualified persons with known disabilities to allow an individual to perform the essential functions of his or her job, as required by law. If you believe you require reasonable accommodation you should let your supervisor or human resources representative know as soon as possible.

Equal Opportunity Employer

Research shows that women and other underrepresented and historically marginalized groups tend to apply only when they check every box for the qualifications and desired experience in a job posting. If you are reading this and hesitating to apply for that reason, we encourage you to go for it! A true passion and excitement for making an impact is just as important as work experience.

Summit at Snoqualmie is an equal opportunity employer committed to providing equal employment opportunities to all qualified individuals. We affirm the rights of all employees and applicants for employment to be protected from discrimination, harassment, and retaliation based on race, creed, color, national origin, sex, honorably discharged veteran or military status, sexual orientation, gender expression or identity, age, religion, disability, genetic information, marital status, citizenship or immigration status (*all employees must be authorized to work in the United States), or any other status protected by applicable federal, state, or local law.

We are committed to providing reasonable accommodation to qualified individuals with disabilities and for religious observances in accordance with applicable law. Please contact summithr@summiti90.com to request accommodations during the application process.