

COVID-19 Non-Legal Resource Guide

Last Updated: February 10th, 2021

Si usted quiere revisar nuestra Guía de Recursos en Español, por favor vaya a [este sitio](#).

Child Care:

- Child Care Vouchers - call (202) 829-2500 to request an appointment
- [PAVE's Resources for Parents](#)
- Education and Kid-Friendly Resources
 - [DC Policy Center List](#)
 - [Free Education Websites for Kids](#)
 - [First Book Free Online Resources](#)
 - [Updates on Openings by kidfriendlydc.com](#)
 - [DC Public Library Online](#)
 - [Kennedy Center - Lunch Doodles](#)
 - [Scholastic Resources](#)
 - [Khan Academy Resources](#)
 - [Activity List for Parents Working from Home](#)
- School Updates
 - [DCPS COVID-19 Updates](#)
 - [Charter School - What You Should Know](#)
- Grandparent or Close Relative Caregiver Resources
 - Contact KinCare at Legal Helpline at (202) 505-5803 if you have questions about custody or benefits.
- [DC Diaper Bank](#) - see this site for updated information. Provides diapers and wipes through distribution hubs at the following partner organizations (more locations listed on site):
 - Bread for the City
 - Call (202) 561-8587 or (202) 265-2400 for more information about diaper delivery.
 - Delivery service only, no distribution site.
 - Dupont Park SDA Church
 - Location: 3942 Alabama Ave SE
 - Hours:

- 1st, 2nd, and 4th Tuesday of each month: 9:30am-12:30pm
 - 3rd Sunday of each month: 9:30am-12:30pm
 - Must bring: proof of child's DOB (birth certificate, insurance card,
- Martha's Table
 - Location: 2375 Elvans Rd SE
 - Hours: Mondays and Fridays, 11am-2pm
 - Must bring: proof of child's date of birth
- Educare
 - Location: 640 Anacostia Ave Ne
 - Hours: Tuesdays and Thursdays, 10am-2pm
 - Must bring: proof of child's date of birth
- Francis on the Hill
 - Walk-up Sites:
 - Meridian Hill Park (Entrance: 15th & Chapin St NW):
Tuesdays, 2pm-3pm
 - Cardozo High School (13th & Chapin St NW):
Thursdays, 2pm-3pm
- Please see information on [Diaper Hubs](#) for sites in Maryland and Virginia.

Consumer Issues:

- Office of the Attorney General - Complaints can still be submitted by calling (202) 442-9828, emailing consumer.protection@dc.gov, or submitting an [online form](#).

Domestic Violence Support:

- [DC Coalition Against Domestic Violence](#) - Call (844) 4HELPDC (1-844-443-5732) or go to www.DCvictim.org/chat
 - If you have questions regarding ongoing legal proceedings, please see their [Legal FAQ page](#).
- [DC SAFE](#) - Call response line (800) 407-5048.
- [National Domestic Violence Hotline](#) - Call (800) 799-7233 or text LOVEIS to 22522. Chat also available through the website.
- [Workplaces Respond National Resource Center](#) - This site provides a variety of resources for workers who are survivors or maybe forced to co-quarantine with their abuser.
- [Child and Family Services Agency](#)
- [Safe Haven Program](#) - Call 202-723-5730

- If you are a survivor of domestic violence or a victim of crime, [Give an Hour](#) can assist you with connecting with counseling and mental health services.
 - Fill out the enrollment form [here](#).
- Housing Services
 - Community Family Life Services' Financial Literacy Housing Program
 - For women who have been victims of domestic violence or trauma, or justice-involved, can receive 12 months of rental assistance as they transition to permanent housing.
 - Clients will also receive financial counseling and intensive case management.
 - Contact Joanne Langevin at (202) 849-2302 or jlangevin@cflsdc.org for more information or to schedule an appointment.
 - Or schedule an appointment through the [virtual site](#).

Employment Services:

- If you are experiencing issues in receiving unemployment benefits, please call our intake line at (202) 628-1161. You can also submit an online request for legal assistance [here](#).
- [Department of Employment Services](#)
 - Unemployment Compensation: staff is on-hand to process unemployment claims and respond to questions. See more information [here](#) or call (202) 724-7000.
 - Please go [here](#) to submit a claim.
 - Please see [COVID-19 Scenarios and Benefits Available](#)
 - Worker's Compensation: staff is on-hand to process worker's compensation claims and respond to questions. See more information [here](#) or call (202) 671-1000.
- National Employment Law Project - [resource page](#) to support workers

Financial Support:

- Food Service Workers - please see this [central reference point](#) for more programs
 - Restaurant Opportunities Center DC - [resource page](#)
 - [DMV Workers' Resource Guide](#)
 - Restaurant Association Metropolitan Washington

- Every Wednesday starting at 10AM until supplies run out
 - Location: 1625 Park Rd NW
 - Call 202-996-0690 for more information
 - [Western Fairfax Christian Ministries Food Pantry](#) - call 703-988-9656 for more information.
- Food Delivery for Homebound Folks (please see 'Mutual Aid' as well)
 - [Get Help DC](#) - Assistance for the Homebound
 - ◆ For anyone who is unable to leave their houses during the crisis, call (888) 349-8323 to receive assistance.
 - [Food for All DC](#) - (202) 642-6660 (leave voicemail)
- Free Meals and Soup Kitchens
 - [Martha's Table](#) - please see [this page](#) for updates on grab-and-go services at school sites under 'Joyful Food Markets'
 - ◆ 2375 Elvans Rd SE: Monday-Friday, 11am-4pm, Saturdays, 10am-2pm
 - ◆ 1474 Columbia Rd NW: Monday-Friday, 11am-4pm
 - ◆ McKenna's Wagon - premade food for the homeless DAILY
 - New Jersey Ave and I St NE, 5:15pm-5:40pm
 - 15th and I St NW, 5:50pm
 - ◆ Call (202)-328-6608 for more information
 - Day Centers and Meal Sites - please see [this document](#) for up-to-date information
 - Restaurants and Cafes
 - ◆ Ebenezers Coffeehouse @ 201 F St NE
Hours: 7 days a week, 1pm-3pm
 - ◆ [Rasa](#) - free meals for [medical workers](#) and [restaurant workers](#)
 - Location: 1247 First Street SE
 - Call (202)-804-5678 for more information.
- Free Meals for Families with Minors
 - [DC Government Comprehensive Meal Site List for Minors](#)
 - [DC Central Kitchen](#)
 - [Fairfax Meals - 18 & Younger](#)
 - [Hook Hall Care Kits - shelf-stable groceries](#)
- SNAP Participants
 - Online Food Delivery - SNAP participants can now get food delivered through the following retailers
 - [Amazon](#) - please see [this document](#) for more information on using this service.
 - Pandemic EBT

- Households with students in pre-K to 12th grade receiving free meals at DC Public Schools or DC public charter schools are eligible to receive additional benefits to cover the cost of these meals.
- If your child already receives free or reduced-price school meals, your benefits will be mailed to you. If you are a SNAP and/or TANF participant, the benefit will be automatically applied to your EBT card.
- If your family is experiencing a change in income during this time, you may now be eligible to receive P-EBT. You can do this by:
 - Applying for SNAP benefits by going to [this site](#).
 - Contacting your child's school to complete a FARM application.
- If you have additional questions, please see DC Hunger Solutions' [Frequently Asked Questions page](#).

Healthcare:

- For information on eligibility and programs available, please see [this brochure](#) from the Department of Health Care Finance.
- [DC Healthlink](#) is now open for enrollment through January 31st, 2021.
 - Call (855) 532-5465.
 - Begin the enrollment process [here](#).
- Nurse Lines by Insurance Company:
 - AmeriHealth: (877) 759-6279
 - Aetna: (800) 556-1555
 - CareFirst: (800) 535-9700
 - Kaiser Permanente: (800) 777-7904
 - United: (866) 342-6892

Housing:

The Center for Disease Control (CDC) has issued a [nationwide moratorium](#) on residential evictions for nonpayment of rent. The moratorium took effect on September 4th 2020 and will be in place through December 31st 2020. You can use [this tool](#) to see if you qualify for the moratorium. It will also generate a letter you can send to your landlord.

If you are a tenant in need of advice, please call our Tenant Hotline at (202) 851-3388.

- For Shelter:
 - If you are an individual in need of shelter, please call the Shelter Hotline at (202) 399-7093.
 - If you are under 24 years old and in need of shelter, you can also call the Runaway and Homeless Youth Hotline at (202) 547-7777.
 - If you are a family in need of shelter, please contact the Virginia Williams Family Resource Center at (202) 727-0366.
 - If you have issues reaching someone at either of these sources, you can also call 311.
 - If you have issues accessing shelter, please contact Washington Clinic for the Homeless at (202) 328-5500.
 - Emergency Shelter
 - [List of low-barrier emergency shelters](#) (still operating, per DHS site)
 - [Department of Human Services' Quick Look at Affected Services](#) - information on extended daytime hours and Day Service Centers
 - DC Shelter Hotline: (202) 399-7093 or 311 will provide information and transportation options
 - You can also email dhs.covid19@dc.gov for further information and instruction
- Agency Updates
 - [District of Columbia Housing Authority's Official Update](#)
 - For more information please see [DCHA's Official Response page](#)
 - For Housing Choice Voucher Program participants, email hcvpcovid19interim@dchousing.org with questions.
 - For Public Housing residents, email phcovid19interim@dchousing.org with questions.
 - For more contact information, see [this sheet](#).
- [Open Day Centers](#) - Please see this document for all updates on Day Center services and meal sites.
- Youth Drop-In Centers
 - [Zoe's Doors Youth Drop-In Center](#) - 900 Rhode Island Ave NE
 - [Sasha Bruce Youth Drop-In Center](#) - 751 8th St NE
- The Office of the Tenant Advocate can be contacted [here](#) or by calling (202) 719-6560.
- Rental Assistance Programs:
 - [Emergency Rental Assistance Program](#)

- DC residents living at 40% of the Federal Poverty Limit may be eligible for assistance with up to 5 months of area's fair market rate (as determined by HUD). If you have a disability or large household, the number of months increases to 7 months.
 - There are six ERAP providers. Their information can be found [here](#)
 - You can also request an appointment online [here](#).
 - Some providers are now accepting applications via email or drop off. Click [here](#) to access the application, then submit to one of the following:
 - In person
 - Catholic Charities – 2812 Pennsylvania Ave SE
 - Salvation Army NW – 1434 Harvard St NW
 - United Planning Organization – 2901 14 th St NW
 - Via email:
 - Housing Counseling Services – erap@housingetc.org
 - Greater Washington Urban League – covidrent@gwul.org
 - United Planning Organization – housingservices@upo.org
 - [COVID-19 Housing Assistance Program](#)
 - DC residents with an income at or below 80% of Area Median Income
 - Find out more about contacting providers [here](#).
 - You can receive 3 months of assistance up to \$4250; assistance can be applied to months since the Public Health Emergency began (first eligible month: April 2020).
 - You can request an appointment online [here](#).
 - You can submit an application [here](#).
 - All providers are now accepting applications via email. Click [here](#) to access the application, then submit to one of the following:
 - Housing Counseling Services – chap@housingetc.org
 - Greater Washington Urban League – covidrent@gwul.org
 - United Planning Organization – housingservices@upo.org
- Other Housing Programs
 - Catholic Charities' [Men's Reentry Supportive Housing Program](#)
 - Intake for this program will begin on 1/15/2021
 - Email Karen McNeal for more information at karen.mcneal@cc-dc.org

- Mortgage Assistance
 - [HomeSaver Program](#) - accepting application through May 14th, 2021
 - More information [here](#).
- Resources for Virginians
 - Alexandria Housing Development Corporation is raising funds for residents of Alexandria facing displacement due to loss of income during COVID-19 public health emergency. Contact them [here](#) for support.
 - Virginia Poverty Law Center's [COVID Response](#)
Virginia Poverty Law Center: (804) 782-9438
Eviction Helpline: (833) 663-8428
- Other: [Navigating household tension](#) by Negotiation Works

Hygiene:

- Showers
 - So Others Might Eat - 71 O St NW or call (202) 797-8806
 - ◆ Men's Hours: 7am-9:30am
 - ◆ Women's Hours: 9:45am-11am
 - ◆ Hygiene kits are also available

Medical Clinics and Services:

- If you are experiencing symptoms of COVID-19 or believe that you have been exposed to the virus, please call the Human Needs Referral Service Hotline at (888) 349-8323.
- [Bread for the City](#)
 - Both medical centers:
 - Hours:
 - Monday, Tuesday, Thursday: 8:30am-5pm
 - Wednesday: 8:30am-7pm
 - Friday: 8:30am-12pm
 - Call (202) 386-7020 to make an appointment or for more information.
 - Tuesday/Thursday, 1pm-3pm: COVID-19 Testing available
- [Children's National](#)
 - Visit [this page](#) for COVID-19 FAQ.
 - Visit [this page](#) for more information and resources on operations.
- [Mary's Center](#) - **Call (844) 796-2797 before going to any clinic.**
 - Hours: 9am-5pm

- Pharmacy hours: 9:00am–5:00pm, free delivery available
- Senior Wellness Centers/After School Program: closed/canceled until further notice.
- WIC Program: participants should check email for further instruction or call (202) 232-6679.
- [Unity Health Care](#) - **call (202) 469-4699 prior to arriving.**
 - [Unity Health Clinic at N Street Village](#) - Monday, 1pm-4pm. Call (202) 469-4699 prior to arriving if you are concerned about experiencing symptoms.
- [Whitman-Walker Health](#) - call (202) 745-7000 for appointment information; **you are urged to call before showing up in person.**
- Harm Reduction Services
 - [Family Medical Counseling Services](#)
 - Services: syringe exchange and Narcan distribution
 - Contact:
 - Tyrone Pinkney at (202) 253-5712
 - Mark Robinson at (202) 699-1984
 - HIPS - 906 H St NE (see [here](#) for a modified services update)
 - For more information, call their hotline at (800) 676-4477.
 - [National Harm Reduction Coalition Guidance](#)

Mental and Behavioral Health Services:

- [Department of Behavioral Health](#)
 - [Update on operating status](#)
 - 24 hour services still operating:
 - Suicide Prevention Lifeline: (888) 793-4357
 - DBH 'Warm Line' for DC residents wishing to speak with a trained professional about their stress and anxiety around COVID-19: (888) 493-4357
 - Community Response Team for adults in crisis:
 - (202) 673-6495
 - (888) 793-4357
 - Children and Adolescent Mobile Psychiatric Services (ChAMPS) for youth (age 6-21) in crisis: (202) 481-1440
 - Urgent Care Services
 - Assessment, counseling, and psychiatric evaluation at 35 K St NE from 8am-3:30pm

- Pharmacy open for uninsured residents at 35 K St NE from 8am-5pm
 - Urgent Care Clinic in Moultrie Courthouse
- For Individuals in Recovery from Substance Abuse Disorder
 - [Connections App](#) - free app to support folks in recovery
 - Many AA meetings have moved to phone and video conferencing - please email help@aa-dc.org for more information.
 - Here is a [list of meetings](#) provided by the Washington Area Intergroup Agency.

Mutual Aid and Community Volunteering:

- [DC Mutual Aid Network](#)
- DC Area Disability Mutual Aid - [sign up sheet](#)
- [DC COVID-19 Helpers List](#)
- [Ward 1 Mutual Aid \(flyer\)](#)
- [Ward 1 COVID-19 Response](#)
- [ANC 1D Volunteering](#) - email info@anc-volunteering.org or call (202) 573-7548 (leave message)
 - [Mount Pleasant Mutual Aid](#)
 - [Flyer](#) for Mount Pleasant Neighbors Caring for Neighbors
- [Ward 3 Community Care](#) - email ward3.mutualaid@gmail.com
- [Ward 4 Community Care and Mutual Aid Sign-up](#)
- [Ward 5 Community Care and Mutual Aid](#) - email ward5.mutualaid@gmail.com
- Ward 6 Mutual Aid - facilitated by [Serve Your City](#)
- [Ward 7 & 8 Mutual Aid Network Hotline](#) - (202) 630-0336
- List of All Mutual Aid Hotline by Ward
 - Ward 1: (202) 681-9183
 - Ward 2: (202) 688-5812
 - Ward 3: (202) 556-1315
 - Ward 4: (202) 681-3098
 - Ward 5: (202) 643-7030
 - Ward 6: (202) 683-9962
 - Ward 7 & 8: (202) 630-0336
- Prince George's County Mutual Aid
 - PG Mutual Aid - [flyer](#)
 - Hotline Number: (301) 485-9033
 - See [this flyer](#) for formerly incarcerated people and families

Public Benefits:

For more information on applying for public benefits during COVID-19, please see our Public Benefits Unit's ['How-To' Guide](#).

If you are experiencing issues in receiving your public benefits, please call our intake line at (202) 628-1161. You can also submit an online request for legal assistance [here](#).

For new applications for SNAP, TANF, Medicaid, Alliance or other public benefits, please go to [DHS' online portal](#) or visit an open service center to pick up a blank application. Applicants can drop off completed applications for benefits at the following DHS service centers:

- 645 H St NE
- 1207 Taylor St NW
- 4049 South Capitol St SW

If you have additional questions, call (202) 727-5355.

New EBT cards will be mailed to most recipients. For individuals without a fixed mailing address, they will continue to be distributed from 1649 Good Hope Road SE. Hours of operation have been modified:

- Monday:7:30AM–4:45PM
- Wednesday:7:30AM–12PM
- Friday:7:30AM –4:45PM

If you are in need of a replacement EBT card, please call 888-304-9167. Please note, your replacement will not be immediately available.

You may soon be asked to recertify or complete interim certification for your public benefits if they had been waived between March and August 2020. For more information on this, please see [this flyer](#).

These hours are subject to change. Please continue checking the [DHS website](#) for the most up-to-date information.

Resources for Undocumented Communities

- [Ayuda](#) - assistance with food, housing, crisis intervention, and emotional support from social workers.
 - Call (202) 387-4848 for more information
- For Undocumented Communities
 - Immigrants Rising - [Tangible Support Guide](#)
 - [Nationwide Resource Guide](#)
 - [Clinic Access Directory](#)
 - [DC's Notice on Public Charge Rule](#)
 - [Informed Immigrant COVID Resource Guide](#)
 - [Immigration Status and Undocumented Worker Rights Sheet](#) (Spanish)
- For Spanish-speaking Communities
 - [COVID Resources in Spanish](#)
- For the Ethiopian Community:
 - [Ethiopian Community Center](#)
 - Connect by calling (202) 726-0800 or emailing info@ethiopiancommunitydc.org

Senior Resources (60+):

- Department of Aging and Community Living - (202) 724-5626
 - [Community Services Centers](#)
 - [Official COVID-19 Update](#)
- Ward-specific [Senior Service Network Lead Agencies](#)
- Food
 - Lunches provided by wellness centers have now shifted to delivery programs for current participants.
 - If you do not usually access this service and would like to begin receiving meals, please call (202) 724-5626.
 - Wellness centers are now closed.
 - Meals on Wheels Programs - search [here](#) for more information.
 - [Jewish Social Service Agency](#) - call (301) 816-2639
 - Grocery Store Senior Hours
 - [Aldi](#) - Tuesdays, Thursdays, 8:30am - 9:30am
 - [Costco](#) - Tuesdays-Thursdays: 8am - 9am
 - [Giant](#) - Daily: 6am - 7am
 - [Harris Teeter](#) - Monday, Thursday: 6am - 8am

- Designated ExpressLane Online Shopping Pickups:
Thursday, 9am-2pm for seniors
Online fee of \$4.95 is waived
\$5 delivery for seniors during these times
 - [Safeway](#) - Tuesday, Thursday: 7am - 9am
 - [Prince George's County](#) - Safeway, Giant, Save-a-Lot

Services for Immunocompromised Individuals:

- Information
 - [Interim Guidance from NIH](#) for individuals with HIV/AIDS
- Food
 - [Food & Friends](#) - food delivery for immunocompromised and homebound individuals (referral is required)
 - [Damien Ministries](#) - food pantry and social services for individuals living with HIV
 - Call (20) 526-3020 or email info@damienministries.org for more information.
 - Special Grocery Store Hours
 - [Aldi](#) - Tuesdays, Thursdays, 8:30am - 9:30am
 - [Costco](#) - Tuesdays, Thursdays: 8am - 9am
 - [Giant](#) - Daily: 6am - 7am
 - [Harris Teeter](#) - Monday, Thursday: 6am - 8am
 - [Safeway](#) - Tuesday, Thursday: 7am - 9am
 - [Prince George's County](#) - Safeway, Giant, Save-a-Lot

Supports for Individuals with Disabilities

- Resources for folks who are deaf or hard of hearing
 - [National Deaf Center](#)
 - Convo's [COVID-19 Community Resources](#)
 - AMPHL's [Resource List](#)
 - [DAWN](#) - resources to deaf survivors of domestic violence
 - [Community Resource Guide](#)
- Department of Disability Services - [Things to Do](#)
- [Harkin Institute Resources and Information](#) on COVID-19 for people with disabilities

- [The Arc's COVID-19 Information and Resource Guide](#) (includes information for folks with Downs Syndrome and plain English descriptions)
- [Plain Language Booklet](#) for Individuals with Intellectual or Developmental Disabilities

Tax and Stimulus Payment Assistance:

- Information on the [Earned Income Tax Credit](#) from the Internal Revenue Service
 - Videos
 - [English](#)
 - [Spanish](#)
 - [American Sign Language](#)
- For help with filing, please see our flyer [here](#).
 - Catholic Charities [Financial Stability Network](#)
 - Email ccvirtualvita@gmail.com for an appointment
 - Email jim.shanahan@cc-dc.org with any questions
 - Please see [this flyer](#) for more information.
 - [Community Tax Aid](#)
 - Call (202) 577-7773 for more information
 - If you or someone you know is incarcerated, they may be able to receive their stimulus check. Please see [this page](#) for more information.

Tech Assistance:

- Wireless Internet
 - Comcast Xfinity Programs - call 855-846-8376 for more information.
 - [Internet Essentials](#) - reduced pricing for new customers for at least two months
 - Eligibility: live in an area where Comcast is available **AND** be eligible to receive certain public benefits, such as Medicaid, SNAP, SSI, TANF, LIHEAP, or WIC).
 - Charter Spectrum Internet - for households with students enrolled in K-12 or university education, provides 2 months of free internet
 - Call 844-488-8395 to enroll.
 - Xfinity Hotspots - all WiFi Public Hotspots are open to everyone on 'xfinitywifi' networks.

- [Cox Internet - low income program Connect2Compete now free for first month](#)
- For families with DCPS student, contact your student's teacher or school regarding [DC's Tech Together program](#)
- Access Digital Technology
 - [PC for People](#) - sells refurbished computers and computer accessories at discounted prices
 - Eligibility: your income must be below 200% of the Federal Poverty Level or you must be enrolled in an income-based public assistance program
 - Please go to [their site](#) to place an order. Note: orders are currently backlogged.
 - Accessing Public Computers
 - Skyland Workforce Center - computer lab open to DC residents by appointment only
 - Offers limited technical assistance on using zoom, completing online applications, submitting documents, etc. Can assist with anything else that may be considered a barrier to employment.
 - Call (202) 793-2141 to make an appointment
 - [DC Tech Locator](#) - find public computer access and tech training
 - DC Public Libraries - 14 locations are currently open with limited computer access
 - Computers can only be accessed for 45 minutes at a time; call the closest open branch to schedule an appointment
 - List of open libraries and phone numbers:
 - Anacostia - (202) 715-7707
 - Bellevue - (202) 243-1185
 - Benning - (202) 281-2583
 - Capitol View - (202) 645-0755
 - Cleveland Park - (202) 282-3080
 - Francis Gregory - (202) 698-6373
 - Mt. Pleasant - (202) 671-3121
 - Northeast - (202) 698-0058
 - Petworth - (202) 243-1188
 - Shaw - (202) 747-1288
 - Shepherd Park - (202) 541-6100
 - Tenley-Friendship - (202) 727-1488
 - West End - (202) 724-8707

- Woodridge - (202) 541-6226
- Phone Assistance
 - [Lifeline Program](#) - free cell phones for participants of SNAP, Medicaid, SSI, Housing Choice Voucher Program, Veteran's Pensions, or Survivor Benefits
- Accessing Remote Court Hearings
 - DC Courts have set up remote hearing sites across the city.
 - Hours: Monday - Friday, 8:30am - 4:30pm
 - Locations
 - 1215 South Capitol St SW
 - 1110 V St SE
 - 118 Q St NE
 - 920 Rhode Island Ave NE
 - 2000 14th St NW, 2nd Floor Community Room
 - More information available here in [English](#), [Spanish](#), and [Amharic](#)
- Tutorials
 - Using [Zoom](#)
 - Using [Webex](#)

Testing for COVID-19:

- Nurse Triage Line: (202) 576-1117
- [Mayor's Resources](#)
 - See [here](#) for a list of free, public, walk-up testing sites.
 - To save time in line, first visit coronavirus.dc.gov/register to create a profile from your smartphone, tablet or computer.
 - English Hotline: (855) 363-0333
 - English and Spanish Hotline: (844) 796-2797
- Bread for the City - [Walk Up Testing](#) at 1525 7th St NW
 - Open Tuesdays and Thursdays, 1pm-3pm
 - Available to anyone with barriers to accessing healthcare
- Howard University's Benning Road Center
 - Sign up for appointment by calling (202) 865-2119 option 3
 - Appointments available Tuesdays and Thursdays, 10am-2pm (appointment necessary; prescription is not)
 - Locations: 4414 Benning Rd NE Ste 2400
- Testing at Whitman-Walker
 - Call 202-745-7000 to schedule a same-day or next-day appointment.

- Locations:
 - 1525 14th Street NW Health Center:
Monday, Wednesday: 9am-5pm
Friday: 9am-12:30pm
 - Max Robinson Center - 2301 Martin Luther King, Jr. Avenue SE
Tuesday, Thursday: 9am–5pm
- Free Antibody Testing
 - Call 1-855-363-0333 to make an appointment.
 - Location: 200 L Street SE.

Utility Assistance

- DC Water
 - [Clean Rivers Impervious Area Charge \(CRIAC\) Residential Relief Program](#)
 - You may qualify for up to \$2000 of one-time assistance with an unpaid water bill
 - To access: apply for any the Customer Assistance Program
 - Contact for questions:
 - Call (202) 350-9649
 - Email: criac.residential@dc.gov
- Department of Energy and Environment
 - [Utility Discount Program](#)
 - Assistance Provided:
 - Up to \$475/year on electric bill (\$300/year if heat is not electric) through Residential Assistance Discount (RAD)
 - Up to \$276 during the winter on gas bill through Residential Essential Services (RES)
 - Water Assistance
 - Over \$400/year on water and sewer bill through Customer Assistance Program (CAP)
 - How to apply
 - Recommend: Call 311 and dial 4. Explain to the representative that you are seeking assistance with utility payment. You will receive an application in the mail from the Department of Energy and Environment. Once completed, it should be mailed to the following address:
Attn: Energy Assistance
1200 First St NE , 5th Floor

Washington, DC 20002

- Application is also available [here](#).
- Required supporting documents:
 - Copy of ID
 - Copy of SS card
 - Proof of income
 - Utility disconnect notice or proof of disconnection
- There is also an [online application](#) system.
- [Low-Income Home Energy Assistance Program](#)
 - Households may receive between \$250 and \$1800 of assistance towards their electric bill. Amount varies based on household size, household income, heating source, and type of dwelling.
 - How to apply:
 - Recommend: Call 311 and dial 4. Explain to the representative that you are seeking assistance with utility payment. You will receive an application in the mail from the Department of Energy and Environment. Once completed, it should be mailed to the following address:

Attn: Energy Assistance
1200 Taylor St NE
Washington, DC 20002
 - Application is also available [here](#).
 - Required supporting documents:
 - Copy of ID
 - Copy of SS card
 - Proof of income
 - Recent utility bills
- There is also an [online application](#) system for these programs.
- [Tips on negotiating utility bills](#) by Negotiation Works

Vaccination Information

- Pre-register for your vaccine appointment [here](#).
- You can also pre-register by calling (855) 363-0333.
 - If you are deaf or hard of hearing, dial 711 or TTY for assistance.
- For more information, please see the Mayor's [website](#).

Veterans' Programs

- Transportation

- VetsRide Program: eligible veterans will receive 10 private ride vouchers from DC Mayor's Office of Veteran Affairs for transportation to health and housing appointments, food distribution sites, grocery stores, education, and employment.
- Enroll by calling (202) 724-4010, Monday-Thursday from 10am-4pm

Other questions:

- General Questions: coronavirus@dc.gov
- DC Department of Human Services Questions: dhs.covid19@dc.gov

Other COVID-19 Toolkits:

- [DC Government Site](#)
- [National Resource Toolkit](#)
- [Children's Law Center](#)
- [DC Action for Children](#)
- [Resource for Undocumented Immigrants](#)
- [KinCare Frequently Asked Questions](#)