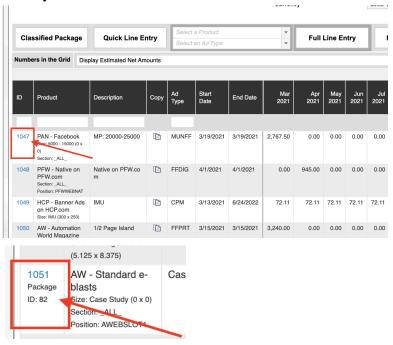
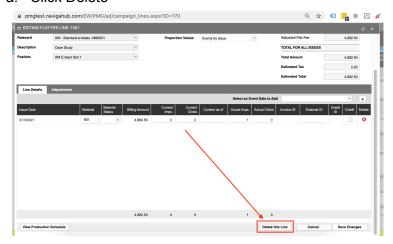
Adjusting Dates/Removing Products

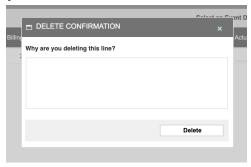
- 1. In the tree: Click Line Items
- 2. Open the line item: Click the line item number to open the product you are adjusting or deleting
 - **when deleting a package, please make sure you are deleting all the product lines associated with that package. We haven't covered packages yet, but wanted to make sure to say it now.



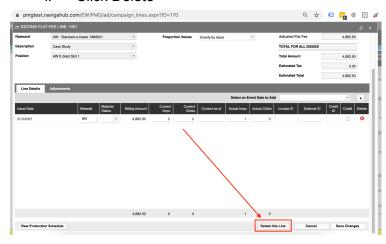
- **3.** To Delete a Product from the order:
 - a. Click Delete



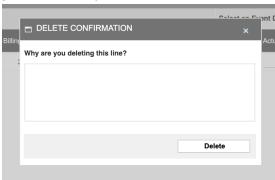
b. A box asking for the reason you are deleting this item... You don't need to give a reason, just click delete.



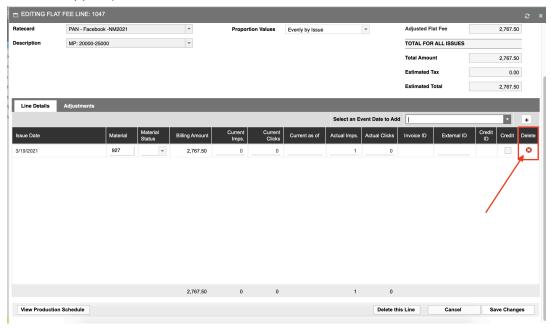
- c. Click Ok
- **4. To update a date:** There are two ways to update a date.
 - a. The first way is to delete the line item from the plan completely and re-add the product with the desired date.
 - i. Click Delete



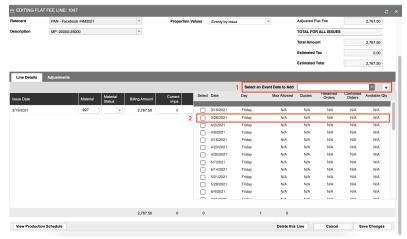
ii. A box asking for the reason you are deleting this item... You don't need to give a reason, just click delete.



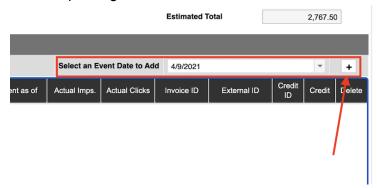
- iii. Click Ok
- iv. To add the new date, re-add the product using quick line entry.
- b. The second way is to update the date in line item:
 - i. Click the red "x" to delete the date attached. (the old date will just disappear)



- ii. Open the "Select and Event Date to Add" drop down and a list of dates will appear.
- iii. Select the new date (unavailable dates will be greyed out and unclickable)



iv. Click the plus sign to add it to the line item.



v. Click save Changes



vi. Click OK

Note: You'll need to change dates for things like extensions and add ons if you're changing the dates of an ebast

Editing Products:

If you need to adjust the type of eblast or audience size (ex - Facebook 15K+), you will need to delete the line item and re-add with the correct type using quick line entry (click here for those instructions).

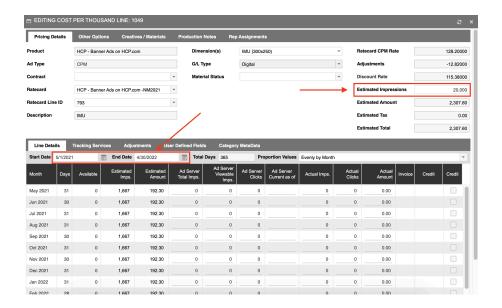
Banner Ads (Our site and 3rd Party), Pre-Roll Video, Native Ads on 3rd Party

You can adjust both the desired impressions and the start/end date.

- 1. In the tree: Click Line Items
- 2. Open the line item: Click the line item number to open the product you are adjusting



- 3. To adjust the impression count: Enter the corrected impression count.
- **4. To adjust the Start and/or End date:** Enter the new dates in the appropriate fields.



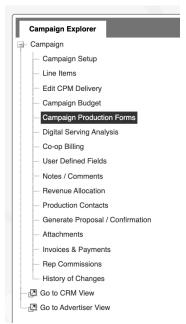
^{**} Entering new dates/times and/or impression count will automatically adjust the pricing.

5. Click Save

Production Form - PAN Audience Specific

If you have a PAN Product (Banner Ad 3rd Party/PR/FB/LI/Direct Mail)

 Select Campaign Production Forms: Click on Campaign Production Forms in the tree



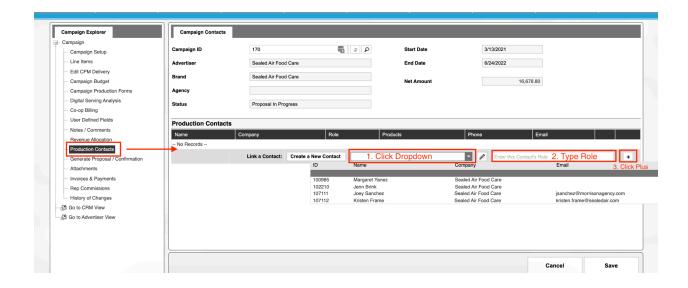
- 2. **Select Production Form:** Select the production form from the list by clicking the form name. (Please note: Reps will only complete forms with the word "CATEGORIES" in it.
 - a. Form Status Form Not Started Nothing has been done yet
 - b. **Form Status Form Started, Required Data Missing** Form was started, but not all required fields have been filled out. (example if you only pick two of the three leaders categories available)
 - **c.** Form Status Form Completed This means all required fields are completed and the form is ready to go.
- 3. For PAN, we adjusted the fields to be filled in.
 - a. Audience Requested Do not enter until CSM Approved If a Custom/Combined Audience Type the Audience in this field:
 - i. If you are selecting an audience straight from the <u>PAN Dashboard</u>, CSM approval is not needed.
 - ii. If you are requesting a custom/combined audience, approval is needed before you proceed.
 - **b.** Has this Custom Audience been approved by the CSM? Select Yes/No. **Audience is not guaranteed until CSM approves
 - c. Approval Date Date approved by CSM



d. Click Save

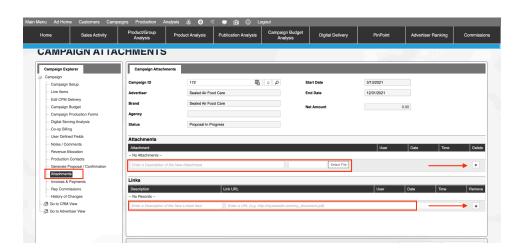
Production Contacts

- 1. In the tree: Select Production Contacts
- 2. Link a Contact:
 - a. Open drop down, select desired contact
 - b. Type in Role (Not case sensitive, but needs to be one of the below)
 - i. Digital
 - ii. Print
 - iii. Both
 - c. Click "+"
- **3.** Repeat if there is more than one contact.
- 4. Save



Attachments/Links

- 1. In the tree: Select Attachments
- 2. For an Attachment:
 - a. Type The Description
 - b. Select your file
 - c. Click "+"
- 3. For a link
 - a. Type Description
 - b. Paste link
 - c. Click "+"
- **4.** Repeat if there is more than one attachment/link.
- 5. Click Save

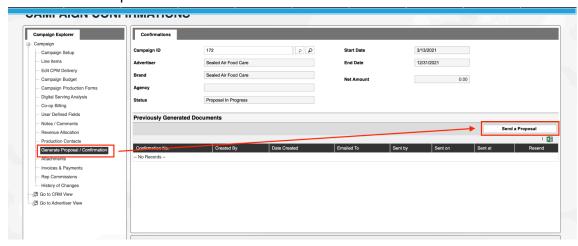


Sending a Proposal:

- 1. In the tree: Click Campaign Setup
- 2. Signature Template Select the appropriate template
- **For training, just use the first option "e-sign template: Billed as Run". The rest of our templates are still in development.
 - 3. Ready to Sign Click the checkbox. This will turn the field to "Yes"
 - 4. Click Save

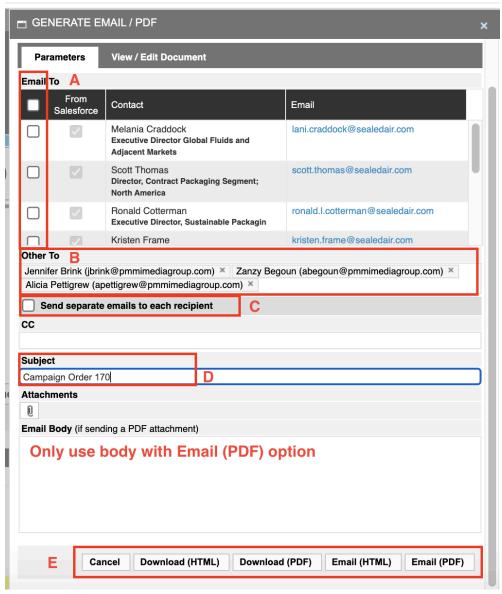


- 5. In the tree: Click Generate Proposal/Confirmation
- 6. Click "Send a Proposal"



- 7. A Generate Email/PDF window will open.
 - a. Email to: The very top box will be ALL the contacts associated with this account in SalesForce. In the <u>LIVE</u> environment, you would select the contact(s) that should receive the proposal. <u>DO NOT USE DURING TRAINING, IT WILL SEND</u> <u>EMAILS OUT!</u>
 - b. Other To: You can add other email addresses here. <u>THIS IS WHAT YOU USE</u> <u>TO SEND TEST PROPOSALS DURING TRAINING.</u> In this field, add:
 - i. Your email address
 - ii. Alicia (for homework)
 - iii. Your CSM
 - **c. Send separate emails to each recipient:** Select if you want each recipient to get their own email. We don't recommend using this, but it is an option.

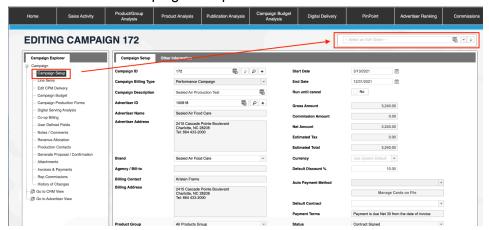
- d. Subject Line This is the email subject line and should be updated with what you would normally send a client. Example: "2021 PACK EXPO Las Vegas Proposal".
- e. Sending the actual proposal:
 - i. If you want to send the proposal as the ACTUAL Email body, you have entered everything you need and can click "Email (HTML)"
 - ii. If you want to send the proposal as a PDF attachment, you will fill in your email message in the "Email Body (if using a PDF attachment)" and then click "Email (PDF)" to send.
 - **Make sure you have filled in the field before clicking, or the client will get a blank email with the attachment.



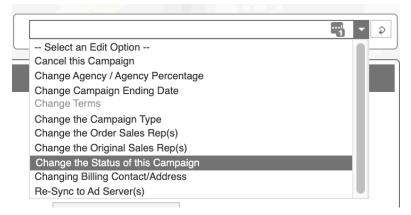
f. Your proposal is on the way, you should get a copy in your inbox if you added your email in one of the mentioned fields.

8. Update the status of the Campaign to "Proposal Sent"

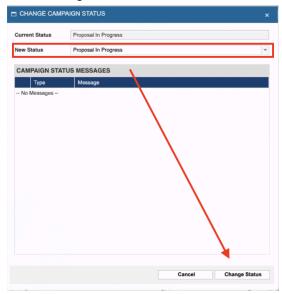
a. In the tree: Click Campaign Setup



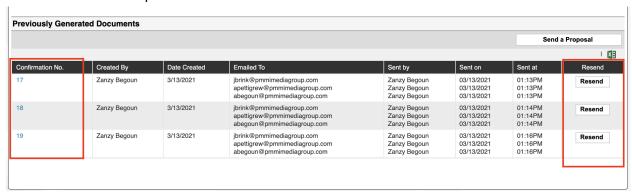
b. In Edit Option Dropdown - Select "Change the Status of the Campaign"



- c. Select "Proposal Sent"
- d. Click Change Status

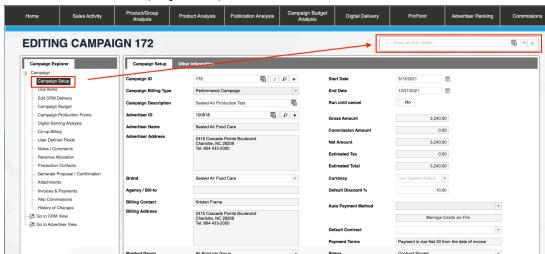


9. You can see what you have sent or need to resend the proposal, you can go back to the "Generate Proposal/Confirmation" section on the tree.

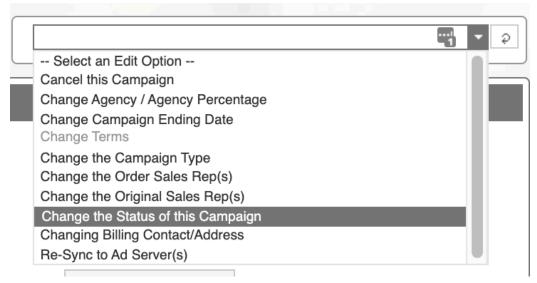


Approving a Campaign on behalf of the Client:

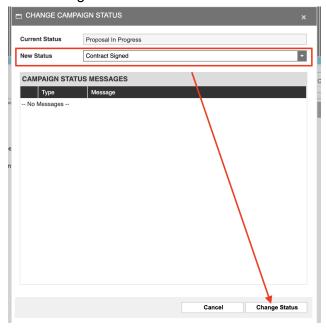
1. In the tree: Click Campaign Setup



2. In Edit Option Dropdown - Select "Change the Status of the Campaign"



- 3. Select "Contract Signed"
- 4. Click Change Status



- **5.** Click Save (just in case)
- **6.** Add Proof of Approval in the attachment section (Examples: IO from Agency, Email from client) (Click here for instructions)

Client Approval:

1. This is what the Client will see when a proposal is sent. They will click "Click Here to Approve This Proposal Online". We will go through the Client's steps at a later date.

