



Republic of the Philippines
Department of Education
NATIONAL CAPITAL REGION

Rating on the Satisfaction of Technical Assistance Provided

Date Accomplished: _____

Name of Rater: _____

Name of Technical Assistance provider: _____

Rate the technical assistance using the following responses:

4	Meets the Standard	Criteria is met, parts are complete, and contents are accurate.
3	Nearly meeting the standard	Criteria is nearly met, few of the parts are not found, few of the contents are not accurate.
2	Partially meeting the standard	Criteria is partially met, half of the parts are incomplete, half of the contents are not accurate.
1	Not meeting the standard	Criteria is not met, several parts are not found, majority of the contents are not accurate.

Write on the space provided the corresponding numerical value in rating each item.

Part 1. Data-Driven = The technical assistance is determined by or dependent on the collection or analysis of data and other forms of evidences.

- ___ 1. The TA Provider explains the results of the situational analysis conducted to the clients.
- ___ 2. The TA Provider identifies the priority needs of clients.
- ___ 3. The TA Provider explores the nature of the problem encountered by the clients.
- ___ 4. The TA Provider assists the client to focus on the issues, gaps, and concerns to be addressed.
- ___ 5. The TA Provider provide alternative solutions to client based on the data analyzed.
- ___ 6. The TA Provider determine the reasons or hindering factors on the issues, gaps, and concerns of the clients.
- ___ 7. The Ta Provider uses the results of the of the M & E for further actions.

Part 2. Relevance = The technical assistance is closely connected or appropriate to work performance.

- ___ 8. Technical assistance is aligned to my competency-needs.
- ___ 9. The technical assistance strategy used is appropriate.
- ___ 10. The TA provided was useful to fulfill my work functions.



A legacy as rich as excellence!

Misamis St., Bago Bantay, Quezon City
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Email Address: ncr@deped.gov.ph
Website: <http://www.deped.gov.ph/regions/ncr/>



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- ___ 11. The TA provided contributed to the achievement of my work goals.
- ___ 12. The technical assistance provided helped me to come up with my own strategies to improve my work performance.
- ___ 13. The TA provided is responsive to the challenges I encountered in my work.

Part 3. Efficiency = The technical assistance process is able to accomplish with the least waste of time and effort.

- ___ 14. The TA was implemented as planned.
- ___ 15. Technical assistance is delivered on or before the target starting date.
- ___ 16. Technical assistance is delivered on or before the target termination date.
- ___ 17. The TA provided was in compliance with the existing guidelines of DepEd NCR TASK.
- ___ 18. The persons involved actively participated in the TA session/s.
 - ___ 18.1 attendance to TA session
 - ___ 18.2 inputs provided during TA session
 - ___ 18.3 implements the strategies
 - ___ 18.4 monitors the progress of the client
- ___ 19. The TA team is cohesive in their delivery strategies.
- ___ 20. The resources used is enough to deliver the TA services.

Part 4. Effectiveness = The technical assistance is successful in producing a desired result.

- ___ 21. The objectives of the TA were achieved.
- ___ 22. I have observed improvement in my behavior after the TA.
- ___ 23. I have observed myself progressing towards the goal of the TA during the conduct of the strategies.
- ___ 24. Others have observed improvement in my behavior after the TA.
- ___ 25. I am satisfied with the TA provided.
- ___ 26. The TA provided addressed my gaps, concerns and issues.
- ___ 27. The TA conducted produced the needed improvement in my performance.
- ___ 28. The barriers encountered (i.e. time constraint, availability of TA provider and client) were prevented for the successful implementation of the TA.



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Part 5. Sustainable = The technical assistance is able to maintain or support a process continuously over time.

- ___ 29. The TA provided can be applied to the similar concerns of the client.
- ___ 30. The TA provider ask questions after giving TA services.
- ___ 31. The TA provider track progress of the client.
- ___ 32. The TA provider follow-up actions taken by the client.
- ___ 33. The TA provider document changes in the client.
- ___ 34. The client is satisfied with the change resulting from the delivery of TA.
- ___ 35. The TA provider maintains regular schedule in the conduct of the TA process.

Indicate below the scores for each of the areas. Add the score provided to each item and divide it with the total number of items. Write the average for each part below:

	Average	Interpretation
Part 1. Data Driven: The technical assistance is determined by or dependent on the collection or analysis of data and other forms of evidences.		
Part 2. Relevance = Closely connected or appropriate to what is being done or considered		
Part 3. Efficiency = The technical assistance process is able to accomplish with the least waste of time and effort.		
Part 4. Effectiveness = The technical assistance is successful in producing a desired result.		
Part 5. Sustainable = The technical assistance is able to maintain or support a process continuously over time.		
Total score		

Interpretation

- 3.70 – 4.00 Meets the Standard
- 3.50 – 3.69 Nearly meeting the standard
- 3.00 – 3.49 Partially meeting the standard
- 0.00 - 2.99 Not meeting the standard



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