



CareNow Healthcare Private Limited
Registered Address: 71D/1 Swinhoe Lane, Kolkata-700042
Corporate Address: Suite-401, Webel IT Park Phase 2, Kolkata-700156

Advisory Notice

Subject: Important Advisory Notice for the use of CarePlix Vitals

To: All Users of CarePlix Vitals

From: CareNow Healthcare

Intended Use

Careplex Vitals® is not a substitute for clinical judgment by a healthcare professional. The functions of Careplex Vitals software are meant to encourage and maintain a healthy lifestyle and are not intended for diagnosing, curing, mitigating, preventing, or treating any disease or condition. If you believe you have a medical issue, please consult with a healthcare professional or emergency services.

Recommendations:

General

- This platform is not intended for use in patients with known or suspected heart arrhythmias.
- While the SDK can be utilized for general healthcare, it is not designed to treat patients.
- The measurement results provided by the Careplex Vitals SDK should complement, but not replace, professional medical care and/or medication.
- If abnormalities are detected during measurement with the Careplex Vitals SDK, users should consult a medical professional.
- Careplex Vitals is intended for use in individuals 16 years of age or older who do not require critical care or continuous vital signs monitoring.
- This software should not be the primary or sole method for assessing an individual's health.
- Avoid measuring while driving or during physical activity.
- Do not continue using Careplex Vitals if you experience discomfort caused by the smartphone flash. Try to avoid overlapping the flashlight with the finger.
- Ensure good lighting conditions and a steady position when using the Face Scan Module for accurate measurements.



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Users

Careplix Vitals may be unsuitable for:

- Persons with colored fingers/wrist (e.g., tattoos, ink) as these can weaken the signal and interfere with the device's effectiveness.
- Individuals under 16 years of age.
- Persons with conditions causing tremors or an inability to hold their hand still for at least 60 seconds (e.g., Parkinson's disease or dementia) as the device may not be able to process an accurate measurement.
- Individuals who are unable to perform the measurements according to the instructions for use.
- Persons with facial tattoos, heavy makeup, or other obstructions that might interfere with the Face Scan Module's ability to accurately detect vital signs.
- Individuals with facial conditions or movements (e.g., twitching) that can affect the accuracy of the Face Scan Module.
- Careplix Vitals is designed to assist in monitoring your health, but it should always be used in conjunction with professional medical advice.

CONTACT DETAILS

For more information or questions, please check our FAQ at <https://careplix.com/faq.html>

Serious incidents that have occurred in relation to the device shall be reported to:

- (1) the legal manufacturer via connect@careplix.com
- (2) the local competent authority