

Privacy Policy

Last updated: May 20, 2026

This Privacy Policy explains how AGracious (a brand of **JLAW 360 Marketing**) collects, uses, and protects your information.

1. Information We Collect

We may collect:

- **Contact information** (such as name and email) when you opt in or purchase
- **Transaction information** (such as purchase details; payment is processed by third-party processors)
- **Technical data** (such as device/browser information, IP address, and basic analytics)
- **Customer support communications** (messages you send to us)

2. How We Use Information

We use your information to:

- Deliver digital products and send purchase/opt-in emails
- Provide customer support
- Send marketing emails (you can unsubscribe anytime)
- Improve our website, products, and customer experience
- Maintain security and prevent fraud

3. Use of AI Tools

We may use AI-assisted tools to help us draft content, improve workflows, and respond to customer support requests. When we use these tools, we take reasonable steps to avoid sharing sensitive personal information unless it is necessary to provide support or deliver the Services.

4. Email Marketing

If you opt in, we may send you emails about your download, helpful tips, and product offers. You can unsubscribe using the link in any email.

5. Sharing Your Information

We do not sell your personal information.

We may share limited information with trusted service providers that help us operate (for example, email delivery, website hosting, checkout/payment processing, analytics, and

customer support). These providers only receive the information necessary to perform their services.

6. Cookies and Analytics

We may use cookies and similar technologies to operate the site and understand usage. You can control cookies through your browser settings.

7. Data Retention

We keep personal information only as long as needed for the purposes described above, unless a longer retention period is required by law.

8. Your Choices

Depending on your location, you may have rights to:

- Request access to or correction of your personal data
- Request deletion of your personal data
- Withdraw consent for marketing emails

To make a request, email info@agracious.com.

9. Data Security

We take reasonable steps to protect your information. No method of transmission or storage is 100% secure.

10. Children's Privacy

Our Services are not intended for children under 13, and we do not knowingly collect personal information from children.

11. Contact

Privacy questions:

- Email: info@agracious.com
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Support

Need help with your download or purchase? We're here to help.

Contact

- Email: info@agracious.com

Typical Support Topics

- Trouble accessing a download link
- Didn't receive your delivery email
- File won't open (PDF/XLSX)
- Questions about what's included in your purchase

Response Time

We aim to respond within **1–2 business days**.

Helpful Tips (Before You Email)

- Check your spam/junk folder for delivery emails
- Search your inbox for "AGracius"
- Try a different browser or device for downloads
- For the Digital Hub (.xlsx), try opening in Microsoft Excel or Google Sheets

Refunds

Because these are digital products, **all sales are final** (except where required by law). If you have a technical issue, email us and we'll help you get access.