

# Privacy Policy

This privacy policy governs your use of the mobile application **Dogleams** (“**Application**”) for mobile devices created by **Lazur Global EOOD**, a company organized under the laws of Bulgaria (“**Developer**”).

## 1. Information Collection and Use

### User-Provided Information

The Application **does not directly collect, store, or require any personal data** from users for the Developer. We do not request or store personal information such as names, email addresses, phone numbers, physical addresses, or precise location data. Information entered by the user into the Application is stored locally on the user’s device and is used only to provide the Application’s features.

### In-App Purchases and Subscriptions

The Application may offer optional in-app purchases, including a monthly Pro+ subscription and a one-time Pro purchase. All purchases and subscriptions are processed by Apple through the App Store using Apple’s StoreKit system. The Developer does not collect, receive, or store users’ payment card details, billing address, Apple ID password, or other payment credentials. The Application may use purchase-related information provided by Apple to check purchase status, restore purchases, validate access to Pro features, and manage subscription or purchase entitlements. This may include technical purchase information such as product identifiers, transaction identifiers, purchase status, subscription status, renewal status, expiration dates, and restore information. This information is used only to unlock, restore, or manage purchased features inside the Application.

### Automatically Collected Information

While the Application itself does not collect personal data for the Developer, certain technical information may be collected or processed by Apple, its partners, or third-party service providers involved in operating the App Store, TestFlight, purchase processing, subscription management, analytics, diagnostics, crash reporting, or related platform services. This could include:

- **Device Information:** such as the type of mobile device you use, device identifiers, IP address, mobile operating system, app version, language, region, and diagnostic data; and

- **Usage Information:** information about how you interact with the Application, including frequency of use, interaction patterns, crash logs, performance data, purchase status, and other technical information

This data may be collected automatically by Apple, its partners, or third-party services integrated with iOS, the App Store, TestFlight, StoreKit, analytics, diagnostics, crash reporting, or subscription management systems, depending on the user's device settings, Apple account settings, App Store settings, and consent choices.

The Developer does not use this information to identify individual users and does not operate a separate account system, user-tracking system, or developer-controlled payment system for the Application.

## 2. Third-Party Data Collection

We do not directly collect or store user data for the Developer. However, the Application may use Apple services and other third-party services that may collect or process information as part of their own services. This may include:

- **Apple:** Apple may collect or process data in accordance with its own privacy policy and applicable App Store, iOS, StoreKit, TestFlight, diagnostics, analytics, crash reporting, purchase processing, and subscription management services;

- **App Store and StoreKit Services:** If users make an in-app purchase, start a subscription, restore a purchase, or manage a subscription, Apple may process purchase-related information such as transaction identifiers, product identifiers, subscription status, renewal status, expiration dates, restore information, payment status, and other technical purchase data;

- **Third-Party Service Providers:** If the Application includes third-party services, such as analytics, diagnostics, crash reporting, or other platform services, those providers may collect information according to their own privacy policies and user consent settings; and

- **Open Pet Food Facts and Open Food Facts Barcode Lookup:** When users scan a barcode that is not available in the Application's offline cache, and only if online barcode lookups have been explicitly enabled by the user, the Application may send the barcode to community-run product databases to look up product details. This may include Open Pet Food Facts ([world.openpetfoodfacts.org](http://world.openpetfoodfacts.org)) and Open Food Facts ([world.openfoodfacts.org](http://world.openfoodfacts.org)), community-run product databases used to look up product details from a barcode or product code. Their privacy information is available at: <https://world.openfoodfacts.org/privacy> . Only the barcode or product code is intentionally sent for the lookup. The Application does not intentionally transmit a user identifier, device identifier, precise location, name, email address, or other personal information with the barcode lookup request. Users can disable online barcode

lookups at any time in Settings → Online Barcode Lookups → Lookup behaviour → Never look up online.

We recommend reviewing Apple's privacy policy and the privacy policies of any applicable third-party service providers for more detailed information about how they collect, use, and protect data.

The Developer does not receive or store users' payment card details, Apple ID password, billing address, or other payment credentials. Purchases and subscriptions are handled by Apple through the App Store.

### **3. Opt-Out Rights**

Users may stop the Application from processing locally stored app data by uninstalling the Application from their device.

Users may also delete locally stored Application data by removing the Application from their device. This may delete gift lists, budgets, savings entries, events, reminders, notes, images, preferences, Moments progress, and other locally stored app content, unless such data has been backed up or preserved by the user's device, iCloud settings, or system backup settings.

The Application does not operate a separate developer-controlled account system, user-tracking system, or payment system. If users wish to manage or delete information collected or processed by Apple, the App Store, StoreKit, TestFlight, diagnostics, analytics, crash reporting, purchase processing, or subscription management services, they should use the relevant Apple account, device, privacy, App Store, subscription, analytics, advertising, or support settings.

Users may also adjust device-level privacy settings, such as analytics sharing, app tracking permissions, personalized advertising, notification permissions, and other applicable iOS privacy controls, through the Settings app on their device.

### **4. Data Retention Policy**

The Application does not collect or store personal data on developer-controlled servers. Information entered by the user into the Application is stored locally on the user's device and remains there until the user deletes it, removes the relevant content inside the Application, or uninstalls the Application. If the user deletes the Application, locally stored app data may be deleted from the device. However, some data may remain available if it has been backed up or preserved through iCloud, device backup, system settings, or other user-controlled backup services. Purchase and subscription information processed through Apple, the App Store, StoreKit, TestFlight, diagnostics, analytics, crash reporting, or related platform services is retained according to Apple's applicable policies and the user's Apple account, device, App Store, and privacy settings. If the Application includes third-party services, such as analytics, diagnostics, crash reporting, advertising, or other platform services, any data collected by those services is subject to their respective retention policies.

## **5. Children**

The Application is not intended to knowingly collect personal data from children under the age of 13. The Application does not require users to create an account, provide a name, provide an email address, or submit personal information to the Developer. Any information entered into the Application is stored locally on the user's device and is not knowingly collected by the Developer. If a parent or guardian believes that their child has provided personal data through Apple, the App Store, StoreKit, TestFlight, diagnostics, analytics, crash reporting, purchase processing, subscription management, or any applicable third-party service, they should contact the relevant service provider directly or contact us at [support@lazurglobal.com](mailto:support@lazurglobal.com) , and we will make reasonable efforts to assist with the request where possible.

## **6. Security**

The Application does not collect or store personal data on developer-controlled servers. Information entered into the Application is stored locally on the user's device. Users are responsible for maintaining the security of their device, device passcode, Apple ID, iCloud settings, backups, and any other system-level security features. Purchases and subscriptions are processed by Apple through the App Store using Apple's StoreKit system. The Developer does not collect or store users' payment card details, Apple ID password, billing address, or other payment credentials. Any information collected or processed by Apple, the App Store, StoreKit, TestFlight, diagnostics, analytics, crash reporting, subscription management, or applicable third-party service providers is handled according to their respective security practices and privacy policies. We recommend reviewing Apple's privacy policy and the privacy policies of any applicable third-party service providers for more information about how they protect user data.

## **7. International Data Transfers**

The Application does not collect or store personal data on developer-controlled servers. Any information collected or processed by Apple, the App Store, StoreKit, TestFlight, diagnostics, analytics, crash reporting, purchase processing, subscription management, or applicable third-party service providers may be transferred to, stored in, or processed in countries outside the user's country of residence, including outside the European Union (EU), the European Economic Area (EEA), the United Kingdom, or Switzerland, depending on the relevant provider's operations, policies, and legal obligations. Such transfers are handled by the relevant provider according to its own privacy policy, data protection practices, and applicable legal safeguards. Users should review Apple's privacy policy and the privacy policies of any applicable third-party service providers for more information about their international data transfer practices.

## **8. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in legal requirements, the Application, Apple services, App Store requirements, StoreKit purchase or subscription processing, or any third-party services used by the Application. Any changes will be posted within the Application, on the Application's store listing, on our official support page, or through other authorized app marketplaces where the Application is distributed. Users are encouraged to review this Privacy Policy periodically.

## **9. Your Rights**

As a user, you may have the right to access, correct, or delete your personal data, depending on the laws that apply to you. The Application does not collect or store personal data on developer-controlled servers. Most information entered into the Application is stored locally on the user's device and can be edited or deleted directly within the Application, or removed by deleting the Application from the device. For information collected or processed by Apple, the App Store, StoreKit, TestFlight, diagnostics, analytics, crash reporting, purchase processing, subscription management, or any applicable third-party service, users should contact the relevant provider directly or use the privacy, account, App Store, subscription, analytics, advertising, or device settings provided by that service. Users may contact us at [support@lazurglobal.com](mailto:support@lazurglobal.com) for privacy-related questions, and we will make reasonable efforts to assist where possible.

## **10. Your Consent**

By downloading, installing, accessing, or using the Application, you acknowledge that you have read and understood this Privacy Policy and consent to the collection, use, processing, and disclosure of information as described in this Privacy Policy, to the extent such consent is required and permitted under applicable law.

The Application does not require users to provide personal data directly to the Owner and does not use advertising or tracking services operated by the Owner. However, certain information may be processed by Apple or other third-party services used in connection with the Application, including App Store services, in-app purchases, subscriptions, diagnostics, crash reporting, device permissions, and related platform services.

Where applicable law, Apple's requirements, or the user's device settings require a separate permission, authorization, or consent, such permission, authorization, or consent may be requested through the relevant system prompt, App Store process, device setting, or third-party service mechanism.

If you do not agree with this Privacy Policy, do not download, install, access, or use the Application.

## **11. Contact Us**

For any questions or concerns regarding this Privacy Policy, please contact us at [support@lazurglobal.com](mailto:support@lazurglobal.com).