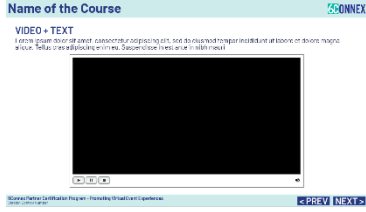
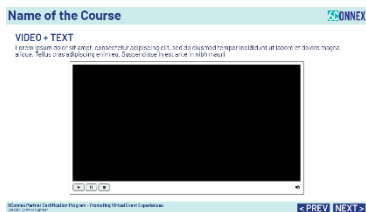


Page #:	1
Page Title:	Welcome!
On-Screen Text:	Template:
Engagement with attendees during your event is a vital element to its success. One of the best ways to encourage engagement and provide support is through the various chat functionalities the 6Connex platform has to offer. Let's dive into the various options that can be utilized within your event environment. Select Begin to start the module. [BEGIN]	
	Graphics / Programming:
	Graphics:

Page #:	2
Page Title:	Testimonials
On-Screen Text:	Template:
One of the most attractive features of the 6Connex system is its ability to mimic the social connection that many people love at in-person events – dropping business cards, exchanging phone numbers, and networking in small and large group settings. All of these are possible within the platform, and both attendees and reps can leverage a variety of ways to interact with one another. Just because your event is in a virtual setting doesn't mean you have to sacrifice the social bonding and camaraderie that makes the in-person experience so special	
	Graphics / Programming:
	Graphics:

Page #:	3
Page Title:	Chat Type Overview
On-Screen Text:	Template:
Let's refresh on the basic key chat functionalities within the platform before we dive into greater detail. <i>Select all topics to learn more.</i> TAB 1: Public Chat - Available in almost every template - Can be present with other chats in the same room - A great way to engage while waiting to speak with booth representative - Can help initiate private interaction between attendee and reps TAB 2: Moderated Chat - A vetted forum where attendees can drop questions or comments with the expectation of response by an administrator. - More formalized than public chat - Requires more extensive set-up - More details will be covered in the next module TAB 3: Video Chat - Add-on that must be purchased - Can be attendee to attendee or attendee to rep TAB 4: Private Chat (1:1) - Can be initiated from anywhere in the environment - Follow attendee wherever they go TAB 5: Miscellaneous Chat - Independent chats tied to content themselves - Created for specific content items - Great for gathering feedback or inciting discussion based on a particular asset	Text reveal Horizontal tabs  Graphics / Programming: Tab 1 graphic: _ Tab 2 graphic: _ Tab 3 graphic: _ Tab 4 graphic: _ Tab 5 graphic: _

Page #:	4
Page Title:	Public Chat
On-Screen Text:	Template:
Remember that after creating a public chat for a room, it can be linked out to from an additional click action. <i>Select Play in the player to see the public chat in action within the live site.</i>	Text and video  Graphics / Programming: Insert Video: _

Page #:	5
Page Title:	Individual Chat
On-Screen Text:	Template:
Unlike public chats which are global to a room, individual chats are private engagements that can be initiated by any attendee. <i>Select Play in the player to see how private chats take place within the experience.</i>	Text and video  Graphics / Programming:

	Insert Video: _
--	-----------------

Page #:	6
Page Title:	Video Chat
On-Screen Text:	Template:
Finally, video chats may be purchased and are available to launch within the private chat window. <i>Select Play in the player to learn more about video chat considerations.</i>	Text and video Name of the Course 6CONNEX VIDEO + TEXT Learn from a team of experts, conveniently and privately, how to design and implement an effective on-line course. This is a video chat session. To see more about this, click on the video chat icon.  Graphics / Programming: Insert Video: _

Page #:	7
Page Title:	Knowledge Check
On-Screen Text:	Template:

A client wishes to have a chat(s) be present that will allow for questions to be vetted and responded to by either 6Connex staff or an event administrator. In this situation, which type of chat should be deployed?

Select the best response from the list, then select Submit.

- A. Individual/ 1:1 Chat
- B. Public Chat
- C. **Moderated Chat**
- D. Video Chat

[SUBMIT]

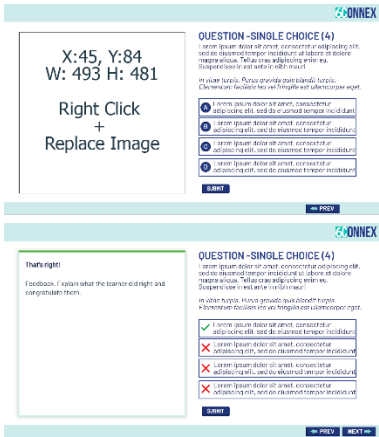
That’s right!

The moderated chat feature allows for questions to be vetted by administrators or a 6Connex staff member. We’ll learn more about how to set it up later.

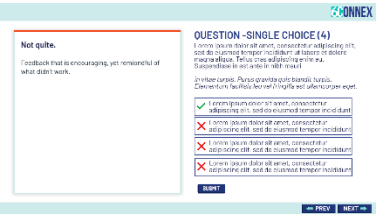
Not quite.

While there are several ways that chat functionalities can be used, this type of chat cannot perform the desired task.

Multiple Choice Single Select



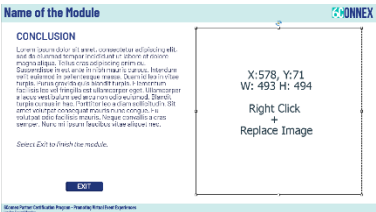
Correct



Incorrect

Graphics / Programming:

Graphic: _

Page #:	8
Page Title:	Conclusion
On-Screen Text:	Template:
With so many different options for chat it's important to choose those with the right functionality and desired level of engagement. We've learned that public chats can be fun spaces for more casual conversation and networking, moderated chats are more strictly vetted, private chats follow the attendee and are a convenient avenue for personal conversation, and video chats, if purchased, allow for more intimate face-to-face connection. With a strategic mix of these various engagements, attendees will enjoy a variety of social opportunities!	Conclusion Page 

[Course 3 | Environment Advanced Content | 3.1 – Chat Functionalities in the 6Connex Platform]

For more information on chat functionalities, see our job aid [Chatting with Staff and Attendees](#).

Select Exit to finish the module.

[EXIT]

Graphics / Programming:

Link out to job aid

https://www.dropbox.com/s/4afgq0xeav0qdbd/Chatting_with_Staff_-_Attendees_Final_V.1.2.pdf?dl=0