# Low Cost Concrete – Homeowner Delivery Agreement & Waiver

Thank you for choosing Low Cost Concrete. To ensure a smooth, professional delivery, please read and agree to the terms below before scheduling.

## 1. Scope of Service

Low Cost Concrete coordinates the purchase and delivery of ready-mix concrete at contractor pricing. We do not provide labor, placing, or finishing services.

## 2. Delivery Responsibility

Customer must be on-site 30 minutes before and after the scheduled delivery window. Any site delays or access issues may result in standby fees charged by the supplier.

## 3. Site-Prep Checklist

- Forms are fully built, level, and secure.
- Clear, stable path for the truck to approach within 14 feet of the pour site (backing or forward).
- Ground conditions are firm; mud or soft lawn may be refused by driver.
- Any required permits or inspections are complete.

## 4. Payment Terms

Full payment is required to lock your delivery schedule. No refunds once an order is placed with the supplier.

## 5. Day-Of Communication

You will receive three texts: a 24-hour reminder, a morning confirmation with ETA, and a final text when the truck leaves the plant (~45 minutes out). If the driver needs directions, our office will call you (to prevent this please provide accurate address and landmark/site description).

## 6. Specialty Mixes

For non-standard mixes (e.g., high-strength, fiber-reinforced, colored), a $20 prep consult call is required before scheduling.

## 7. Supplier Policy Compliance

Professional conduct toward drivers and supplier staff is expected. Behavior risking our account standing may result in service refusal.

## 8. Waiver of Liability

Low Cost Concrete is not liable for concrete quality once delivered, weather-related issues, or property damage caused by truck access. Customer accepts responsibility for providing safe, stable access and completing all finish work.

## 9. Agreement & Signature

Customer acknowledges reading and agreeing to all terms above.


Customer Name: _____

Job Site Address: _____

Estimated Delivery Date: _____

Signature: _____

Date: _____