Trung Dinh | Seattle, WA | 425-214-3747

https://www.trunghdinh.com/ || trungdinh1983@gmail.com | linkedin.com/in/trung-dinh-9513543

Skills

- Bootstrap, React.js
- Ruby on Rails
- Node, NPM, Git, GitHub
- Postgres, MySQL, RESTful API
- Responsive Design, JavaScript
- HTML, CSS, JavaScript
- Problem-Solving
- Time Management
- Communication skills
- Adaptability and Flexibility
- Critical Thinking
- Teamwork

Experience

RETAIL MANAGER | Safeway | 04/2018 - Current
- Developed and implemented new procedures based on sales and customer trends, resulting in a sales increase of over 20%
- Analyzed sales patterns and adjusted inventory, reducing inventory erosion to less than 10%.
- Mentored and trained a team of 30+ employees in inventory management and customer service.
- Communicated and effectively managed all Company programs and store activities.
- Ensured that all associates receive effective training and continual feedback through coaching, counseling, and recognition.

INVENTORY CONTROL MANAGER | Magnolia | 04/2017 - 07/2022
- Successfully optimized inventory procedures, minimizing total inventory shrink from 5% to below 1% within a year.
- Efficiently maintained meticulous records of inventory, orders, and shipments in a 20,000 sq ft warehouse.
- Manage and train employees in sales and inventory roles to ensure clear communication to ensure effective inventory control practices.
- Used reports generated by the owner to follow and investigate major discrepancies.
- Interacted with purchasing, accounting, and customer service on direct conflicts affecting customer orders.

INVENTORY SPECIALIST | Best Buy | 04/2017 - 07/2022
- Cut labor costs by 20% with improved accounts receivable and payable system.
- Boosted online store sales by 10% through strategic promotions and product placement.
- Led a team of 5 employees in daily and weekly physical inventory counts, reducing store shrink to under 1%.
- Developed and communicated a workflow process for the warehouse management system.
- Involved some customer service, stocking/restocking and light to moderate cleaning.

Education

University of Phoenix - USA | Bachelor of Science
Major in Accounting / Administration, 06/2008

Certifications

Actualize Coding Bootcamp: Full-Stack Web Development Certificate | Mar 2023 - Jul 2023
- **Focus Areas:** API-driven development, Git version control, professional tooling, team collaboration, continuous learning.

FreeCodeCamp: Front End Web Development Certificate | Jul 2022 - Mar 2023
- **Skills:** Created Forms, Gallery, and various web pages using HTML and CSS.

Coding Project

Food Recipe Capstone Project:
- An innovative app that manages pantry inventory and generates a grocery list based on the user's planned meals for the week.
- Backend RESTful API developed with Ruby on Rails using the MVC architecture.
- Frontend single page application created with npm, webpack, React.js, and Bootstrap.
- Ensured secure user profiles with authentication through JSON web tokens (JWT).