

WE NEED CDPAP OVERSIGHT NOW!

THE PROBLEM: NO Oversight Over \$11B CDPAP Contract

For years, the Consumer Directed Personal Assistance Program (CDPAP) has been a lifeline for older and disabled New Yorkers and family caregivers, providing autonomy, choice, and dignity in home care.

Last year, Governor Hochul handed administration of the program to a private-equity backed company called PPL. A year since the transition to PPL, at least 88,000 older and disabled New Yorkers and 150,000 care workers have fled the program. This is largely due to the fact that CDPAP home care workers across the state have [reported being paid late, underpaid, or not paid at all](#) by PPL.

New Yorkers are losing care or being forced into the more expensive, more restrictive agency-based care. These are not hiccups. They are systemic breakdowns in a program vital to millions of New Yorkers.

And a year into the transition to PPL as the Statewide Fiscal Intermediary (SFI), lawmakers have little to no concrete information on expenditures of this \$11 billion contract or what has happened to Medicaid dollars meant to provide care for older and disabled New Yorkers.

THE SOLUTION: Pass the Home Care Data Transparency Act (S9142 Comrie/A10537 Gonzalez-Rojas)!

- Require the SFI to provide quarterly and annual public reports to the Commissioner of the State Department of Health
- Require common sense reporting measures regarding utilization, finances, customer service, workforce data, sub-contractors and fraud
- Protect Medicaid integrity, our services and public dollars, and ensure solvency of the SFI.

As New Yorkers, we deserve to know what is happening to \$11B meant for care. We need our legislators to sponsor this bill and speak to leadership about its importance!

For more information, contact Ilana Berger, Political Director, NY Caring Majority:
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**NEW YORK
CARING MAJORITY**

WE NEED CDPAP OVERSIGHT NOW!

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STATE OF POLITICS

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PPL lays off customer service and engineering staff

The company laid off staff members working on New York's Medicaid home care program.

BLOG

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by Bill Hammond • March 3, 2026

STATE OF POLITICS

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METRO EXCLUSIVE

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By Vaughn Golden

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