Flow Mew Audio Terms of Service FINAL

The following Terms of Service apply to commissions obtained through Flow Mew Audio. My acceptance of a commission request from you is contingent upon your acceptance of these Terms of Service. By commissioning me you confirm you have fully read, understood and agree to abide by the following Terms.

Commission Offer Details

Upon review of your commission idea, I will discuss brainstorming, interpreting your requests and further negotiation in order to ensure an understanding of what you are looking for. Once that is agreed on, a commission offer containing the agreed upon details, prices and content of the commission will be presented to you for review. On approval of this commission offer an invoice will be sent and payment due before work is begun, unless a payment plan was agreed upon. Please review the Commission Offer carefully as it may not be edited once you have approved it and work begins.

Content Limitations

- I do not create content that contains minors, utilizes racial or ethnic stereotypes, slurs or hate speech of any kind.
- I DO NOT CONSENT TO MY CONTENT BEING USED TO TRAIN, CREATE, OR GENERATE ANY AI WORKS!

Any party found doing so or planning to do so will be blacklisted and blocked from further communications as well as I reserve the right to pursue legal action for business damages.

Revision of Work

Once work has begun, the main overall concept agreed upon in the commission offer cannot be changed, however small tweaks can be made to individual elements at certain key points detailed below.

EDITS MAY ONLY BE DONE AT:

- Review of the script.
- Individual audio element approval.
- If an element of the audio is compiled incorrectly in the final piece.

All commissioners will be shown the script prior to recording taking place in order to approve it, unless the commissioner wishes for it to be a surprise. While I endeavor to record the script word for word, I reserve the right to alter words and phrases in order to increase fluidity of the recording. Any alterations will be recorded and the final version of the script can be given at the end for the commissioner.

Updates and Timeline

Timelines are assumed to be flexible and updates may be intermittent due to recording hour availability. HOWEVER, should a commission be time sensitive, please inform me so that I may consider that in planning your commission. I will reach out with updates as they occur to keep you informed. This does not mean I will be available at any time, as I have outside factors that can keep me from contact for hours at a time. If you have questions, please reach out! I will get back to you as soon as possible.

Payment Policy

I reserve the right to hold off on progress of a commission until payment is made in full, unless otherwise agreed upon via a payment plan. I also reserve the right to cancel a commission for any reason, given the refund policy is also adhered to with the exceptions of harassment and prejudice towards myself or others. Payments will be taken via PayPal invoice, which will be sent once a commission offer is agreed upon by both parties.

Pricing:

- \$30/min for audios.*
- \$45/min for VA with edits.*
- \$20/min for VA without edits

*There is an additional charge for complex edits or if I have to purchase specific licensing (e.g. songs.) Will be discussed in the commission offer.

Refund Policy

Should a refund be required or requested, the scale below shall determine how much will be refunded:

- No work started; 100%
- Script partially written; 75%
- Script fully written, no recording; 50%
- Script written and recorded, no editing; 25%
- Script written, recorded, and edited to any degree; 0%

This policy can and will be waived if you harass myself or others. In that case you waive your right to a refund for damages.

Age Policy

I do not accept commission requests from minors. <u>By contacting and/or commissioning us you acknowledge you are over the age of 18.</u> Any evidence otherwise will result in the commission request being revoked and you will be summarily blacklisted from further communication or commission attempts. I am not responsible for any interaction of my work with people under the age of 18. <u>I, as a U.S. citizen, must adhere to the laws of the federal government in my country, regardless of other countries' age of consent.</u>

Content Posting Policy

I reserve the right to upload all commissions unless agreed in the commission offer that it is to be kept private for personal reasons. In that case, you will be offered the compromise of me removing identifying factors within the recording in order to post the result publicly. You are still allowed to refuse this offer, however this must be done prior to finalization of the commission offer.

Should you desire to repost your commission, you MUST credit and link back to my FA in the description somewhere.