

PRIVACY POLICY – SOCO

Effective Date: 06 May 2026

Application Name: SOCO

Contact Email: socoinform.business@gmail.com

1. Introduction

SOCO ("we", "our", "us") is a platform that combines social media and e-commerce features. It allows users and businesses to connect, share posts, and interact for product-based activities.

This Privacy Policy explains how we collect, use, and protect your information when you use our application.

2. Information We Collect

We may collect the following types of information:

a) Personal Information

- Name
- Email address
- Phone number (if provided)
- Profile details

b) Usage Information

- App usage activity
- Device information (device type, operating system version)
- Log data for performance and debugging

c) User Content

- Posts, product details, and images
 - Messages between users and businesses
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3. How We Use Information

We use the collected information to:

- Provide and maintain app functionality
 - Enable communication between users and businesses
 - Display posts and product information
 - Manage user accounts
 - Improve user experience
 - Provide customer support
 - Ensure platform safety and prevent misuse
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4. Data Sharing

- We do not sell, trade, or rent user data to third parties
 - We may share data only when:
 - Required by law
 - Needed to protect user safety or platform integrity
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5. Payments and Transactions

- SOCO does not provide online payment services
 - All transactions are handled directly between users and sellers
 - We do not collect or store any banking or financial information
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6. Data Security

We take reasonable measures to protect your data, including:

- Secure storage systems
- Restricted access to data
- Protection against unauthorized access

However, no method of transmission over the internet is completely secure.

7. User Rights

Users can:

- Access and update their profile information
- Control the content they share
- Request account deletion (if applicable)

8. Children's Privacy

SOCO is not intended for children under 13 years of age.
We do not knowingly collect personal information from children.

9. Third-Party Services

The application may use third-party services (such as analytics or notifications). These services may collect limited data according to their own privacy policies.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any updates will be reflected with a revised effective date.

11. Contact Us

If you have any questions about this Privacy Policy, please contact us:

Email: socoinfom.business@gmail.com
