

All Species Pet-Sitting LLC: Neighborhood Walks/Adventure Walks Policies and Consent

General Policies & Information

- Neighborhood Walks are available in 20, 30, 45, and 60-minute durations and include on-leash walks around the owner's own neighborhood.
- Adventure Walks are available in 45, 60, and 90-minute durations and includes transportation to the Adventure Walk destination as well as an on-leash "sniffari" adventure at the dogs' own pace; the walk timer begins once the Adventure Walk destination is reached.
- Owners agree to provide either a key or code for access to the home. If a code is provided, owners acknowledge they are responsible for making sure the code and locking mechanism are working properly (be sure to check batteries if there are any) and that All Species Pet Sitting LLC is not responsible for mechanical lock or code malfunctions. Owners are encouraged to keep a key on file for use in the event of a mechanical lock malfunction.
- Owners agree to leave each dog's collar and/or harness in an easily accessible location.
- Owners agree to leave a water bowl in an easily accessible location.
- Owners consent to their dogs being walked with either a Gentle Leader or Halti brand head collar if their dogs are over 25 pounds or pull on walks.
- Owners agree to inform All Species Pet-Sitting LLC **in advance** if any adult or minor child will be present in the home at the time of scheduled home visits; this includes family members, repairmen, contractors, etc. Failure to do so may result in immediate suspension or termination of services.
- Owners can expect photos and a brief report following each walk via their preferred method of contact.
- Owners acknowledge that in the event their dog has a medical emergency while under All Species Pet-Sitting LLC's care, they will be transported to the owner's preferred veterinary office. In the event of an emergency after hours, or if the owner's preferred veterinarian is not available, the pet will be transported to MedVet at 3561 U.S. Hwy 190, Mandeville, LA 70471.
- Owners acknowledge they must fill out both pages of this form and include **three** local emergency contacts as well as the name and office number of their preferred veterinarian in case of emergency.

Rainchecks

In the event that a **paid** Neighborhood or Adventure Walk cannot be safely performed due to a severe weather warning issued by the US National Weather Service, a full credit will be issued that may be applied to future walking services of either type within 90 days of the originally scheduled walk; any credits not used within 90 days will be forfeit.

Payment

All Species Pet-Sitting LLC accepts cash as well as PayPal friends & family at PerksOfPetSitting@yahoo.com. Full payment is due at the time of service. If multiple walks are scheduled within the same one-week period, full payment for all scheduled walks is due at the time of the first walk. Refunds or credits will not be issued for cancellations once the service period has begun. In the event an owner neglects to leave cash or make electronic payment, they will be contacted immediately and given the chance to remit the full payment electronically via PayPal friends & family so walks can continue as scheduled. Please note: All Species Pet-Sitting LLC adheres to a tight schedule in order to best serve the needs of all clients and their pets; if payment is not received in full within 15 minutes of the initial attempt to contact the owner, scheduled service(s) will be postponed or canceled and future service requests may be denied or prepayment required.

Changes Without Notice

All Species Pet-Sitting LLC reserves the right to change policies, procedures, services, and prices at any time and without notice. Reasonable attempts will be made to inform existing clients of such changes, but it is ultimately the responsibility of each client to be aware of all current policies and service rates.

Images

If an owner DOES NOT consent to allow All Species Pet-Sitting LLC to use their pet's name and any images or likeness taken while in the care of All Species Pet-Sitting in media, marketing, advertising, illustration, trade or promotional materials without compensation, they must state as much in writing (text or email will suffice).

Right to Refuse Service

All Species Pet-Sitting LLC reserves the right to refuse or suspend service to anyone at any time for any reason.

Certification & Insurance

All Species Pet-Sitting LLC is certified by the American Red Cross in Cat and Dog First Aid & CPR. All Species Pet-Sitting LLC is also fully insured by PCI (Pet Care Insurance) under certificate PCI76492. Proof of insurance may be furnished upon request.

Owner & Pet Information

Owner Name _____ Cell Number _____ Alternate Number _____

Email: _____ Preferred method of contact (circle one) TEXT EMAIL FACEBOOK MESSENGER

Owner Address _____

Neighborhood _____ Gate Code _____ Home Access (circle one): KEY CODE List code here if applicable _____

Please list the name, age, and a brief description (breed, color, etc.) of each dog participating:

Which activity will your dog/s be participating in (please circle one): NEIGHBORHOOD WALKS ADVENTURE WALKS

Do any of the pets listed have health conditions or behavioral issues that may impact them while under All Species Pet-Sitting LLC's care? Examples include: Wounds or pain from old or recent injuries, recent surgery or stitches, skin conditions, recent or current illness, history of seizures, food or environmental allergies, resource guarding or history of biting, separation anxiety, fear of thunderstorms or fireworks, etc. NO _____ YES _____

If YES, please list/explain _____

Do any of the dogs listed have a history of biting or resource guarding (food, treats, toys, etc.)? NO _____ YES _____

If YES, please provide details _____

Is there any additional information you feel will help All Species Pet-Sitting LLC in the goal of providing a safe and successful walk with your dog/s? _____

Emergency Contact Names & Numbers — please provide **three** separate local contacts outside of your immediate household:

1. Name: _____ Number: _____ Alternate Number: _____ Relationship: _____

2. Name: _____ Number: _____ Alternate Number: _____ Relationship: _____

3. Name: _____ Number: _____ Alternate Number: _____ Relationship: _____

Preferred Veterinary Practice _____ Name of Preferred Veterinarian _____ Preferred Veterinarian's Office Phone _____

This form must be completed and returned to All Species Pet Sitting LLC before the initial service commences and may be submitted either in person or via email to PerksOfPetSitting@yahoo.com. Please retain a copy for your own records. If you need to update your contact information, number of pets, pets' health information, or make any other changes to the information provided in this form, please send an email to the address listed above or text 985-966-4772 to request a new form.

In signing, owner acknowledges they have read, consent, and agree to all policies and procedures listed above.

Owner Signature: _____ Date Signed: _____