SENARAI RUJUKAN DSK SILIBUS TERKINI SESI 2 2021/2022

UPDATE 11/5/2022

Bil	Kursus	Rujukan
1.	DPK10012	Main reference supporting the course
1.	Shorthand 1	Byran, C. (1986), Shorthand Short Course. England: Pearson Education
	Shorthand 1	Limited Z56 .COO 1996
	DPK20062	Lillited 236 .COO 1996
	Shorthand 2	Additional references supporting the course
	SHOLLIIAHU Z	Bryan, C. (1986), First Course Review. England: Pearson Education
	DPK30102	Limited Z56 .C66 1982
	Shorthand 3	Lilliteu 230 .C00 1982
	SHOLUIANU S	Dayang Dijah A. Weng dan Liza M. Salleh. (2019), Shorthand Dictation Practice. Perpateh Traders Sdn Bhd <i>HF5547</i> . <i>D39</i> 2019
		Liza M Salleh, Azwina Amin and Juhana Simarani . (2019). Shorthand Course For Beginners. Perpateh Traders Sdn Bhd <i>Z53</i> . <i>L59</i> 2021
		Pitman, P.(2000), Shorthand Pocket Dictionary. England: Pearson: Longman <i>Z56.2</i> . <i>P63</i> 1983
2.	DPK10023 Office	Main reference supporting the course
	Administration 1	Oliverio, M.E., Pasewark, W.R., White, B.R. (2019). The Office Procedures
		and Technology 7th Edition HF5548.056 2013 – 6th ed.
		Shumack, D. S. (2017). <i>The Administrative Professional: Technology & Procedures, Spiral Bound Version</i> (15th ed.). Cengage Learning Asia Pte Ltd.
		Additional references supporting the course Chandrasekaran, V.B (2009). Office Management, TATA McGrawHill Education Private. Limited New Delhi.
		Loewy, M. E. (2018). Business Communication: Process & Product. Cengage Learning Asia Pte Ltd.
		Oliverio, M.E., Pasewark, W.R., White, B.R. (2013). The Office Procedures and Technology 6th Edition.
3.	DPK10033	Main reference supporting the course
	Keyboarding	Canty, K. (2023). Computer Keyboarding Basics for Beginners Updated
	Skills	Book (Typing Digital Keyboarding for Beginners and Hunt & Peckers)
		(Kindle). Amazon Australia Services, Inc - QA76.27 .C36 2017
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		Additional reference supporting the course
		Ober, S., Johnson, J.E., & Zimmerly, A. (2010). Gregg College Keyboarding
		& Document Processing Lesson 1 – 60 (11th ed.). McGraw-Hill Education.
		Chance, A. (2021). Keyboard Typing: How to Touch Type: Typing Guide.
		Independently Published. Brain, F. (2021). Typing Guidelines: Typing
		Practice for Beginners: Laptop Typing. Independently Published

		G. Shiva, (2017). Typing Lesson for Beginners: Quick Way to Learn English Typing. CreateSpace Independent Publishing Platform
4.	DPK10042 Trengkas 1 DPK20092 Trengkas 2 DPK30122 Trengkas 3	Rujukan Utama Yang Menyokong Kursus Ini Ismail Mat Kasat (1993). Trengkas Kurikulum Baru (Cetakan ke4), Kompas Publishing. Rujukan Tambahan Yang Menyokong Kursus Ini Dayang Dijah A.Weng, Nor Suhaila Tahir, Ashri Taib (2018). Trengkas Pantas Nota dan Latihan Edisi Pensyarah.
5.	DPK10053 Office Software	Main reference supporting the course Lambert, J., & Frye, C. (2019). Microsoft Office 2019 Step by Step, First Edition Wilson, K. (2019). Using Publisher: The Step-by-step Guide to Using Microsoft Publisher 2019, Paperback – January 31, 2020. Additional references supporting the course Blokdyk, G. (2019) Microsoft Office a Complete Guide – 2019 Edition. Price, M. (2019) eBook (PDF): Office 2019 in Easy Steps.
6.	Personality Development	Main reference supporting the course None Additional references supporting the course Manual Compiled by the Department is used, Personality Development, comprises materials from these references: Boniface, S. (2018). The Bluffer's guide to social media. Haynes Publishing. Carvill, M. (2020). Myths of Social Media: Dismiss the Misconceptions and Use Social Media Effectively in Business. Kogan Page, Limited. Cohn, C. (2011). Social Media Ethics and Etiquette. Retrieved from https://www.compukol.com/social-media-ethics-and-etiquette/ Covey, S. R. (2020). 7 Habits of Highly Effective People: Powerful lessons in personal change. S.l.: SIMON & SCHUSTER. Langford, B. Y. (2016). The etiquette edge: Modern manners for business success. American Management Association (AMACOM). Lieske, C. (2017). How to set a table: Inspiration, ideas and etiquette for hosting friends and family. Ebury Press.

		O'Byrne, R. (2018). The dress code: A man's guide to flawless style. London: Dog 'n' Bone.
		Pettitt, A. K. (2019). English etiquette: The motivation behind the manners. The Darling Academy.
		Souvik Banerjee (2019, September 13). Privacy, Security & Health Risks of Social Media & How to Prevent Those. Retrieved from https://www.rswebsols.com/tutorials/internet/privacy-security-risks-soci al- media
		Warren, R. A. (2017). Personality at work: The drivers and derailers of leadership. McGraw-Hill Education.
7.	DPK20083 Document Processing	Main reference supporting the course Ober, S., Johnson, J.E., & Zimmerly, A. (2011). Gregg College Keyboarding & Document Processing Lesson 1-120 (11th ed.). McGraw-Hill.
		Ober, S., Johnson J.E, & Zimmery, A. (2016). Microsoft Office Word 2016 Manual for Gregg College Keyboarding & Document Processing. McGraw-Hill
		Additional references supporting the course
		Canty, K. (2017) Computer Keyboarding Basic Traning Camp for Hunt & Packers and Beginners. Create Space Independent Publishing Platform - QA76.27 .C36 2017
		G. Shiva, (2017) Typing Lesson for Beginners Quick Way to Learn English Typing. CreateSpace Independent Publishing Platform
		Ober, S., Johnson J.E, & Zimmery, A. (2016). Microsoft Office Word 2016 Manual for Gregg College Keyboarding & Document Processing (Kindle Edition) Lesson 1-120. EBOOK
8.	DPA10203 Personal Financial Management	Main reference supporting the course Nga, J. (2022). Personal Financial Planning: A Comprehensive Guide to Personal Financial Planning in Malaysia. SUNWAY University Press HG179 .N43 2023
		Additional references supporting the course Hashim, M. (2019). Personal Financial Planning. Shah Alam: University Publication Centre, UiTM
		KC Lau. (2023). MONEY SMART: Achieve Your Financial Goals Faster With Less!: How to make more money and retire early.
		Money Sense: getting Smart With You Money (3rd Ed). Credit Counseling and Debt Management Agency
		and Debt Management Agency

9. DUW10012 Occupational Safety and Health

Main reference supporting the course Akta Keselamatan dan Kesihatan Pekerjaan 1994 (Akta 514), PeraturanPeraturan & Perintah-Perintah (hingga 10 mac 2017).(2017). Kuala Lumpur: International Law Book Services - *T55*.*P47* 1994

Akta Kilang Dan Jentera 1967 (Akta 139), Peraturan - Peraturan, Kaedah - Kaedah & Perintah - Perintah (Hingga 20hb Januari 2018).(2018). Kuala Lumpur: International Law Book Services - KQB14.K55 2015

Akta Kualiti Alam Sekeliling 1974 (Akta 127), Peraturan-Peraturan, KaedahKaedah & Perintah-Perintah (Hingga 20 Mac 2018). (2018). Kuala Lumpur: International Law Book Services - *KQB14*. *K82* 2015

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Department of Occupational Safety and Health (2002). Guidelines On Occupational Safety And Health For Standing At Work.

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Department of Occupational Safety and Health (2003). Guidelines On Occupational Safety And Health For Working With Video Display Units (VDU'S).

Department of Occupational Safety and Health(2004). Guidelines On Occupational Safety and Health In Service Sector.

		Department of Occupational Safety and Health(2004). Guidelines On First-Aid Facilities In The Workplace (2nd Edition).
		Department of Occupational Safety and Health(2006). Guidelines On Occupational Safety and Health Act 1994 (ACT 514).
		Department of Occupational Safety and Health(2011). Guidelines On Occupational Safety and Health Management Systems.
		Department of Occupational Safety and Health(2017). Guidelines On ergonomic Risk Assessment At Workplace.
		Department of Occupational Safety and Health(2018). Guidelines On Manual Handling at Workplace.
		Department of Occupational Safety and Health(2008). Guidelines for Hazard Identification, Risk Assessement and Risk Control (HIRARC)
10	DDV20112 Office	Main reference cupporting the course
10.	DPK30113 Office Administration 2	Main reference supporting the course Oliverio, M.E., Pasewark, W.R., White, B.R. (2019). The Office Procedures and Technology 7th Edition.
		Additional references supporting the course Kihoko Karingo. (2019). Educational Management & School Administration. Amazon
		Quible, Z.K (2019). Administrative Office Management (8th ed.). Pearson
		Schulze, J.W. (2018). Office Administration. Franklin Classics
		Daft, R.L. (2018). Mind Tap for Management (13th ed.). Cengage Learning Asia Pte. Ltd.
		Rankin, D.S., & Shumack, K.A. (2017). The Administrative Professional: Technology & Procedures, Spiral Bound Version (15th ed.). Cengage Learning Asia Pte Ltd
11.	DPK30133 Public	Main reference supporting the course
	Speaking	Coopman, S. J. (2015) Public speaking the Evolving Art (5th ed.).Concage Learning - PN4129.15 .C66 2015 3rd ed.
		Lucas S. E. (2020). The Art of Public Speaking (13th ed.). Amazon.com Services LLC - <i>PN4121</i> . <i>L72</i>
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		Lucas S.E. (2015) The Art of Public Speaking (12th ed.). McGraw-Hill Education - <i>PN4121L933 2015</i>
		Additional references supporting the course
		Hamilton, C. (2011), Essentials of Public Speaking (5th ed.). Wardsworth Inc.

		Gallo, C. (2013) Talk Like TED: The 9 Public-Speaking Secrets Of The World's Top Minds. Kindle Edition
		Duarte, N. (2010) Resonate: Present Visual Stories That Transform
		Audience. Amazon
12.	DPK40143 Note	Main reference supporting the course
	taking	Nordell, R., Stewart, K., Easton, A., & Graves, P. (2019) Microsoft Office 365 2019: In Practice. McGraw-Hill Education.
		Additional references supporting the course Dayang Dijah A.Weng dan Liza M. Salleh (2019), Shorthand Dictation Practice.Perpateh Traders Sdn. Bhd.
		Liza M. Salleh, Azwina Amin dan Juhana (2019), Shorthand Course For Beginners. Perpateh Traders Sdn. Bhd.
		Nordell, R., Stewart, K., Easton, A. (2016) Microsoft Office 2016: In Practice. McGraw-Hill Education.
		Ober, S., Johnson, J., & Zimmerly, A. (2016) Gregg College Keyboarding & Document Processing (11th ed.). McGraw-Hill Education.
13.	DPK40153	Main reference supporting the course
	Record	Read-Smith, J., & Ginn, M. L. (2017). Records Management (11th ed.). Langara College <i>HF5736 . J6 2011, 9th ed.</i>
	Management	Langara Conege HF3/30 . 30 2011, 9th ed.
		Additional references supporting the course
		Fulton-Calkins, P., Shumack, K. A., & Stulz, K. M. (2013). Procedures & theory for administrative professionals. South-Western, Cengage Learning
		Oliverio, M. E., White, B. R., Pasewark, W. R., & Stulz, K. M. (2019). The office: procedures and technology. Cengage.
		Penn, I.A., Pennix, G.B., & Coulson, J. (2016). Records Management Handbook(2016). Routledge.
		Read-Smith, J., & Ginn, M. L. (2015). Records Management (10th ed.). South Western Thomson Learning
14.	DPK40163	Main reference supporting the course
	Principle of Meetings	Cheah, F. S. (2018). Guide to Company Secretarial Practice in Malaysia, (4th ed.). Kuala Lumpur: Wolters Kluwer. KQB .C543 2012, 2nd ed.
		Additional references supporting the course
		Chan, W. M. (2017). Essential Company Law in Malaysia: Navigating the Companies Act 2016. Sweet & Maxwell K1 .C36 2017
		Cheah, F. S., Philip, K. T. N., & Ooi, X. Y. (2019). Company Meetings and Resolutions. Sweet & Maxwell KPG957.3 .C44 2019

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15. DPB40103 Main reference supporting the course	
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Greenberg, J., & Baron, R. A. (2010). Behavio	or in organizations. Upper
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16. DPU30013 Digital Main reference supporting the course	an Internet Alaf 21
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Akins, J. (2015). Quick Win Digital Marketing	
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Goldfarb, S. (2015). Facebook for Business: H	
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		Walter R Stahel. (2020). The Circular Economy: A User's Guide, Taylor & Francis Ltd.
20.	DPB50123	Main reference supporting the course
	Human Resource	Martocchio, J. J. (2018). Human Resource Management 15th Edition.
	Management	USA: Pearson.
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		Additional references supporting the course
		Bohlander, G.W. and Snell, S.A. (2013). Principle of Human Resource
		Management. 16th Edition. USA: South Western.
		Dessler, G. (2012). Human Resource Management. 13th Edition. Pearson
		Singapore: Prentice Hall.
		Maimunah Aminuddin (2014). Human Resource Management, Principles
		and Practices 3rd Edition. USA: Oxford.
		Mondy, R.W. and Martocchio, J.J. (2016). Human Resource Management. 14th Edition. Pearson.