

ACKNOWLEDGEMENT

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Acknowledgement cannot more than 1 page.

ABSTRACT

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Abstract must write in English only and only 1 paragraph.

ABSTRAK

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Abstract must write in Malay only and only 1 paragraph.

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LIST OF ABBREVIATIONS

BDC	Bangi Data Center
CMS	Content Management System
CSS	Common Support Services
DCF	Data Centre Facilities
DCIS	Data Center Infrastructure Support
DCOS	Data Centre Operation Support
EBP	External Bypass Panel
ICC	ICT Contact Centre
ITSM	Information Technology Service Management
OCC	Operation Command Center
ODS	Operations Division Support
OISS	Operations and Infrastructure Support Services
PCIDSS	Payment Card Industry Data Security Standard
PDB	PETRONAS Dagangan Berhad
PM	Preventive Maintenance
QSA	Quality Security Assessor
RFC	Request for Change
SI	Service Improvement
SOP	Standard Operation Procedure
TCR	Telecommunication Closet Room

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CHAPTER 1

INTRODUCTION

1.1 Organization Background

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Figure 1.1: PETRONAS Logo

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1.2 Organization Structure

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1.3 Industrial Training Program Flow

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1.4 Job Scope

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1.5 Conclusion

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.

CHAPTER 2

SPECIFIC DETAILS ON PROJECTS/TRAINING

2.1 Introduction

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2.2 Industrial Training Project

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2.2.1 Project 1 Name

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat

non proident, sunt in culpa qui officia deserunt mollit anim id est laborum. Write your project name, write the project description in details, including the duration of project and who is assigned the task to you.

2.2.1.1 Project Objective

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2.2.1.2 Project Execution

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum. In the execution part you should mention:

- Methodology used
- Design model (e.g. : use case diagram, class diagram, context diagram, data flow diagram, er diagram, table in database)
- Documentation involved in this project (e.g. SRS, SDD, Product Backlog, SUM, SDP, etc.) must be mention in this part, and can be provide 1 copy of it in appendix.
- Coding segment from main file (only important part provide here, full code can be providing in appendix)

2.2.1.3 Project Outcome

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user interface (screenshot of system / prototype / product / etc.) that you have done for this project.

2.3 Industrial Training Task

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2.3.1 Task 1 Name

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2.3.1.1 Task Objective

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2.3.1.2 Task Execution

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non proident, sunt in culpa qui officia deserunt mollit anim id est laborum. In the execution part you should mention:

- Methodology used
- Design model (e.g. : use case diagram, class diagram, context diagram, data flow diagram, er diagram, table in database)
- Documentation involved in this project (e.g. SRS, SDD, Product Backlog, SUM, SDP, etc.) must be mention in this part, and can be provide 1 copy of it in appendix.
- User interface (screenshot of your system / product / prototype)
- Coding segment from main file (only important part provide here, full code can be providing in appendix)

2.3.1.3 Task Outcome

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2.4 Hardware and Software

Hardware and software used to execute all the tasks are as follows:

Table 2.1: Hardware used for executing all the tasks.

Hardware	Component	Specification
Notebook	Processor	Intel Core i5 - 4310U
	RAM	4 GB
	Graphic Card	Intel ® HD Graphics 4400
	Input Medium	Mouse, Laptop Keyboard
	Output Medium	Laptop Screen
	Internet Connection	Cable and Wi-Fi
	Disk Space	120 GB (SSD)
	Screen Resolution	1280 x 800 pixels
Ethernet Cable	Cat 6e	250 MHz

Table 2.2: Software used for executing all the tasks.

Component	Software	Specification
Notebook	Operating System (OS)	Windows 7 Enterprise 64-Bit
	Java Version	Version 7 Update 79
Design Tool	Photo Editor	Pixlr Online Editor (https://pixlr.com/editor/)
	Video Editor	Kizoa Online Movie Maker (https://www.kizoa.com/)
Configuration Tool	Centralized Facilities Monitoring System	Liebert NForm Performance Monitoring System
	IP Tracing	Windows Command Prompt
Documentation Tool	Microsoft Office	Microsoft Office Word 2016 Microsoft Power Point 2016 Microsoft Excel 2016
Communication Tool	Email and Chat Message	Microsoft Outlook 2016 Skype for Business Microsoft Lync

2.5 Time Period to Complete All Task

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2.6 Theoretical and Practical Knowledge

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2.7 Problem Faced During Practical

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laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum. When mention about problem you face during practical, make sure include the solution how you manage the problem as well. 1 problem = 1 solution = 1 paragraph.

2.8 Conclusion

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CHAPTER 3

OVERALL INFORMATION OF THE INDUSTRIAL TRAINING

3.1 Introduction

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3.2 Things That I Have Learned

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3.3 Constructive Comments

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non proident, sunt in culpa qui officia deserunt mollit anim id est laborum. Write your own constructive comments about your experience during internship.

3.4 Conclusion

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CHAPTER 4

CONCLUSION

4.1 Introduction

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4.2 Overall Achievements

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4.3 Problems and Executions

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4.4 Conclusion

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Write references with APA style format only.

APPENDIX A: INDUSTRIAL TRAINING JOB SCOPE CHECKLIST

**REPLACE THIS PAGE FOR HARDCOPY JOB SCOPE CHECKLIST THAT ALREADY
VERIFIED & SIGN BY COMPANY SUPERVISOR - PAGE 1 -**

**REPLACE THIS PAGE FOR HARDCOPY JOB SCOPE CHECKLIST THAT ALREADY
VERIFIED & SIGN BY COMPANY SUPERVISOR - PAGE 1 -**

APPENDIX B: INDUSTRIAL TRAINING GANTT CHART

