November 27, 2017

The Honorable Ajit Pai Chairman Federal Communications Commission 445 12th Street SW Washington, DC 20554

Dear Chairman Pai,

This holiday season, millions of Americans will shop online, searching for the best deals, finding the perfect gifts for their loved ones, and supporting businesses large and small across the United States. Cyber Monday is a testament to the power of the free and open internet to encourage entrepreneurship, drive innovation, make our lives easier, and to support a healthy economy.

Last year, Americans spent almost \$3.5 billion online on Cyber Monday, making it the largest online sales day in history. Each year this number increases, with last year's sales growing more than 10 percent over 2015. Even Black Friday is becoming an online shopping day with more than \$3 billion in online sales. E-commerce continues to grow and nearly \$400 billion in retail sales were online last year. The internet is increasingly where commerce happens.

This economic growth is possible because of the free and open internet. Our current net neutrality rules support innovation and give all businesses the opportunity to compete equally for consumers. With strong net neutrality protections, the internet is an open marketplace where any business can compete, allowing individuals to start companies easily, market their products across the country, and connect with customers anywhere worldwide.

Because of the open internet, a web developer can launch a business out of their own apartment, an aspiring fashion designer in Wyoming can sell clothes in Los Angeles, or a caterer can find new customers in their town. Because of net neutrality, consumers and businesses have unfettered access to one another, increasing competition and consumer choice.

Disastrously, the Federal Communications Commission (FCC) last week released a draft order that would end this open commerce by repealing the current net neutrality rules and eliminating the protections that keep the internet free and open for America's businesses and consumers.

Without these rules, internet service providers will be able to favor certain websites and e-businesses, or the platforms they use to garner new customers, over others by putting the ones that can pay in fast lanes and slowing down or even blocking others. Businesses may have to pay a toll just to reach customers. This would put small and medium-sized businesses at a disadvantage and prevent innovative new ones from even getting off the ground. An internet without net neutrality protections would be the opposite of the open market, with a few powerful cable and phone companies picking winners and losers instead of consumers.

Today, on the busiest online shopping day of the year, we, the undersigned businesses and trade associations, urge the FCC to maintain the current net neutrality rules and Title II classification of broadband internet. The current rules provide the protections necessary to protect net neutrality and ensure the internet remains a free and open marketplace that encourages innovation and supports robust competition.

The FCC should vote against this order that rolls back the net neutrality rules just as Americans across the country spend billions online this holiday season.

4 Lil' Monkeys Customs, LLC Shepherdsville, KY

60secondz Kansas City, KS

9 Clouds Sioux Falls, SD

Ad Hoc Labs, Inc. Los Angeles, CA

Admiral Gainesville, FL

AdRoll, Inc. San Francisco, CA

Agile Learning Labs San Mateo, CA

Airbnb San Francisco, CA

Alloy New York, NY

American Sustainable Business Council Washington, DC

AMK Chicago, IL Antecedent Ventures New York, NY

Applied Systems
San Francisco, CA

appliedVR Los Angeles, CA

Are.na New York, NY

Audtra Benefit Corp. New York, NY

Authentise, Inc. Sandy, UT

Automattic San Francisco, CA

Betabrand San Francisco, CA

Binary Formations, LLC Mechanicsville, VA

BlazingDB Austin, TX

Blue Sky Telecom Oro Valley, AZ

Bluebill Advisors, Inc. Boston, MA

Bolt San Francisco, CA

Bonusly Boulder, CO Bookstr.com New York, NY

Bow Bridge Cambridge, MA

Boxed

New York, NY

bridge21 Denver, CO

Broadside, LLC Woodinville, WA

Burlington Telecom Burlington, VT

Call the Ninja Eugene, OR

CallRail, Inc. Atlanta, GA

Cantora New York, NY

CapSen Robotics Pittsburgh, PA

Cardigan, LLC Madison, WI

Carmagno & Associates Chicago, IL

Catalog Design Studios Providence, RI

Catalog University
South Portland, ME

Cerebus Enterprises

Cleveland, OH

Chamberlin Research Little Rock, AR

Charles Goorsky Services Duluth, GA

Chemical BioSolids, LLC Little Rock, AR

Chuck Daddy Tech Solutions Boulder, CO

Chute Corporation San Francisco, CA

CITM

Jacksonville, NH

Civic Hall Labs New York, NY

Cloudy Chicago, IL

Codapillar Inc. New York, NY

Codecademy New York, NY

CodeSpa San Francisco, CA

Collaborative Seed & Growth Partners, LLC Weston, MA

Connect4Business, Inc. Little Rock, AR

Contextly, Inc San Francisco, CA Corazon Capital Chicago, IL

Cosmunity, Inc . Dallas, TX

Crayon Boston, MA

Cribspot Ann Arbor, MI

CrowdMed Scottsdale, AZ

D3FY, LLC Phoenix, AZ

Darling, Inc. Chicago, IL

Dayna McCants Hartford, CT

DDL

Centennial, CO

DevOps, LLC Boulder, CO

Diassess, Inc. Emeryville, CA

DKParker, LLC Seattle, WA

Dream Machine San Francisco, CA

DroneTV.com Los Angeles, CA Dwolla

Des Moines, IA

Earned, LLC Longmont, CO

Electronic Gaming Federation, Inc.

New York, NY

Ender Swift, LLC

Annville, PA

Engine

Washington, DC

Enosis VR

West Hollywood, CA

ePhysics Technologies

Montville, NJ

Etsy, Inc.

Brooklyn, NY

evenQ, Inc.

San Francisco, CA

Evo, Inc

Wilmington DE

Expa

New York, NY

Ezra Innovations

Little Rock, AR

Felipe Lara Art and Creative Direction

Los Angeles, CA

Filament

Reno, NV

FoosterNET, LLC

Clemson, SC

Fortissimo Retail New York, NY

Founder Academy Sacramento, CA

FounderTherapy New York, NY

Foursquare New York, NY

fPrime Analytics San Francisco, CA

Gandi US, Inc. San Francisco, CA

GeekGirlWeb, LLC New York, NY

General Assembly Space, Inc. New York, NY

GitHub San Francisco, CA

Govlish Washington, DC

Green Electrical Supply Auburn Hills, MI

Grommet Software, Inc Centennial, CO

GrooveJar Boston, MA

GroundSource St. Paul, MN **Grubbly Farms** Atlanta, GA Gust New York, NY Gusto San Francisco, CA Halo Industries, Inc. San Mateo, CA Hangar New York, NY Haystack TV, Inc. Redwood City, CA **Heart Computers** Olympia, WA HelloSign San Francisco, CA **Hendren Consulting** Little Rock, AR IAS New York, NY Inland Northwest Technology Alliance Spokane, WA InvitedHome Boulder, CO Ionic Madison, WI JAB Ventures

Boston, MA

Jack Jr. Ventures Boston, MA

Just Bobbin Along Circleville, OH

Kansas City Startup Foundation Kansas City, KS

Karma+, Inc. Oakland, CA

Knotel New York, NY

Lace And Sneakers Grand Prairie, TX

Lean Team Tuning, LLC New York, NY

LEAP Associates Libertyville, IL

Lemonly Sioux Falls, SD

LendUp San Francisco, CA

Lightstream Chicago, IL

Listen.MD Denver, CO

Loop & Tie Austin, TX

LuzFaltex Kansas City, KS

LYK, Inc.

Manhasset, NY

MadKudu

Mountain View, CA

 ${\sf MageMail}$

Boston, MA

Mapbox

Washington, DC

Maple Leaf Strings

Cincinnati, OH

Market Mic, LLC

St. Louis, MO

MATH Venture Partners

Chicago, IL

Mayfield Robotics

Redwood City, CA

Meditel360, LLC

Huntington Station, NY

Megaphone TV

New York, NY

Meta, LLC

Portland, OR

Meteor Development Group

San Francisco, CA

MicroHealth, Inc.

New York, NY

MJK Partners, LLC

Cambridge, MA

Mobilitus Inc.

Portland, OR

Moja, LLC Grand Rapids, MI

Movista, LLC Bentonville, AR

Moz

Seattle, WA

Naytev

San Francisco, CA

Neighborland Boulder, CO

Neolith Graphics San Diego CA

NerdGeekHero San Francisco, CA

NetBeez, Inc. Pittsburgh, PA

Netsyms Technologies Helena, MT

Nexosis, Inc. Columbus, Ohio

nio Innovation, LLC Broomfield, CO

NorthwestHDD.com Eugene, OR

Notify.io (Socialscope) San Francisco, CA

NourishWise Nashville, TN NYC Seed New York, NY

OfficeNinjas Oakland, CA

Onfleet, Inc. San Francisco, CA

Pampered Princess McCammon, ID

panOpen New York, NY

PatientBank San Francisco, CA

Photofeeler Boulder, CO

Pillar Technologies New York, NY

pingWHEN Boulder, CO

Pinterest San Francisco, CA

Plickers San Francisco, CA

Pool Orchard Modesto, CA

Private Internet Access Denver, CO

Proto Venture Technology Chesterfield, NJ

Q & A, Inc.

Kahului, HI Quotient Columbia, Maryland **RB Creative Services** Boise, ID Reddit, Inc. San Francisco, CA Rex Animal Health Kansas City, KS Robert Clayton & Associates, Inc. Naperville, IL **Rocket Referrals** Des Moines, IA **RRE Ventures** New York, NY Runkeeper Boston, MA Sandwich.Net, LLC Minneapolis, MN ScienceDriven Roxbury, MA Scout.ai Seattle, WA Seeds Inc. San Francisco, CA Shapeways

Shift Labs

Seattle, WA

New York, NY

shopkick, Inc.
Redwood City, CA

Shutterstock, Inc.
New York, NY

Simply Made Apps, Inc.
Fargo, ND

Skrach Capital Miami, FL

SlidesUp Boston, MA

Small Business Advocacy Council Chicago, Illinois

SoleSpace, LLC Oakland, CA

Sonic

Santa Rosa, CA

Sonos

Santa Barbara, CA

Soteria, LLC Little Rock, AR

Spain Business Advisors

Cary, NC

Sphero Boulder, CO

Square, Inc. San Francisco, CA

Squarespace, Inc. New York, NY Stack Overflow New York, NY

StackSource, Inc. New York, NY

Stasis Labs LA, CA

Story2 New York, NY

Streetography Menlo Park, CA

Styalquin Providence, RI

Sultan Ventures Honolulu, HI

SV Angel San Francisco, CA

Svaha, LLC Ellsworth, ME

Synanomet, LLC Little Rock, AR

TeamSnap, Inc. Boulder, CO

Tenta, LLC Seattle, WA

Tesorio Burlingame, CA

The Designer's Zoo Spruce Pine, AL

The Food Corridor

Fort Collins, CO

The Hornstein Law Office, P.C. Wilmette, IL

The Meme Factory, Inc. Chicago, IL

The Receptionist Denver, CO

Thread Genius New York, NY

Thunkable San Francisco, CA

Ting Starkville, MS

Titanez.net Spokane, WA

TMBLAKES Reno, NV

Trejure Corporation Oakland, CA

TrueAbility, Inc . San Antonio, TX

Trulight Trace, DBA FleetUp Milpitas, CA

Tumblr New York, NY

Twilio San Francisco, CA

Twitter, Inc. San Francisco, CA Uncork Capital Palo Alto, CA

Ushahidi

Boulder, Colorado

Valid Evaluation, Inc.

Denver, CO

Vaporware, Inc.

Raleigh, NC

Venrock

New York, NY

Vimeo, Inc.

New York, NY

Voatz

Boston, MA

WACMA, LLC

Chelmsford, MA

White Lioness Coaching, LLC

Coconut Creek, FL

Write.as

Jacksonville, FL

X-Lab

Washington, DC

xeebi

San Francisco, CA

XLR8UH

Honolulu, HI

You Got Listings, Inc.

Walnut, CA