

## **Locked Out of Courses: What should I do if I am locked out of a course because I did not do well on a quiz?**

An Apex quiz is not like a quiz in regular school. The Apex quizzes are “quick checks” of learning and an opportunity for immediate feedback for students following lessons. **Students should not click through the quiz without thinking carefully about their answers.** After two (2) retake attempts, students will be locked out until a teacher or administrator can reset the quiz. This might take as long as 24 hours. Then the student will have one (1) additional opportunity. After that last retake, the grade will be considered final. The idea is to give students several opportunities to be successful. If you are locked out of a course, work on a different class or review the Apex orientation resources shared above. This might also be a good time to reach out to your homeroom teacher or subject-specific teacher for help (see below).

[Procedure for Requesting a quiz or test be unlocked](#)