

Mt. Maplewood Lodge - INFO & FAQ

WELCOME to Mt. Maplewood Lodge

Your Serene Family Rustic Cabin Retreat in the Heart of the Poconos, PA!

 **Tranquil Family Oasis:** Nestled in a quiet neighborhood, Mt. Maplewood Lodge is a spacious rustic home that promises a serene escape for families seeking a peaceful getaway. Explore the beauty of nature from our massive wraparound deck, where the sounds of a nearby stream provide the perfect background music for your family retreat with night time quiet hours.

-  **Accommodations:** Recognized as one of the Top 5 Gorgeous Cabins in PA by Philadelphia Magazine, Mt. Maplewood Lodge invites you to experience the charm and comfort of a truly special place. (PERMIT 009300) .
-  **Comforts:** Enjoy modern amenities with high-speed WiFi at 400/Mbps, central air, and a covered hot tub for relaxation. The lodge boasts a pool table, multiple televisions, and a separate downstairs Rec room, providing entertainment options for every family member.
-  **Family-Friendly Extras:** Perfect for multi-generational families, Mt. Maplewood Lodge is kid-friendly, offering a full-size crib and high chair for the little ones. Feel at home with conveniences like a washer and dryer.
-  **Year-Round Activities:** Discover endless area activities for every season, from skiing, golfing, and waterparks to boating, concerts, and biking. Our Mt. Maplewood Lodge site provides access to a curated list of year-round activities updated seasonally.
-  **Nearby Attractions:** Immerse yourself in the excitement of nearby attractions, including Kalahari Indoor Waterpark, Aquatopia Waterpark, Ski Resorts, Mount Airy Casino, Camel Beach, and more. With options like horseback riding, fishing, golf courses, and go-karting, there's something for everyone.
-  **Winter Wonderland:** Just 10 miles from Camelback Mountain, Mt. Maplewood Lodge offers proximity to fantastic skiing at Jack Frost, Big Boulder, and Shawnee mountains. Experience the thrill of winter sports with the family.
-  **Explore Beyond:** Venture into the historic village of Jim Thorpe offering activities like scenic railway tours, skirmish paintball, biking, hiking, and whitewater rafting for an exciting change of pace.
-  **Cleaning and Supplies:** Your comfort is our priority at Mt. Maplewood Lodge. The Cleaning Fee includes a full Hot Tub cleaning and Interior cleaning, restocking of supplies, and efficient check-in/out procedures. We've thought of everything, from K-Cups to napkins and dish/laundry detergents. Experience our botanical products for shampoo, conditioner and body soap.

Lodge Bed Layout: Your Comfort, Your Choice!

 **Sleep Comfortably:** Rest easy in our cozy lodge beds - 1 King, 2 Queens, 2 Twins, and special accommodations for the little ones with a Crib. We've got your comfort covered with provided pillows and quilts. You have the option to bring your own pillowcases, sheets, and towels or take advantage of the linen rental service.

-  **Savings for You:** Our families have expressed the importance of choice, so we've kept linen rental services optional. With BYO linens and towels, you can enjoy *savings of up to \$116!* It's our way of ensuring your stay aligns with your preferences and budget. ** Please note that Linens are NOT included in the cost of the rental AND are factored into your discount!*
-  **Linen Rental Options for Your Comfort:** Enhance your stay at Mt. Maplewood Lodge with flexible linen rental choices tailored to your preferences. The linen company offers complete customization—whether you need sheets, towels, beach towels, or a combination.
 -  **Savings and Convenience:** At Mt. Maplewood Lodge, we prioritize your comfort, and that includes giving you the flexibility to choose your bedding arrangements.

 **Bed Layout at Mt. Maplewood Lodge:** At Mt. Maplewood Lodge, we understand the importance of a good night's sleep. Quilts and pillows are always provided for all main beds, ensuring your comfort. Feel free to bring your own linens and towels, as 90% of our guests prefer this option, keeping the linen rental optional. *This flexibility allows you a \$116 savings. Please note that linens are NOT included in the rental cost. For those opting for the linen rental service, [PoconoLinens](#) offers a 10% discount using the code: **MTMAPLEWOOD**.*

Bedrooms Configuration:

- **3rd Fl. Bedroom:** King Bed (+ crib) ** For guests requiring crib sheets, kindly bring them along.*
 - Loft: 2 Twins (located outside the room on the loft)
- **2nd Fl. Bedroom:** Queen bed (+ Pack and Play)
- **2nd Fl. Bedroom:** Queen bed

 **Book your family retreat at Mt. Maplewood Lodge and create memories that will last a lifetime. Your getaway awaits!** 



COMMUNITY ACCESS AND TEMPORARY MEMBERSHIP:



Nestled in Lake Naomi Community:

Located in the scenic Lake Naomi Community, enhancing your getaway with exclusive access to a range of amenities for our summer guests.



Optional Temporary Membership: (*Inquire First*)

During the summer months, guests have the option to obtain a Temporary Membership to Lake Naomi Club, allowing access to a wealth of amenities. This includes lakes and beaches, clubhouse restaurants, recreation and social activities, outdoor pools, tennis courts (with additional court fees), and golf (greens fees are additional). The membership also provides entry to the Logan Steele Community Center, featuring an indoor pool, zero-depth entry spray park, whirlpool, steam room, sauna, fitness center, aerobic room, sports multipurpose room, cafe, indoor tot lot, outdoor playground, and wireless internet usage.



2024 Summer Season Update: (4 total Temporary Memberships available)

For the 2024 Summer Season, a Temporary Membership is optional. Explore the benefits and details by searching "[LAKE NAOMI TEMPORARY MEMBERSHIP](#)" for information before making your decision. Summer rentals are available exclusively in July and August, with a *1-week minimum stay to be eligible. Please inquire before booking to secure your reservation as availability is on a first-come, first-served basis.* Take advantage of this unique opportunity to tailor your stay based on your preferences.



Decide What Works for You:

You have the flexibility to forgo the Temporary Membership for your entire stay if you don't plan on utilizing Lake Naomi amenities. Instead, immerse yourself in the 101 activities the Poconos has to offer, creating a personalized and unforgettable vacation experience.



Plan Ahead:

Please plan accordingly and inquire about the Temporary Membership option first before booking. We're here to assist you in making the most of your stay, ensuring you have the perfect retreat in the heart of the Poconos.   

RULES AND OPTIONAL ADD-ONS:

 **Guidelines for a Memorable Stay at Mt. Maplewood Lodge!**  To ensure a harmonious experience for all our guests, please take note of the following rules and optional add-ons: [Top 10 Tips](#).

-  **Guest Minimum Age Requirement:** A minimum age of 25-30 is required for all renters unless accompanied by a parent or guardian. *No parties or groups.*
-  **Maximum Occupancy:** The maximum occupancy, as per STR Ordinance, is 8 guests (including infants), Cars: 4 Max.
-  **Optional Linen Rental Service:** Enjoy the flexibility of our optional linen rental service. If you prefer, you can bring your own pillowcases, sheets, and towels, or take advantage of our convenient rental service with a 10% discount using Discount Code: **MTMAPLEWOOD**.
-  **Serene Evenings:** To maintain a tranquil family setting, we observe quiet hours starting at 9 pm. This ensures a peaceful atmosphere for everyone's enjoyment.
 -  Outdoor Flood, Coach, and Lamp post lights should only be on when present, off by 9 pm and never left on all night to avoid light pollution.
-  **Pet-Friendly Policy:** We welcome your furry family members! Fees for each approved pet (max: 2 adult dogs) are \$25 per day per dog. Please ensure your pets are well-behaved and adhere to our pet policy.
-  **Read Before You Book:** Familiarize yourself with our rules and regulations before signing the required rental agreement. We want to ensure that your stay is enjoyable, and understanding our guidelines is essential.
-  **Rental Agreement:** Please review our comprehensive [Rental Agreement](#) before booking your stay. It provides essential information about your reservation and ensures a smooth and stress-free experience. Ring and M̄nut installed for township compliance.
-  **Courtesy Call:** To enhance your experience, we require a courtesy call with each booking. This call covers important details, including access information and available activities. We are here to make your stay seamless and enjoyable.

 ***At Mt. Maplewood Lodge, we believe in transparency and open communication. Feel free to reach out with any questions or clarifications. We look forward to hosting you and making your stay a memorable one!***  

Pet Policy: Your Furry Friend's Safety and Comfort Matters!

Pennsylvania State Laws mandate responsible pet ownership, ensuring the safety and well-being of all residents, including our beloved pets. Here are the guidelines and provisions for pets at Mt. Maplewood Lake House:

State Laws:

1.  All pets must remain on their owner's property or under their control at all times.
2.  Dogs must be properly licensed according to State, County, or Municipal laws.
3.  Dogs must be on a leash under 8 feet in length and under the control of their handler on or off the property.
4.  Handlers are responsible for picking up and properly disposing of all dog feces, both on and off the property.

 ***Pets are NOT ALLOWED in the lakes, streams or beaches to preserve the environment and safety of all guests. ⚡ A \$100 FINE will be imposed for any violation, and the pet must leave immediately.***

Fees and Regulations:

-  **A fee of \$25 per night, per pet (up to 2 pets maximum) is applicable.**
-  Dog-Friendly  (sorry no  meow ). Dogs must be attended to at all times, inside and outside the property.
-  Please refrain from bringing cats, puppies, or dogs that bark constantly as it would violate the noise policy.
-  Please keep pets off furniture, or bring blankets or beds for your pet's comfort.
-  Guests are responsible for cleaning up dog hair, food from the house, and poop from the yard and neighborhood.
-  Any damage caused by pets will be deducted from the security deposit or billed separately.  Guests are fully responsible and liable for their pet's behavior on the property, and the owner assumes no liability for any injuries or damage caused by pets.
-  Excess dirt, pet hair, wet dog smell/stains, or other pet-related messes may result in an additional \$100 heavy cleaning charge.
-  In the lease, unregistered pets are subject to immediate eviction, so please register your pet if you plan to bring one.
-  *A helpful TIP from our return guests: "Brush your dogs out a day or two before arrival to minimize hair during vacation!"*

 ***Your cooperation in adhering to these guidelines ensures a safe and enjoyable experience for everyone at Mt. Maplewood Lodge. Let's make your pet-friendly stay memorable and hassle-free!*** 

CANCELLATION POLICY:

 **Refund Details:** Full refund for cancellations made 15-30 days or more prior to check-in. 50% refund for cancellations made 7-14 days prior to check-in (depending on your Channel Partner).

 **Cancellation Process:** A reservation is officially canceled when the guest notifies Mt. Maplewood Lodge in writing and obtains online cancellation in the booking system. Applicable taxes and credit card charges will be retained and remitted.

 **Refunds:** For a refund of accommodation fees, cancellation must be made 14-30 full days prior to the listing's local check-in time (or 4:00 PM if not specified) on the day of check-in. No refund is available for cancellations made within 14 days of check-in. * *Non-Refundable Option is Not Refundable.*

 **Early Departure:** If the guest arrives and decides to leave early, the nights not spent are not refunded.

 **Acknowledgment:** By booking this rental, the guest acknowledges and agrees to the terms outlined in this document and the rental agreement.

 **Damage Deposit and Insurance:** A \$500 refundable damage deposit is required. Additionally, guests may opt for Accidental Damage Insurance for added peace of mind.

 *At Mt. Maplewood Lodge, we understand that plans may change, and our cancellation policy is designed to provide flexibility while ensuring fairness. Please review and consider these terms before finalizing your reservation. If you have any questions, feel free to reach out.* 

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INSURANCE OPTIONS:

 **RENTAL GUARDIAN - Insurance Information for a Secure Stay:** To enhance your peace of mind during your stay at Mt. Maplewood Chalet, we offer comprehensive insurance options:

- **Accidental Damage Insurance:**
 - **Cost:** \$59. **Coverage:** \$1500. **How to Add:** Please ask us to add this insurance at least 1 day before your arrival. Highly recommended for all groups. [Protocol](#) / [Examples](#)
- **Travel Insurance:**
 - **Cost:** 7% of Reservation Total (Travel Protection Plan only). **Coverage:** Traditional trip interruptions, sickness, death, injury, medical, and more.
 - **Purchase Deadline:** Must be bought within 14 days of booking and at least 30 days prior to arrival (or within 5 days if under 30 days from the start of the trip).
- **Optional Cancel For Any Reason (CFAR) Insurance:**
 - **Cost:** 10.80% of Reservation Total (60% reimbursement). **Availability:** Not currently available to residents of NY, NH, or WA.
 - **Purchase Deadline:** Must be purchased within 14 days of booking and at least 30 days prior to arrival. Not eligible for trips with arrival under 30 days.
 - **More Info:** [Play Travel Protection](#) * For options within the 30-day travel period, check out: [Travel Guard](#)
-  **Important Notes:** CFAR Insurance is not eligible for purchase on any trips for arrival under 30 days. Amenities listed are non-refundable and based on availability. Secure your stay with the best coverage to handle the unexpected. Feel free to reach out if you have any questions or require assistance with insurance options.

 *We're here to assist you in making the most of your stay at Mt. Maplewood Chalet, ensuring you have the perfect retreat in the heart of the Poconos.*  

Early Check-In / Late Check-Out: Your Flexible Stay Solution!

At Mt. Maplewood, we understand the importance of maximizing your time in our serene retreat. That's why we offer options for both Early Check-In and Late Check-Out, subject to availability and coordination with our cleaner's work schedule. Here's how it works:

 **Booking Coordination:**  Please notify us at the time of booking or at least three days prior to arrival regarding your Early Check-In or Late Check-Out request.  The more notice we have, the more possibilities there are for accommodating your request.

 **Flexible Options:** Check in: 4pm, Check out: 10am

-  **Early Check-In:** If the property is not booked the day before your arrival, we can arrange for an early check-in. We'll do our best to accommodate your requested time.
-  **Late Check-Out:** Similarly, if the property is not booked the day after your departure, we can schedule a late check-out. Again, we'll work with you to meet your desired timing.

 **Prorated Charges:**  **\$25/hr** For Early Check-In or Late Check-Out, we can prorate any portion of the day based on your requested time(s).  Our goal is to ensure a seamless experience for you, and with your coordination, we can make it happen together.

 ***Your comfort and satisfaction are our priorities. Let's work together to make your stay as smooth and enjoyable as possible!*** 

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Extended Stay Discounts: More Time, More Savings!

At Mt. Maplewood, we believe in providing value and flexibility for our guests, owners, and budget-conscious travelers alike. That's why we offer additional discounts on extended stays, ensuring you can make the most of your time with us without breaking the bank. Here's how it benefits you:

 **Savings Galore:**  Enjoy significant savings when you extend your stay with us. The longer you stay, the more you save!

 **Flexibility Matters:**  We understand that plans can change, and we're here to accommodate your needs. Whether you're looking for a weekend getaway or a longer vacation, we've got you covered.  Rest assured, we're committed to providing a seamless and memorable vacation experience for you. There are many moving pieces behind the scenes to ensure everything runs smoothly during your stay.

 ***Whether you're planning a family retreat***  ***, a romantic escape***  ***, or a solo business adventure***  ***, our extended stay discounts make it easier than ever to indulge in a relaxing getaway without breaking the bank.*** 

Important Updates About Short-Term Rentals!

✨ Dear Valued Guests, ✨

🙏 We want to share some essential updates about short-term rentals and community ordinances that affect hosts and guests across the U.S., including the beautiful Poconos. These changes are designed to create a peaceful and enjoyable experience for everyone. As we navigate these new waters, we thank you for your understanding in the complexities of sharing our home with our valued families and guests! 💕

♦ What's Different? - *New Compliance*

 **Maximum Capacity:** Strict limits on the number of guests allowed on property.  **Parking Rules:** Only a certain number of vehicles are permitted per rental. In designated spots, not on lawn or street.  **Noise Regulations:** Keep it quiet, especially at night.  **No Parties:** Large gatherings are not allowed.  **Age Restrictions:** Minimum age for booking.  **Light Pollution:** Outdoor lighting should be off after dark.

These rules help protect the character of residential neighborhoods where full-time families and retirees reside. Thank you for understanding as we navigate this new era together. ✨

Our Commitment 🙌

We've been working closely with the Poconos Association of Vacation Rental Owners, local law enforcement, and HOAs to find the right balance. Here's what you need to know:

1. 📍 **Court Appearance:** Each violation requires legal fees and a court appearance.
2. ❌ **Two Violations:** Rental permits can be revoked after two violations.

👏 Let's work together to ensure everyone's stay is amazing! 🏡

Why Have These Laws Been Created?

To better understand why many townships and cities have introduced stricter regulations for short-term rentals, here are some of the main reasons given:

- 🕒 **Age Restrictions (25-30):** Similar to renting a car, age demographics play a significant role as they are statistically more likely to have incidents, which leads to higher insurance and rental rates, increased police calls, and community disturbances reported from neighbors.
-  **Noise Violations:** Noise is the most common complaint. Many short-term rentals are located in HOA communities where full-time families and retirees live, making peace and quiet a priority.
-  **Trash and Parking Violations:** These are among the top complaints, along with noise and lighting, disrupting community harmony and balance of life for families living, working, and retiring here.
-  **Increased Incidents:** Community rangers and local police have reported higher rates of violations, which require court appearances, legal fees, and affect both guests and owners.
-  **Property Damage:** Property managers experience higher rates of unreported damage, excessive wear and tear, or additional cleanup costs beyond normal costs. This impacts future rental rates and operational costs.

-  **Legal Risks:** Real estate attorneys report that legal risks have increased significantly. Rental agreements and leases are now often required to inform guests of their obligations and responsibilities.
-  **Good Neighbor Pledge:** We proudly follow the Good Neighbor policies set by the Poconos Association of Vacation Rental Owners (Poconos VRO), with a shared commitment from both owners and guests to put community and family first—so we can continue the privilege of welcoming families like yours into our home!

By addressing these concerns, these laws aim to create a harmonious balance for everyone. We're committed to being part of the solution and finding the right fit for all involved! ✨

 *Thank You for understanding the challenges* 

Tips for Guests

1.  **Respect House Rules:** Follow all rules, including noise and smoking policies.
2.  **Stay in Touch:** Keep your host updated about your plans.
3.  **Care for the Property:** Treat the home and neighborhood with respect.
4.  **Be Neighborly:** Keep noise levels low, especially late at night.
5.  **Follow Parking Rules:** Adhere to guest and vehicle limits.
6.  **Know Local Laws:** Stay informed about the area's regulations.
7.  **Stay Safe:** Familiarize yourself with safety instructions.
8.  **Report Issues:** Notify the host about damages or concerns ASAP.
9.  **Clean Up:** Leave the property tidy for the next guest.
10.  **Check-Out Right:** Follow all check-out instructions.

Tips for Hosts

1.  **Know the Rules:** Stay updated on local laws.
2.  **Screen Guests:** Use verified platforms for guest reviews.
3.  **Set Clear Rules:** Share expectations in advance.
4.  **Control Noise:** Enforce quiet hours with tools like noise meters.
5.  **Talk to Neighbors:** Build positive relationships in the community.
6.  **Prioritize Safety:** Equip your property with essential safety gear.
7.  **Be Available:** Provide clear communication for guest concerns.
8.  **Add Comfort:** Invest in quality amenities for guest satisfaction.
9.  **Inspect Often:** Regularly check the property for maintenance.
10.  **Keep Records:** Document all guest interactions and incidents.

 *We appreciate your cooperation and understanding as we navigate these changes. While some regulations are beyond our control, we're committed to ensuring your stay is enjoyable and compliant. Please review all attached materials and feel free to reach out with questions.*

 *Thank you for choosing our home—we're excited to host those that find the community and town you chose the best fit for our neighbors, families, hosts, and being respectful guests in our community!*

 **Mt. Maplewood**

CONTACT

All the best,

🙏 [Ricky Cortez](#)

Mt. Maplewood Lodge

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www.MtMaplewoodLodge.com

Lodge Recommendations: <http://bit.ly/lodge-recommendations>

Activities Blog: <https://www.mtmaplewoodlodge.com/blog>

Mt. Maplewood Lodge's Short Term Rental Advocacy & Volunteer work:

<https://bit.ly/RickyCortez-Bio>

