



**THE OAKLAND,
BERKELEY/ ALAMEDA
COUNTY CoC**

**Outreach, Access, and Coordination Committee
September 9th, 2026
2:00PM – 3:45PM**

Meeting Minutes

Link to Zoom Meeting
Meeting ID: 86902912480

Join by Phone:
+16694449171,86902912480# US
+16699006833,86902912480# US (San Jose)

Meetings are public. Alameda County residents with lived experience of homelessness are encouraged to attend. Public Comment will be taken at the beginning of each meeting and is limited to 2 minutes per person.

Helpful links:

- **Google Drive folder** for the Outreach, Access, and Coordination (OAC) Committee:
https://drive.google.com/drive/folders/1XydfAT-booxFXw5eg3fmv_ZeXWhlrB9?usp=drive_link
- **Website page** (on EveryOne Home website) for the OAC Committee:
<https://everyonehome.org/about/committees/outreach-access-coordination/>
- **Acronyms and Glossary:**
<https://everyonehome.org/main/continuum-of-care/coc-member-resources/>
- **OAC Workplan:**
https://docs.google.com/spreadsheets/d/1RiqTj-Aik1_AOGotJNVWO2W4XTZ20Rb9/edit?usp=sharing&ouid=112143912029463769733&rtpof=true&sd=true

Committee Purpose

The purpose of the Outreach, Access, and Coordination (OAC) Committee is to ensure that people experiencing homelessness receive available services tailored to their individual needs, and that the system offers welcoming and effective points of engagement. The Committee will

coordinate, monitor, and improve the quality and effectiveness of outreach, coordinated entry and other services that connect people to the homelessness response system and mainstream or other community services. Learn more about the purpose of this committee [here](#).

Meeting Purpose/Overview

The purpose of the September OAC Committee meeting is to: 1) Receive several system updates regarding the Alameda Health Housing and Homelessness Coordinated Entry workplan, Housing Resource Centers, and Gender-Based Violence Coordinated Entry System, and 2) Learn more and discuss current outreach practices and challenges in Alameda County.

Agenda Items

Opening Business (15 minutes)
1. Welcome & Introductions (Kate Hart, Co-Chair)
2. Approval of Minutes, August 12th, 2026 (Kate Hart, Co-Chair) a. Kate, OAC co-chair suggested this approval be deferred to next meeting due to no quorum. August minutes can be found here .
3. Public Comment (Kate Hart, Co-Chair) a. No verbal or written public comments for this meeting.
4. Review OAC Workplan (Kate Hart, Co-chair) a. The OAC approved it's updated workplan through the end of 2026 during our May 13 th meeting. The workplan can be found here . This document will be reviewed at every meeting. The committee can update it via consensus for minor changes or formal motions for substantive shifts in scope or timeline.
System Updates (40 minutes)
5. Homeless Response System Updates or Urgent Items (All) a. Morgan shared that Kate is the only co-chair, we have an opening for a public sector co-chair so if you are a voting member and work for the public sector and are interested email alameda@homebaseccc.org

- b. Also have a couple openings for ESC liaisons
- c. Home Together 2030 strategic plan is open for feedback until Oct 1st. Community meetings are happening and each one is hosted by a member of Board of Supervisors and focuses on a different pillar of the plan.
<https://health.alamedacountyca.gov/program/home-together/>. Relevant to OAC the Access meeting will take place **on September 23rd from 12:30-2pm** hosted by Supervisor Halbert. The link above is where you can access more information on community meetings and registration links.

6. Evidence-Based Solutions Committee (ESC) Report Out (Morgan Bernados, Homepage)

- a. ESC meetings 2nd Thursday of each month 11:00am-1:00pm PT
- b. ESC will be hosting an activity at the next meeting. If want more info please see the March notes re: the activity details.

7. H&H Workplan Update Following the Coordinated Entry Evaluation (Anna Fellers, Amy Cole-Bloom, Alameda County Health, Housing and Homelessness)

- a. Anna gave some updates on H&H's workplan following the coordinated entry evaluation.
- b. [Slides and recording of the presentation can be found in the google drive](#)

Presentation Highlights:

- **Background:** There is a requirement from HUD that there's an evaluation of Coordinated Entry that happens every year. Since OAC is the body of the CoC that oversees coordinated entry the primary responsibilities for that evaluation process happen in this space.
- Alameda County has agreed to a three-year evaluation cycle with year 1 being a deep dive and years 2&3 focused on implementation, monitoring data & requests and finishing with another deep dive in year 3.
- There are some important inputs that will contribute to the CE workplan including evaluation recommendations, focus groups with local developers around move-in timeless, non-profit housing coordinated entry best practice recommendations, an equity analysis from Focus Strategies on CE assessment tool and H&H working group around system design.
- The information in the CE evaluation recommendations are grouped into 5 priority areas to be able to group the action items based on priorities to support implementation. The five areas are: high priority, as capacity allows, already implemented, outside CE scope and further research needed.

- **Next steps:** H&H staff will continue to develop the CE workplan for the year, H&H staff will provide quarterly updates to OAC on the status of the recommendations which will include details about any recommendations from the “as capacity allows and further research needed categories that are actively in process.

8. 6 Month Update on Gender-Based Violence Coordinated Entry (Kate Hart, co-chair; Tara Reed, Danielle Driver-Bellino, Alameda County Health, Housing & Homelessness)

- a. Danielle shared an update on the Gender-Based Violence Coordinated Entry System 6 month post the start of enrolling people into the system
- b. [Slides and recording of the presentation can be found in the google drive](#)

Presentation Highlights:

9. Presentation focused on database input, referrals for survivors and what’s next for Alameda County Gender Based Violence-Coordinated Entry
10. There are 3 organizations funded by H&H that serve as the gender-based violence-coordinated entry access points and they are: Building Futures, Family Violence Law Center and Safe Alternatives to Violent Environments. These are strategically place throughout the county to allow survivors to seek services where they choose.
11. 211 is. Partner and they serve as a triage point for gender-based violence coordinate entry and can explain what services are offered at each agency.
12. Partnered with Bitfocus to build the database and they serve as continued support for database operations. HMIS team also supported in regard to data.
13. Progress so far includes 154 survivors in the comparable database, 14 survivors referred to general rapid rehousing resources, and 9 survivors referred to TAY resources.
14. Next steps include continued collaboration with partners, getting the word out other organizations and survivors that the access points are operational and strategically planning for the gender-based violence coordinated entry access point expansion. Question can be directed to GBVCoordinatedEntry@acgov.org

Discussion Item (45 minutes)

15. Alameda County Street Outreach Landscape, Best Practices, and Current Challenges (Danielle Davidson, Phil Clark, Seth Gomez Alameda County Healthcare for the Homeless)

- a. Danielle, Phil and Seth shared information and data about Alameda County Health's street outreach efforts, best practices, and current challenges.
- b. Slides and recording of the presentation can be found in the [google drive](#)

Presentation Highlights:

- 16. Alameda County Health Care for the Homeless (ACHCH) program is a federally funded health center program in its 35th year, located in the County of Alameda Health Care Services Agency (HCSA) and serves people experiencing homelessness in Alameda County.
- 17. Population of who the program can serve is broader than HUD's definition of homelessness and it can include people who are doubled up, couch surfing, unsheltered, living in encampments, shelters, programs.
- 18. The team discussed the ACHCH outreach strategy which focuses on three areas of outreach: shelter, street and mobile pharmacy.
- 19. This work is done in coordination with a network of health centers and community-based orgs, in addition to contractors who are doing the work and ACHCH's own direct services team.
- 20. The Shelter Health Outreach Program is made up of an interdisciplinary team that go out to different shelters and spaces throughout the county to provide care. The team is flexible and can meet people where they are at. Services include primary care, immunizations, clinical care management (like assessments & referrals) and even has some psychiatry support. There are even groups happening at shelters like a tobacco cessation group.
- 21. The Street Health Outreach Program is about providing low-barrier medical and behavioral health care and care coordination to Alameda County residents. PIT count data was used to divide the county into 14 zones and each zone has approximately 500 unsheltered individuals. The street health outreach team is made up of: a registered nurse, community health worker or case manager, social worker and part-time medical provider.
- 22. The Mobile Pharmacy Program is a newly established program. This program supports patients who have a desire to engage with pharmacy services but either haven't been served effectively or can't be services by traditional pharmacy models. This program works in coordination with the existing outreach programs and staffs one pharmacists and one mobile health specialist. The mobile pharmacy unit carries limited primary care medications as well as psychiatric and substance use support medications. Currently there are no controlled substance medications. The model uses 3

deployment models: 1.) Fixed regular sites, 2.) pop-up sites and 3.) On-demand public health response

Closing (5 minutes)

23. Closing & Agenda look ahead (Kate, co-chair)

- a. The next OAC Committee meeting will take place on Wednesday, October 14th at 2pm. The November 11th OAC meeting will be cancelled.
- b. Committee members can send agenda requests to alameda@homebaseccc.org.
- c. Committee members are also encouraged to look over the [workplan](#) to preview upcoming agenda items.

Community Agreements for All Committee Members

1. Each meeting starts with space for introductions: committee purpose, purpose of meeting, who is in the room, and an icebreaker (optional in the chat).
 - a. When you first speak: state your name, preferred pronouns, where you live or work, and your organization, agency, or general affiliation.
2. Committees have agendas and goals based on the committee's work plan. We all agree to stick to the agenda as much as possible.
 - a. Agenda items will be explained in the context of the committee's workplan and/or the CoC's work at large.
 - b. If other items arise, they will be tabled for future agendas.
 - c. The committee can decide as a group whether a non-agendized item should be discussed at a future meeting or whether it's not a topic for that committee to tackle.
3. Explain acronyms the first time they are introduced, and maybe say the whole word within the acronym, and then the acronym as a reminder for the first few meetings.
4. Everyone is encouraged to participate.
 - a. One person speaks at a time.
 - b. No one or two individuals should dominate a discussion.
5. Seek first to understand.
 - a. Listen to and respect other points of view.
 - b. Do your best to understand the pros and cons of every option.
 - c. This is a public discussion, not a debate.
6. If someone needs to be reminded of the community agreements, remind them to assume good intentions and handle each other with grace.
7. Need to work from a trauma centered perspective.

8. Process for responding to harm: Address/name any harm/disrespect in the moment. You can drop an emoji like a skull or a stop sign in the chat to signify if you feel you've experienced harm. Meeting facilitators (Homebase, co-chairs) are responsible for monitoring the meeting for those signals. If we don't have time to address it in that moment because of other time-sensitive items, we commit to it being the first thing that is addressed at the next meeting.
 - a. If you don't feel comfortable naming the issue in the meeting space, you can share about the experience via email/phone call to Homebase staff and/or Committee co-chairs and they will follow-up with you on how to address it. Encourage a 72-hour timeframe for reaching out but also can reach out for up to a week before the next meeting so it can be added to the next agenda.
9. Timekeeping: Encourage 90 seconds for contributions, give everyone a chance to share before you shared a second time. The cochairs are responsible for maintaining integrity of the meeting and keeping people on topic in a respectful way, reminding people of what's on the agenda and what the goal of the meeting is. Zoom timers may be utilized to help people keep time.

Committee Members

Anna Fellers	Alameda County Health Housing and Homelessness Services (H&H)	Present
Amauri Collins-McMurray	City of Oakland	Present
Josh Jacobs	City of Berkeley	Present
Emily Young	City of Hayward	Present
Kara Carnahan	Abode	Present
Courtney Pal	Resources for Community Development	Present
Kate Hart	SAVE	Present
Stephanie Semien	Community Member	Absent
Jenn Oakley	Rising Sun of Opportunity	Absent
Veronica Alder	POCC	Present

Marcela Munoz	Community Member	Absent
Ariana Nawabi	Youth Advisory Board	Present
Torionna Nichols	St. Mary's Center	Absent

Public Attendance

- Morgan Bernados, Homebase
- Shavonte Keaton, Homebase
- Lynette Ward, Alameda County Health, Housing and Homelessness
- Delene Rankin, MidPen Housing Corp
- Danielle K Driver-Bellino, Alameda County Health
- Danielle Davidson, Alameda County Health, Healthcare for the Homeless
- Andrea Zeppa, Alameda County Health, Housing and Homelessness
- Phil Clark, Alameda County Health, Healthcare for the Homeless
- Amy Cole-Bloom, Alameda County Health, Housing and Homelessness
- Ray Corona, Community Member
- Tara Reed, Alameda County Health, Housing and Homelessness
- Adriann Pemberton
- Nic Ming, Social Impact Wheel
- Alex Baker, Alameda County Health, Housing and Homelessness
- Seth Gomez, Alameda County Health, Healthcare for the Homeless