

CANCELLATION AND REFUND POLICY:

1. In the event that any particular participant opted for a wrong course the person can cancel the request three days prior to the session and the payment will be refunded. Apart from specific refund offers coming with specific courses, there won't be any refund other than in the situation mentioned above. There shall be no cancellation or refunds for any of the consultancy services.
2. Refunds shall be processed only after 7 working days from cancellation. The transfer mode shall be online.

Users are expected to read the terms carefully and is deemed to have accepted it, before accepting services from AISCAPE

CUSTOMER SUPPORT:

Regd office:

AISCAPE GLOBAL SYSTEMS PRIVATE LTD

ERNAKULAM

KAKKANAD – 682030

PRIVACY POLICY:

- **1.1** The Website allows **AISCAPE** to have access to registered Users' personal email or phone number, for communication purpose so as to provide booking of appointments, subscribing to courses, availing of services and for obtaining feedback in relation to the courses, services offered and quality of services of mentors and recruits.

- **1.2** **AISCAPE** may, by its Services, collect information relating to the devices through which you access the Website, and anonymous data of your usage. The collected information will be used only for improving the quality of AISCAPES services.

- **1.3** The Privacy Policy sets out, *inter-alia*:
 - i. The type of information collected from Users, including any organisational/personal data or information;
 - ii. The purpose, means and modes of usage of such information.
 - iii. The disclosure of such information

- **1.4** The User is expected to read and understand the Privacy Policy, so as to ensure that he or she has the knowledge of, *inter-alia*:
 - iv. the fact that certain information is being collected;
 - v. the purpose for which the information is being collected;
 - vi. the intended recipients of the information;
 - vii. the nature of collection and retention of the information and
 - viii. the various rights available to such Users in respect of such information.

- **1.5** The User is responsible for maintaining the confidentiality of the User's account access information and password, if the User is registered on the Website. The User shall be responsible for all usage of the User's account and password, whether or not authorized by the User. The User shall immediately notify AISCAPE of any actual or

suspected unauthorized use of the User's account or password. Although AISCAPE will not be liable for your losses caused by any unauthorized use of your account, you may be liable for the losses of AISCAPE or such other parties as the case may be, due to any unauthorized use of your account.

- **1.6** If a User provides any information that is untrue, inaccurate, not current or incomplete (or becomes untrue, inaccurate, not current or incomplete), or AISCAPE has reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, AISCAPE has the right to discontinue the Services to the User at its sole discretion.
- **1.7** AISCAPE may use such information collected from the Users from time to time for the purposes of debugging customer support related issues.

SERVICE DESCRIPTION:

1. We offer business consultancy services.
2. We offer courses for upskilling
3. We also offer recruitment services

TERMS OF SERVICE:

Please read the terms of service of the company before registering with us or using our services. The company has a separate privacy policy, cancellation and refund policy among other generally applicable terms. In the event of any discrepancy between the Terms and any other policies with respect to the Application or Website or Services or products, the provisions of the Terms shall prevail.

Your use/access/browsing of the Application or Website or the Services or registration (with or without payment/with or without subscription) through any means shall signify your acceptance of the Terms and conclude the contract. If you do not agree with the Terms or the Privacy Policy, please do not use the Application or Website or avail the Services.

1. Except as mentioned below, all information, content, material, trademarks including but not limited to the software, text, images, graphics, video, script and audio, contained in the Application, Website, Services and products are proprietary property of the Company (“Proprietary Information”). No Proprietary Information may be copied, downloaded, reproduced, modified, republished, uploaded, posted, transmitted or distributed in any way without obtaining prior written permission from the Company.
2. If the Website uses the services of third parties, their general terms and conditions, privacy and/or cookie policies will also apply. AISCAPE is not responsible for the services, general terms and conditions and privacy and cookie policies of third parties. In the event of any conflict between these Website Terms and Conditions and the Privacy Statement on the one hand and the general terms and conditions, privacy and/or cookie policies of any such third party/parties on the other hand, these Website Terms and Conditions and the Privacy Statement will prevail.

3. If the Website allows participation in promotions and/or the purchase of additional AISCAPE services, additional terms and conditions may apply. If and to the extent that such additional terms and conditions conflict with these Website Terms and Conditions, those additional terms and conditions will prevail.

4. AISCAPE may amend the Website Terms and Conditions from time to time. Any amendments will be announced on the Website or by email. Substantial amendments will only become effective 30 days after the User has been notified of them or at such later date as stated in the announcement. If the User continues to use the Website after this time, he/she consents to the amended Website Terms and Conditions.