North Carolina UU Phone Bank with Reclaim Our Vote & NAACP

Our Phone banking script has been developed by the North Carolina NAACP in partnership with Reclaim Our Vote. In this campaign, we are calling voters of color in North Carolina to encourage voting and offer information about participating in the 2020 General Election. Each phone bank session on zoom will begin with a tutorial and there will be technical support available throughout the phone bank.

Phone banks will occur every Thursday from 6:00 - 8:00pm ET on Zoom.

The zoom link is: https://zoom.us/j/94820048199

For Technical Assistance

- Lisa at 401-680-2507
- Leni at 703 403 8240 For Google Voice and Action ID Questions

Tonight we are calling Pitt County - Link to Enter Phone Bank

http://centerforcommonground.org/main/index.php/campaigns/the-voter-project/nc2

Pitt County Early Voting Hours

- Monday Friday 8:00 AM 7:30 PM
- Saturdays 8:00 AM 3:00 PM
- Sundays 1:00 PM 5:00 PM

To Report Back on how many calls you made, fill out this simple google form: https://docs.google.com/forms/d/e/1FAlpQLSejkfKT3XDcTZwW8c2qXMlgVS13W_atx76 2jbzXddKnr-rLCQ/viewform

GO TO VOTING LINKS

- Nearest Early Voting Location Lookup: https://vt.ncsbe.gov/ossite
- Polling Place (Nov 3) Lookup: https://vt.ncsbe.gov/RegLkup/
- Go-to site for all info on voting in NC at: <u>ncsbe.gov</u>
- Check if your ballot has been accepted https://www.ncsbe.gov/voting/vote-mail/absentee-ballot-tools

Getting Started

STEP 1: Make sure you have the tools and need (Way to make calls & Action ID)

*** You can do this ahead of time or at the start of the phone bank

How do you feel most comfortable making phone calls?

- 1) Use your own telephone number. This means that there is a chance that people will call you back, although previous volunteers have said that this happens very infrequently.
- 2) Create a google voice account so that your personal number doesn't appear to those you are calling. (you will need a google account)

To create a Google Voice Account

- 1. Go to voice.google.com OR DOWNLOAD GOOGLE VOICE APP
- 2. Sign into your Google Account.
- 3. After reviewing the Terms of Service and Privacy Policy, tap Continue.
- 4. Search by city or area code for a number.
- 5. Next to the number you want, click Select. Follow the instructions.

DOWNLOAD GOOGLE VOICE APP and log in to make calls on your phone.

To Unlink your personal number - So that you don't receive call backs:

- 1. On your computer, go to voice.google.com.
- 2. At the top right, click Settings .
- 3. On the left, click Account.
- 4. Next to your linked number, click Remove .
- Click Delete to confirm.

To participate, you will need an Action ID. This is an account to use online virtual phone banks through the NGP-VAN.

--> Sign up here for an Action ID.

https://accounts.ngpvan.com/Account/RegisterPrivate

You might have an Action ID from other campaign phone banks or from Reeb work in the past, if so you can use it now. You can test it by logging in and making sure you know your password is correct - and reset your password if needed: https://accounts.ngpvan.com/Account/LogIn.

STEP 2: Enter the Phone Bank

The link to enter the phone bank is:

http://centerforcommonground.org/main/index.php/campaigns/the-voter-project/nc2

After selecting the county **Robeson County (All Ages)** you will be brought to OpenVPB and you **click: Get Started --- Then enter you Action ID**

STEP 3: Some tips to help you with the Script

When to click the "Disconnected option? If you do not hear the exact word "disconnected", do NOT click this option - in case this phone is <u>temporarily</u> out of service and there is still a chance that we can reach them before the election.

If the person you are calling is unsure if they will vote in November, you might say, is there any chance you might vote? If so, I'd love to share some brief information with you.

The important change is that **we've added** <u>ncsbe.gov</u> as the first place to send voters for **information** about checking their registration, early voting, etc. This is the new website for the North Carolina State Board of Elections and it's quite good.

SPANISH VOICEMAIL

Hola, me llama [your name] y soy un voluntario para el NAACP. Le estamos llamando para informarle que el periodo de votar empieza el quince de octubre hasta el treinta y uno de octubre.

Para encontrará el sitio de votar mas cercano a usted, puede encontrarles la información en el sitio web [website]

O para mas información sobre votando en North Carolina, se puede llamar a [phone number]

STEP 4 - Tracking Impact and Reporting Back after your Volunteer Shift

Along the way, please track your calls with a manual tally.

- Calls made
- Conversations had
- Voicemails left

When you have completed your session of phone banking, please fill out this form to help us track our collective impact and gather feedback to make this phone bank better. Thanks again for giving your time to this effort.

https://docs.google.com/forms/d/e/1FAlpQLSejkfKT3XDcTZwW8c2qXMlgVS13W_atx76 2ibzXddKnr-rLCQ/viewform

Frequently Asked Questions - Voting in North Carolina (info from You Can Vote)

POINTS TO EMPHASIZE IN THE FINAL STRETCH

- Your witness needs to fill out their full address or else the ballot will not be accepted. *** Many ballots have not been accepted for this reason.
- Absentee ballots must be <u>returned</u> by mail or in person to your county board of elections no later than **Tuesday November 3rd**. You can also drop off completed absentee ballots to an election official at any early voting site - but they **may NOT** be submitted on election day at a precinct polling place.
- If you are not registered yet, you can still register and vote on the same day
 during early voting if you bring one proof of residency to any early voting site in
 your county Like a drivers licence with your current address or a current utility
 bill. The full list of approved documents is in the FAQ part of the google doc.
- Early Voting Hours for Pitt County, the early voting location look-up tool and the Election Day precinct lookup tool are all at the top of the google doc.

VOTING DEADLINES

- Regular Voter Registration Deadline: October 9th *** But you can still register at
 any early voting site in your county with one approved proof of residence.
- Request Absentee Ballot Deadline: **October 27th at 5:00pm.** You can register an absentee ballot online here.
- Early Voting is from October 15th 31st.
- Absentee ballots must be returned by mail or in person to your county board of
 elections no later than Tuesday November 3rd. You can also drop off completed
 absentee ballots to an election official at any early voting site but they may NOT
 be submitted on election day at a precinct polling place.
- Election Day is Tuesday November 3rd, and polling places will be open from 6:30 a.m. to 7:30 p.m.

Who Can Vote?

- NC citizens who will be 18 years old by Election Day
- Citizens who have completed the terms of a felony sentence

Residents who have lived in NC for at least 30 days as of Election Day

Early Voting

- Early voting will occur from October 15th 31st
- If you get questions about the <u>early voting sites and hours</u> here is a great search tool through the North Carolina State Board of Elections: https://vt.ncsbe.gov/OSSite/
- You can register to vote and vote on the same day during early voting.

Same-Day Registration During Early Voting

Individuals who are not registered to vote in a county may register at early voting sites during the early voting period. After registering, the newly registered voter can immediately vote at that same site. This process is called "same-day registration."

Same-day registrants must attest to their eligibility and provide proof of where they live. A voter attests to their eligibility by completing and signing a North Carolina Voter Registration Application. The voter must prove their residence by showing any of the following documents with their current name and address:

- North Carolina driver's license
- Other photo identification issued by a government agency. Any government-issued photo ID is acceptable, provided that the card includes the voter's current name and address.
- A copy of a current utility bill, bank statement, government check, paycheck, or other government document showing the voter's name and address.
- A current college/university photo identification card paired with proof of campus habitation.

***Document can be online/on your phone but must include your name and your registration address.

Within two business days of the person's registration, the county board of elections will verify the registrant's driver's license or Social Security number, update the voter registration database, search for possible duplicate registrations, and begin to verify the registrant's address by mail. The registrant's ballot will be counted unless the county board of elections determines that he or she is not qualified to vote that ballot.

What do I do If I have moved?

If you registered to vote but have moved since then, where you vote depends on how long you've been at your new address.

If you moved to a different precinct in the same county less than 30 days before the election, you can vote at your old precinct's polling place on Election Day. If it has been more than 30 days, you can either (1) go to your old precinct, ask for a "transfer," take it to your new precinct's polling place and vote, or (2) go to your new polling place and ask for a PROVISIONAL BALLOT if your name is not on the voter roll.

The most convenient and reliable way to vote if you have moved within your county but have not updated your registration is to vote at an Early Voting site DURING EARLY VOTING.

If you moved to a different county, then you need to register like a new voter by submitting a registration form 25 days before the election. Or, you can use Same Day Registration by going to a One-Stop Early Voting site in your new county during the Early Voting period (You cannot do this on Election Day.)

Do I need an ID to Vote? NO

Absentee Ballots / Vote by mail - Anyone can Request!

- Any registered voter may request and receive a mail-in absentee ballot—no excuse needed.
- To request a ballot online https://votebymail.ncsbe.gov/app/homeAbsentee
- Absentee Ballot Requests are due no later than 5pm on Oct. 27, 2020.

STEP 1. COMPLETE ABSENTEE BALLOT REQUEST FORM

Information Required to Complete the Absentee Ballot Request Form:

- 1. Voter's Name and Date of Birth
- 2. Voter's Residential Address (where the voter is registered to vote)
- 3. One of the following identification numbers for the voter: North Carolina Drivers License North Carolina Special Identification Card for Non-operators Last Four Digits of Social Security Number
- 4. Voter's Mailing Address (where the voter wants the ballot to be mailed—if different from the residential address)
- 5. Name and address of voter's near relative or verifiable legal guardian if that individual is making the request

6. Voter's signature OR the signature of the voter's near relative or legal guardian if that individual is making the request.

***Only the voter or the voter's near relative or legal guardian may complete, sign, and return the NC Absentee Ballot Request Form. (Near relative = spouse, brother, sister, parent, grandparent, child, grandchild, mother-in-law, father-in-law, daughter-in-law, son-inlaw, stepparent, or stepchild)

STEP 2. RETURN ABSENTEE BALLOT REQUEST FORM

- Submit your Absentee Ballot Request as soon as possible.
- The ballot will be sent out 60 days before the election (Sept. 4, 2020).
- Requests for an absentee Ballot will not be accepted by the voter's County Board of Elections after 5PM on Tuesday, Oct. 27, 2020.
- Return the completed Absentee Ballot Request Form to your local Board of Elections by mail, in person, by fax, or email. Find your BOE contact information: youcanvote.org/boe
- Requests may only be submitted by: The voter or voter's near relative or verifiable legal guardian • U.S. Postal Service or designated delivery service • A member of a multipartisan assistance team (MAT)

STEP 3. RECEIVE THE ABSENTEE BALLOT

- Once the County Board of Elections receives the Absentee Ballot Request Form, they will mail the ballot to the voter.
- Ballots will start being mailed 60 days prior to the Election.
- The County Board of Elections will send the following 3 items to the mailing address provided on the request form (the items cannot be picked up in person):
 1. An Absentee Ballot 2. A return envelope with a certificate statement 3. An instruction sheet.

STEP 4.

- Return your absentee ballot by mail or in person to your county board of elections no later than Tuesday November 3rd, 2020.
- You can also drop off completed absentee ballots to an election official at any EARLY voting site - but they may NOT be submitted on election day at a precinct polling place.

What if I have a disability?

People who have visual, physical, cognitive, or mental disabilities have a right to vote, protected by federal and state law. You have the right to receive assistance when you are voting, but a poll worker is not allowed to offer assistance – you have to ask for it. If you have a disability or difficulty reading (due to language ability, vision, etc.), you can ask for assistance from any person of your choice, except not an agent of your employer or union.

You can also remain in a car and vote from the curbside of the polling place if you would have difficulty going inside, due to your age or a physical disability. A poll worker will bring the ballot to you.

You may want to contact your COUNTY BOARD OF ELECTIONS and ask them about the accessibility of your polling place or an Early Voting location. You have the right to request another permanent polling place in advance of the election if yours is inaccessible.