

## [r/NewToReddit](#) (NToR) mod policy

**We are not Reddit employees or an official community.** We are redditors and mods helping other redditors. Our priority is helping you learn how to navigate Reddit.

### Mission Statement

To help everyone Reddit, basically!

The whole purpose of NToR is to help people get started, familiar, and established with the Reddit way of doing the internet. And not just newbies either, sometimes tenured Redditors need a hand, or maybe they've lurked a long time and are just now starting to post.

Reddit can be daunting. We're here to put people at ease and to that end, we have the attitude of there being **no stupid questions**. If someone wants to know anything about Reddit or even general stuff about Reddit culture, we help without judgment.

For example; 'What does WTF mean?' will be answered honestly. 'How do I do XYZ on Facebook' is out of our purview and would be removed, but gently referred to the right place. We aim to answer every question, even for removed posts where there's a genuine question that isn't answered in the removal reason.

Our specific aim is to **give tailored advice** to help new (and also not-so-new) redditors in finding out how Reddit works, and to lead by example.

**We give the benefit of the doubt as much as possible, but we won't tolerate unkind behaviour, harassment, or community interference.**

### Moderation

As mods, we are volunteers, and our aim is to keep the community a fun, safe space, for **everyone** to learn how to Reddit.

- We must enforce the [content policy](#) and [user agreement](#) in order to keep the community within Reddit's rules. We don't allow any suggestions or discussion around how to break the rules.
- We also encourage following the [Reddiquette](#).

Mods are also subject to the same rules, and the [Mod guidelines](#)

[How to report](#)

## Our rules

We reserve the right to remove content for any reason, but this usually only happens if the content breaks our rules or is off-topic.

The most common removal reasons are:

- Spam
- Karmafarming
- Community recommendation request or chat post
- Advertising
- Off topic

## [Read our rules](#)

### Action

- As a community for new redditors, we are forgiving of mistakes and those learning the rules and how Reddit works, but we won't tolerate severe rule breaks, continued rule breaks, or community interference.
- We are a help community for everyone and aim to be a safe space and make decisions to do the best for the community.
- When a rule is broken, we almost always share guidance, either as a mod comment or a removal reason.
- Almost all rule breaking content will be removed with a reason either from a mod, the mod team account, or AutoMod.

Karmafarming behaviour and profanity will be removed with rare exceptions based on mod discretion and context; we may provide the opportunity to edit your content to meet the rules, or you can do this when you receive the AutoMod comment.

For the most part, we'll assume good intentions and share guidance where we see incorrect information. Any attempts to deliberately mislead, trap, or confuse will be removed with a removal reason.

Content that falls under soapboxing or gatekeeping will be discussed among the team, it may be locked, and potentially removed. We will try to provide guidance as much as we can. Continued attempts to push an agenda or interfere with the community, will result in further action.

Advertising - unless granted permission to post from the mod team, all adverts will be removed.

Off topic posts, spam, and test posts - will be removed with guidance.

In rare cases where rule breaking behaviour continues, this will result in further action such as short term bans, or for persistent or severe rule breaking, a permanent ban. For policy breaches, reports to the Admins will also be made.

For the most part, we start with guidance and escalate as necessary, making decisions as a team for anything more than a trivial breach. Sometimes we may leave a post up with our guidance if we feel it will be of benefit to the community.

## Bans

So far, bans are rare for us. Mostly bots and spammers, the odd ban evader. We focus on guidance and education. However, we will ban if we have to. Short term bans are used to provide a chance to reflect, and learn.

## Ban appeals

To appeal a ban reply to your ban message. We will read all appeals. Reasonable appeals will be considered.

## Shadowbans

We are not the correct community to test if you are shadowbanned, however we will tell you if you are and how to appeal. [See here for more information.](#)

## Locking posts

We lock posts after 1 week. [The reason can be found here.](#)

We also lock if:

- OP deleted their account (and leave a distinguished comment saying that's why)
- OP deleted the post
- OP is now suspended (and leave a distinguished comment saying that's why)

As OP won't be responding any more.

## Automation

We use a few bots to help us keep the community on track and healthy. The one you'll see the most is AutoModerator.

Each community's mods can program AutoMod for their needs. Our AutoMod will never ban anyone. It will comment a lot - mostly helpful things, but sometimes rule reminders.

Every action it takes is reviewed by a human moderator, so if it is wrong (context is hard for bots y'all!), rest assured it will be reviewed. Further action will be taken if necessary, and if an action was incorrect, we can reverse its actions.

If you have concerns, please modmail.

## Redditor best practice

- Follow the [content policy](#) and [user agreement](#)
- [Report rule breaks](#)
- Review recent posts and information provided in the menu, sticky posts, and sidebar/about tab before posting if you know how

## Don't

- Don't repost if your post doesn't appear right away - we check our spam queue daily and will find it. Modmail if you have questions.
- Don't abuse report button
- This community is not a facebook wall, or hook- up page. Use [r/findaredditi](#) or see our [Friends and chat page](#)
- If you have more questions after your first post and it's within 72hrs, add them as comments on your post, we check for these
- Don't feed the trolls

## Limitations

As mentioned at the top, we are not Reddit employees or an official community. We are redditors and mods helping other redditors.

We are unequipped to assist with certain issues, such as Reddit policy questions and suspension appeals, and we are not here to arbitrate drama and disputes.

Questions about moderation in other subs, where allowed by our rules, can only be answered in general terms - we don't have the ability to see the full story, nor do we know the moderation practices of other teams.

We will do our best to give what advice and we can and sign post other places you can try.

## Contacting us

- [How to modmail](#)