

## Privacy Policy for Benjis Rental

This privacy notice for Benjis Rental ("we," "us," or "our"), describes how and why we might collect, store, use, and/or share ("process") your information when you use our services ("Services"), such as when you:

- Download and use our mobile application (Benjis Rental App) or any other application of ours that links to this privacy notice.
- Engage with us in other related ways, including any marketing, or events.

**Questions or concerns?** Reading this privacy notice will help you understand your privacy rights and choices. If you do not agree with our policies and practices, please do not use our Services. If you still have any questions or concerns, please contact us at [info@benjisrental.com](mailto:info@benjisrental.com).

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## SUMMARY OF KEY POINTS

This summary provides key points from our privacy notice, but you can find out more details below.

- **What personal information do we process?** When you visit, use, or navigate our Services, we may process personal information depending on how you interact with us and the Services.
- **Do we process any sensitive personal information?** We may process sensitive personal information when necessary with your consent or as otherwise permitted by applicable law.
- **Do we receive any information from third parties?** We may receive information from public databases, marketing partners, social media platforms, and other outside sources.
- **How do we process your information?** We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with legal obligations.
- **In what situations and with which parties do we share personal information?** We may share information in specific situations and with specific third parties.
- **How do we keep your information safe?** We have organizational and technical processes and procedures in place to protect your personal information.
- **What are your rights?** Depending on where you are located, applicable privacy law may provide you with certain rights regarding your personal information.
- **How do you exercise your rights?** The easiest way is by contacting us. We will consider and act upon any request in accordance with applicable data protection laws.

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## What Data is Collected?

By using the Benjis Rental App, you agree to the terms outlined in this policy. We collect the following types of information:

- **Basic Subscriber Information:** To open your account and process payments, we collect identifiers like your name, email address, phone number, and payment details.
- **Name:** Used to personalize your experience.
- **Email:** For communication, including service updates and notifications.
- **Phone Number:** To facilitate communication and provide updates on rental status.
- **Real-Time Location:** We collect your location when necessary for rental pickup/drop-off services. Location tracking is only activated during active rental sessions.

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## What is the Data Used For?

- **Service Provision:** To facilitate rental services efficiently and provide you with real-time updates.
- **Communication:** To send service-related notifications, updates, and promotional messages (with your consent).
- **Improvements:** To analyze user behavior and feedback to enhance and optimize our services.
- **Security & Fraud Prevention:** To detect, prevent, and respond to security issues or fraudulent activities.

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## Who is the Data Shared With?

We do not sell or share your personal information with third parties, except in the following cases:

- **Service Providers:** We engage external services to help operate our mobile platform, maintain software tools, process payments, and provide customer support. These providers are contractually obligated to process data only in compliance with this Privacy Policy.
- **Business Transfers:** In the event of a business merger, acquisition, or sale, your personal data may be disclosed as part of the transferred assets.
- **Third-Party Services:** If you enable features that connect our services to third-party platforms (such as logging in via social media), we may disclose the personal information you authorize us to share.

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## How is the Data Protected?

We implement industry-standard security measures to protect your information from unauthorized access, alteration, disclosure, or destruction. Our security measures include:

- Secure cloud storage with encryption protocols.
- Restricted access to personal information by authorized personnel only.
- Compliance with applicable data protection laws and regulations.

While we take reasonable precautions to protect your data, no system is 100% secure. Users are advised to keep their login credentials private and report any suspicious activity immediately.

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## Your Rights

Depending on your location, you may have the right to:

- **Access Your Data:** Request a copy of the personal information we hold about you.
- **Correct Your Data:** Request corrections to inaccuracies in your personal information.
- **Delete Your Data:** Request the deletion of your personal information from our records.

To exercise any of these rights, contact us at [info@benjisrental.com](mailto:info@benjisrental.com).

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## Changes to this Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. Significant updates will be communicated via email or through the Benjis Rental App.

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## Terms and Conditions

By reading and accepting this Privacy Policy, you acknowledge and agree that:

- **Location Services:** Location tracking is used solely for rental services and is not accessed outside of the Benjis Rental App.
- **No Third-Party Selling:** Your personal data will not be sold or shared outside of the necessary service operations.
- **Data Storage & Security:** We store and process your data using secure servers with encryption and access controls.

Thank you for using Benjis Rental. If you have any questions, concerns, or requests, contact us at:

**Benjis Rental**  
Accra, Ghana  
Email: [info@benjisrental.com](mailto:info@benjisrental.com)  
Phone: +233 (0) 26 390 9154

Together, let's make renting easier and more secure!