

Privacy Policy for Med Arab Care

Last updated: December 2, 2025

1. Introduction Med Arab Care ("we," "our," or "us") respects the privacy of our users ("user" or "you"). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our mobile application Med Arab Care (the "Application"). Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the application.

2. Collection of Your Information We may collect information about you in a variety of ways. The information we may collect via the Application depends on the content and materials you use, and includes:

- **Personal Data:** We do not collect personally identifiable information (such as your name or email address) unless you voluntarily provide it to us (e.g., for support inquiries).
- **Usage Data:** We may collect non-personal information about your mobile device, such as your device ID, model, and manufacturer, and information about the location of your device.

3. Use of Your Information Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. We may use information collected about you via the Application to:

- Manage your account and subscription.
- Process payments and refunds.
- Monitor and analyze usage and trends to improve your experience with the Application.
- Notify you of updates to the Application.

4. Third-Party Tools We may use third-party services (such as RevenueCat, Firebase, or Google Analytics) to help us analyze how the Service is used. These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

5. Subscriptions We offer non-renewing subscriptions. Payment is charged to your Apple ID account at the confirmation of purchase. We do not store or collect your payment card details. That information is provided directly to Apple whose use of your personal information is governed by their Privacy Policy.

6. Contact Us If you have questions or comments about this Privacy Policy, please contact us at: support@medarabcare.com