

Privacy Policy

Website (www.akasa.com.kh) and AKASA Mobile App strictly respect privacy and exactly protect safety of your online business.

Access of using website (www.akasa.com.kh) and AKASA Mobile App, it means that you agree us to collect your related information and personal data in order to offer the benefit as the description in policy below and it also means that you acknowledge and agree with AKASA's privacy policy.

We will be able to collect your personal data in purpose of making business operation with you or providing some information relating with products or services being in Website (www.akasa.com.kh) and AKASA Mobile App such as: discount or special offer.....etc.

Please, read the **Policy** below in order to clearly understand about the interest of using information relating with you on our website and mobile app.

What some of information will AKASA collect?

Website (www.akasa.com.kh) and AKASA Mobile App will collect personal data which you give and all information that you disclosed including products, services and other information while using our website and mobile app. You can visit this website in order to search for goods, services and other information without having account. But in case of ordering products through our website and mobile app, you have to register account to get interest from website. Therefore; every account being registered, must write permanent real information. The information which will collect like:

- First name and last name of user
- Address of user
- Contact number
- Email address

We will collect your personal information without limitation of any user's identification.

Collected information Using

Collected information will take to use about your goods order processing and use to serve customer service clearly. We will use your personal information for contacting in your goods order operation and delivery items to destination by address. Moreover, we also will use your information to provide the information about products, services in special occasion.

General Using

We will be able to use your information differing from other conditions which was wrote above by sharing information to you via your email. At that time, you will have choice to allow us to use your information or not. In case of not replying for one week, it means that you agree to allow using your information legitimately. but because of some reasons, we need to contact with you about your order that you have chosen. You cannot refuse not to receive email from us that has information relating to your goods order.

AKASA pleases, reserves all right to use information which get from all users to make analysis and evaluation in the meaning of improving and developing our website and mobile app for serving your need

to get wide and a part of contribution with the government to develop telecommunication sector in the kingdom of Cambodia.

Information Security/ Information Protection

Customer's account of website (www.akasa.com.kh) and AKASA Mobile App are protected by password being created by themselves (customers). Every personal information of each customer is kept secretly without sale or providing to third-party, except the case of making request which is under the law of kingdom of Cambodia. We highly please to evaluate for your trusty and endeavor to guard safety and personal privacy of information that you offer us and use this information only in case of being like the description in privacy policy above.

Cooperation of Law, Protection of Fraud and Level of Responsibility

AKASA cooperates at full strength with law agent in identification of individual using our products or services against the law. AKASA reserves right in using personal information of someone who we believe that is committing against the law. We also reserve right to offer that information to companies or other entities in case of we suspect that it is being fraudulent of their property.

Additional Change on Privacy Policy

Website (www.akasa.com.kh) and AKASA Mobile App reserve all right in changing privacy policy. In case of swap, we will send you email or publish this notification on our website. The change will be in validity from the time of posting notification. Consequently, user should know or find out the information which we collected and in circumstance that we need to reveal that information.

If you have any questions or comments relating to this **Privacy Policy**, please feel free to contact us by this number: 015 322 322