



Syllabus of the course «Process management»

Specialty	<i>All</i>
Educational and Scientific Programme	<i>All</i>
Study cycle (Bachelor, Master, PhD)	<i>third (educational and scientific), PhD</i>
Course status	<i>Elective</i>
Language	<i>English</i>
Term	<i>1st/2nd/3rd semester</i>
ECTS credits	<i>5</i>
Workload	<i>Lectures – 20 hours</i> <i>Practical studies (seminars) – 20 hours</i> <i>Laboratory studies – 0 hours</i> <i>Self-study – 110 hours</i>
Assessment system	<i>Grading</i>
Department	<i>Management, Business and Administration department, room 210 (main block), Web page: https://www.kmib.hneu.edu.ua</i>
Teaching staff	<i>Kotlyk Andrii Valeriiovych, PhD, Associate Professor</i>
Contacts	<i>kotlik_a@ukr.net</i>
Course schedule	<i>Lectures: due to timetable</i> <i>Practicals: due to timetable</i>
Consultations	<i>At the Management, Business and Administration , off-line, due to timetable of consultations, personal, PNS chat</i>
Learning objectives and skills:	
to provide theoretical knowledge and to form applied skills in using the principles, methods and tools of enterprise process management	
Course content	
Content module 1. Theoretical aspects of process management	
Topic 1. The essence, advantages and disadvantages of a functional approach to enterprise management	
Topic 2. The essence of the process approach to enterprise management	
Content module 2. Tools of process management	
Topic 3. Modeling of enterprise processes	
Topic 4. Control of enterprise processes	
Topic 5. Improving the enterprise processes	
Teaching environment (software)	
<i>Multimedia projector, S. Kuznets PNS, Corporate Zoom system</i>	
Learning forms and methods	
Assessment of students' learning outcomes is carried out by the University according to the cumulative 100-point system.	
Current control is carried out during lectures and practical classes and aims to assess the level of students' readiness to perform particular tasks, and is assessed by the amount of scored points.	
The maximum amount during the semester – 60 points; the minimum amount required is 35 points.	
Current control includes the following control measures: presentation, testing.	
<i>More detailed information on assessment and grading system is given in the technological card of the course.</i>	



Course policies

Teaching of the academic discipline is based on the principles of academic integrity.

Violation of academic integrity includes academic plagiarism, fabrication, falsification, cheating, deception, bribery, and biased assessment.

Students may be brought to the following academic responsibility for breach of academic integrity: repeated assessment of the corresponding type of learning activity.

More detailed information about competencies, learning outcomes, teaching methods, assessment forms, self-study is given in the Course program