Kindly do not make any changes to the format. Please put in a comment instead.

Background: FAQs / TRAI consultation paper (Abridged) / Tweet to startups / Tweet to MPs (coming soon)

Important

- Feel free to copy/modify these RTIs and file your own RTI's. Email responses you receive to rti@netneutrality.in . Or publish them online and tag @netneutrality_in . We'll try, help with an appeals if they don't respond.

- Please send RTI's via Speed Post / Registered post via a post office (add link), so you can track, and confirm that it has been received. You can also use rtionline.gov.in (govt) and onlinerti.com (pvt)

- We've split the questions into 6 RTI's so that the TRAI, MTNL and BSNL don't ignore any questions. That has happened in the past. We will file all, you can too.

- **Why file?** This data is useful to understand how the TRAI went about this consultation, how many meetings lobbyists had with them, and whether there is traffic shaping.

-

RTI No 1

April 15, 2015

To,

Central Public Information Officer and Dy. Advisor (Communication),
Telecom Regulatory Authority of India,
Mahanagar Doorsanchar Bhawan,
Jawaharlal Nehru Marg, Old Minto Road,
New Delhi - 110 002

Subject: Information pertaining to the ”Consultation Paper On Regulatory Framework for Over-the-top (OTT) services” (Ref No. 2/2015) released on 27th March, 2015

Respected Officer,

1. Kindly consider the following as an application under Section 6 of the Right to Information Act, 2005 (RTI Act) and accordingly provide the information sought herein.

2. **This RTI pertains to the representations and meetings held with the Cellular Operators Association of India (‘COAI’) on the Consultation Paper On Regulatory Framework for Over-the-top (OTT) services’’, released on 27th March, 2015.**

3. Queries as below:

   (a) Provide true copies of all representations, letters, emails and other documents received from COAI on various issues dealt with in the said consultation paper.
   (b) Provide details of meetings/consultations, including the date and names of the attendees, if applicable, held with the COAI on the said consultation paper.
   (c) Provide true copies of the minutes and any file notes regarding Query (b) above.

4. In case the subject matter or any of the information is held by or related to another public authority, you are requested to transfer the application or such part of it as may be appropriate to that other public authority immediately (or not later than 5 days from the date of receipt) and further intimate the undersigned as per Section 6(3) of the Right to Information Act, 2005.

5. Please note that the entire process is required to be concluded within 30 days. Therefore, it is requested that the cost of photocopying (as per the applicable rules) be informed at the earliest.

6. A fee of Rs. 10 (Rupees Ten Only) has been deposited via the attached Postal Order.

7. Please send the response, along with all the requested documents, via Email and/or Speed Post, with preference to Email.

Warm Regards,

April 06, 2015

To,

Central Public Information Officer and Dy. Advisor (Communication)
Telecom Regulatory Authority of India
Mahanagar Doorsanchar Bhawan,
Jawaharlal Nehru Marg, Old Minto Road,
New Delhi - 110 002

Subject: Information pertaining to the ”Consultation Paper On Regulatory Framework for Over-the-top (OTT) services” (Ref No. 2/2015) released on 27th March, 2015

Respected Officer,

1. Kindly consider the following as an application under Section 6 of the Right to Information Act, 2005 (RTI Act) and accordingly provide the information sought herein.

2. **This RTI pertains to the personnel involved in the preparation of the draft Consultation Paper on Regulatory Framework for Over-the-top (OTT) services”, released on 27th March, 2015.**

3. Queries as below:

   (a) Provide the name and designation of all personnel belonging to any of the department under TRAI that were entrusted with the preparation of the said consultation paper?
   (b) Provide the name and designation of all personnel of other public authorities (such as Department of Telecom, Ministry of Information and Technology, CERT-In) that provided any material or inputs to TRAI for the purpose of this consultation paper.
   (c) Provide the name and designation of all personnel or composition of the committee which is entrusted to receive, hear and evaluate representation received from public on the above consultation paper.

4. In case the subject matter or any of the information is held by or related to another public authority, you are requested to transfer the application or such part of it as may be appropriate to that other public authority immediately (or not later than 5 days from the date of receipt) and further intimate the undersigned as per Section 6(3) of the Right to Information Act, 2005.

5. Please note that the entire process is required to be concluded within 30 days. Therefore, it is requested that the cost of photocopying (as per the applicable rules) be formed at the earliest.

6. A fee of Rs. 10 (Rupees Ten Only) has been deposited via the attached Postal Order.

Warm Regards,

April 06, 2015

To,

Central Public Information Officer and Dy. Advisor (Communication)
Telecom Regulatory Authority of India
Mahanagar Doorsanchar Bhawan,
Jawaharlal Nehru Marg, Old Minto Road,
New Delhi - 110 002

Subject: Information pertaining to the ”Consultation Paper On Regulatory Framework for Over-the-top (OTT) services” (Ref No. 2/2015) released on 27th March, 2015

Respected Officer,

1. Kindly consider the following as an application under Section 6 of the Right to Information Act, 2005 (RTI Act) and accordingly provide the information sought herein.

2. This RTI pertains to the inter-ministerial representations received on the “Consultation Paper on Regulatory Framework for Over-the-top (OTT) services”, released on 27th March, 2015.

3. Queries as below:

    (a) Provide true copies of all communications, inputs and other materials sought by TRAI from other departments/ministries for the purpose of preparing the said consultation paper.
    (b) Provide true copies of all communications, documents and any other material received by TRAI from other departments/ministries on the said consultation paper.
    (c) Has TRAI or any other body held any inter-ministerial/departmental discussions on the issues dealt by the consultation paper?
    (d) If the answer to Query (c) is yes, please provide the date, list of attendees and true copies of the minutes of the said discussions/meetings.

4. In case the subject matter or any of the information is held by or related to another public authority, you are requested to transfer the application or such part of it as may be appropriate to that other public authority immediately (or not later than 5 days from the date of receipt) and further intimate the undersigned as per Section 6(3) of the Right to Information Act, 2005.

5. Please note that the entire process is required to be concluded within 30 days. Therefore, it is requested that the cost of photocopying (as per the applicable rules) be formed at the earliest.

6. A fee of Rs. 10 (Rupees Ten Only) has been deposited via the attached Postal Order.

Warm Regards,

April 06, 2015

To,

Central Public Information Officer and Dy. Advisor (Communication)
Telecom Regulatory Authority of India
Mahanagar Doorsanchar Bhawan,
Jawaharlal Nehru Marg, Old Minto Road,
New Delhi - 110 002

Subject: Information pertaining to the ”Consultation Paper On Regulatory Framework for Over-the-top (OTT) services” (Ref No. 2/2015) released on 27th March, 2015

Respected Officer,

1. Kindly consider the following as an application under Section 6 of the Right to Information Act, 2005 (RTI Act) and accordingly provide the information sought herein.

2. **Paragraphs 5.2 and 6.1 of the “Consultation Paper on Regulatory Framework for Over-the-top (OTT) services”, released on 27th March, 2015 states that TSPs have adopted various strategies and business practices for traffic management. The RTI pertains to the data and other materials on ‘Traffic Management’ received from telecom operators and others on their traffic management practices.**

3. Queries as below:

   (a) Provide true copies of all communications, data, inputs and other materials received by TRAI from telecom operators on network management practices, namely ‘best-efforts internet access’ and ‘managed services’.
   (b) Provide data and other materials with TRAI on traffic management practices adopted by TSPs in India in ensuring “best-efforts’ internet access to their subscribers.
   (c) Provide the names of TSPs and the services for which traffic was prioritized/favoured for the purpose of enhancing traffic efficiency?
   (d) Provide data and other materials with TRAI on traffic management practices adopted by TSPs in India in prioritizing services for enhancing traffic efficiency.

4. In case the subject matter or any of the information is held by or related to another public authority, you are requested to transfer the application or such part of it as may be appropriate to that other public authority immediately (or not later than 5 days from the date of receipt) and further intimate the undersigned as per Section 6(3) of the Right to Information Act, 2005.
5. Please note that the entire process is required to be concluded within 30 days. Therefore, it is requested that the cost of photocopying (as per the applicable rules) be formed at the earliest.
6. A fee of Rs. 10 (Rupees Ten Only) has been deposited via the attached Postal Order.

Warm Regards,

April 06, 2015

To,

Central Public Information Officer,
Mahanagar Telephone Nigam Limited,
Khurshid Lal Bhawan,
New Delhi - 110 050

Subject: Information pertaining to traffic management practices of MTNL

Respected Officer,

1. Kindly consider the following as an application under Section 6 of the Right to Information Act, 2005 (RTI Act) and accordingly provide the information sought herein.

2. **The information pertains to shaping of internet traffic in providing internet access to your subscribers. Traffic shaping is technical term to describe the practice of regulating internet traffic by prioritizing data based on content or internet service or IP address by ISPs.**

3. It is requested that reply to below queries be provided in affirmative (i.e. yes or no) and true copies of any records/documents containing relevant information, wherever applicable, be furnished.

4. **Queries as follows:**

    (a) Has MTNL ever prioritized data based on content or internet service or IP address?
    (b) If answer to (a) is yes, please provide the details of the service, duration and purpose for such prioritization of internet traffic?
    (c) Has MTNL received any complaint from any person in relation to shaping of internet traffic?
    (d) If answer to (c) is yes, please provide particular(s) of the complaint and relevant details submitted with it to MTNL, and information about action(s)/step(s) initiated by MTNL in relation to the same, if any.

5. In case the subject matter or any of the information is held by or related to another public authority, you are requested to transfer the application or such part of it as may be appropriate to that other public authority immediately (or not later than 5 days from the date of receipt) and further intimate the undersigned as per Section 6(3) of the Right to Information Act, 2005.
6. Please note that the entire process is required to be concluded within 30 days. Therefore, it is requested that the cost of photocopying (as per the applicable rules) be formed at the earliest.
7. A fee of Rs. 10 (Rupees Ten Only) has been deposited via the attached Postal Order.
8. Please send the response, along with all the requested documents, via Email and/or Speed Post, with preference to Email.

Warm Regards,

April 06, 2015

To,

Central Public Information Officer,
Bharat Sanchar Nigam Limited,
???
New Delhi - 110 0

Subject: Information pertaining to traffic management practices of BSNL

Respected Officer,

1. Kindly consider the following as an application under Section 6 of the Right to Information Act, 2005 (RTI Act) and accordingly provide the information sought herein.

2. **The information pertains to shaping of internet traffic in providing internet access to your subscribers. Traffic shaping is technical term to describe the practice of regulating internet traffic by prioritizing data based on content or internet service or IP address by ISPs.**

3. It is requested that reply to below queries be provided in affirmative (i.e. yes or no) and true copies of any records/documents containing relevant information, wherever applicable, be furnished.

4. **Queries as follows:**

    (a) Has BSNL ever prioritized data based on content or internet service or IP address?
    (b) If answer to (a) is yes, please provide the details of the service, duration and purpose for such prioritization of internet traffic?
    (c) Has BSNL received any complaint from any person in relation to shaping of internet traffic?
    (d) If answer to (c) is yes, please provide particular(s) of the complaint or information and action(s)/step(s) initiated by BSNL, if any.

5. In case the subject matter or any of the information is held by or related to another public authority, you are requested to transfer the application or such part of it as may be appropriate to that other public authority immediately (or not later than 5 days from the date of receipt) and further intimate the undersigned as per Section 6(3) of the Right to Information Act, 2005.

6. Please note that the entire process is required to be concluded within 30 days. Therefore, it is requested that the cost of photocopying (as per the applicable rules) be formed at the earliest.

7. A fee of Rs. 10 (Rupees Ten Only) has been deposited via the attached Postal Order.

8. Please send the response, along with all the requested documents, via Email and/or Speed Post, with preference to Email.

Warm Regards,
April 06, 2015

To,

Central Public Information Officer
Ministry of Home Affairs
North Block,
New Delhi - 110 001

Subject: Request for information under the RTI Act

Respected Officer,

1. Kindly consider the following as an application under Section 6 of the Right to Information Act, 2005 (RTI Act) and accordingly provide the information sought herein.

2. **The information pertains to security, crime and safety related issues in relation to Over-the-Top (OTT) Services on the internet.**

3. Queries as follows:

   (a) Provide true copies of advisories, suggestions, comments, research inputs and any other communications forwarded to the Telecom Regulatory Authority of India (TRAI) or Department of Telecom (DOT) on internet crimes, safety and security related issues till date.

   (b) Provide true copies of any correspondence, minutes of meeting, file notes and departmental discussions held in lieu of the public consultations initiated by TRAI on regulation of OTT services. ("Consultation Paper On Regulatory Framework for Over-the-top (OTT) services" (Ref No. 2/2015) released on 27th March, 2015)

   (c) Provide true copies of representations, communications and other materials received public and industries seeking your intervention for regulation of OTT services.

4. In case the subject matter or any of the information is held by or related to another public authority, you are requested to transfer the application or such part of it as may be appropriate to that other public authority immediately (or not later than 5 days from the date of receipt) and further intimate the undersigned as per Section 6(3) of the Right to Information Act, 2005.

5. Please note that the entire process is required to be concluded within 30 days. Therefore, it is requested that the cost of photocopying (as per the applicable rules) be formed at the earliest.

6. A fee of Rs. 10 (Rupees Ten Only) has been deposited via the attached Postal Order (Ref. **[•]**).

7. Please send the response, along with all the requested documents, via Email and/or Speed Post, with preference to Email.

Warm Regards,

April 06, 2015

To,

Central Public Information Officer
Department of Electronics & Information Technology,
CERT-In,
Electronics Niketan, CGO Complex,
Lodhi Road,
New Delhi - 110 003

Subject: Request for information under the RTI Act

Respected Officer,

1. Kindly consider the following as an application under Section 6 of the Right to Information Act, 2005 (RTI Act) and accordingly provide the information sought herein.

2. **The information pertains to cyber security and safety related issues in relation to Over-the-Top (OTT) Services on the internet.**

3. Queries as follows:

   (a) Provide true copies of advisories, suggestions, comments, research inputs and any other communications forwarded to the Telecom Regulatory Authority of India (TRAI) or Department of Telecom (DOT) on cyber security related issues till date.
   (b) Provide true copies of any correspondence, minutes of meeting, file notes and departmental discussions held in lieu of the public consultations initiated by TRAI on regulation of OTT services. ("Consultation Paper On Regulatory Framework for Over-the-top (OTT) services" (Ref No. 2/2015) released on 27th March, 2015)
   (c) Provide true copies of representations, communications and other materials received public and industries seeking your intervention for regulation of OTT services.

4. In case the subject matter or any of the information is held by or related to another public authority, you are requested to transfer the application or such part of it as may be appropriate to that other public authority immediately (or not later than 5 days from the date of receipt) and further intimate the undersigned as per Section 6(3) of the Right to Information Act, 2005.
5. Please note that the entire process is required to be concluded within 30 days. Therefore, it is requested that the cost of photocopying (as per the applicable rules) be formed at the earliest.
6. A fee of Rs. 10 (Rupees Ten Only) has been deposited via the attached Postal Order (Ref. **[•]**).

7. Please send the response, along with all the requested documents, via Email and/or Speed Post, with preference to Email.

Warm Regards,

April 20, 2015

To,

Central Public Information Officer and Dy. Advisor (Communication),
Telecom Regulatory Authority of India,
Mahanagar Doorsanchar Bhawan,
Jawaharlal Nehru Marg, Old Minto Road,
New Delhi - 110 002

Subject: Request for information under the RTI Act

Respected Officer,

1. Kindly consider the following as an application under Section 6 of the Right to Information Act, 2005 (RTI Act) and accordingly provide the information sought herein.

2. **The information pertains to fines and penalties imposed on telecom operators for deficiency in services between 01.04.2012 to 01.04.2015.**

3. Queries as follows:

    (a) Provide true copies of orders/decisions imposing penalties or fines on various telecom operators for violation of Quality of Service regulations or any other deficiencies in service.
    (b) Provide true copies of complaints/petitions received by TRAI against AirTel for violation of Quality of Service regulations or any other deficiencies in service.
    (c) Provide true copie of orders/decisions/action taken pursuant to complaints in Query (b) above.

4. In case the subject matter or any of the information is held by or related to another public authority, you are requested to transfer the application or such part of it as may be appropriate to that other public authority immediately (or not later than 5 days from the date of receipt) and further intimate the undersigned as per Section 6(3) of the Right to Information Act, 2005.

5. Please note that the entire process is required to be concluded within 30 days. Therefore, it is requested that the cost of photocopying (as per the applicable rules) be formed at the earliest.

6. A fee of Rs. 10 (Rupees Ten Only) has been deposited via the attached Postal Order (Ref. **[•]**).

7. Please send the response, along with all the requested documents, via Email and/or Speed Post, with preference to Email.

Warm Regards,

April 20, 2015

To,

Central Public Information Officer and Dy. Advisor (Communication),
Telecom Regulatory Authority of India,
Mahanagar Doorsanchar Bhawan,
Jawaharlal Nehru Marg, Old Minto Road,
New Delhi - 110 002

Subject: Request for information under the RTI Act

Respected Officer,

1. Kindly consider the following as an application under Section 6 of the Right to Information Act, 2005 (RTI Act) and accordingly provide the information sought herein.

2. **The information pertains to various complaints on Mobile Value Added Services (MVAS) such as Outbound Dialer (OBD), Voice Portal (IVRS), WAP, Mobile Internet, USSD, SMS and Telecalling offered by AirTel during 01.04.2012 to 01.04.2015.**

3. Queries as follows:

    (a) How many complaints did TRAI receive against AirTel for discrepancies (such as negative charging, false billing or auto-renewal) in enabling MVAS to their customers?
    (b) What action/decision/order has TRAI passed pursuant to the complaints mentioned in Query (a) above.
    (c) Provide true copies of orders/decisions/actions taken pursuant to complaints in Query (b) above.

4. In case the subject matter or any of the information is held by or related to another public authority, you are requested to transfer the application or such part of it as may be appropriate to that other public authority immediately (or not later than 5 days from the date of receipt) and further intimate the undersigned as per Section 6(3) of the Right to Information Act, 2005.

5. Please note that the entire process is required to be concluded within 30 days. Therefore, it is requested that the cost of photocopying (as per the applicable rules) be formed at the earliest.

6. A fee of Rs. 10 (Rupees Ten Only) has been deposited via the attached Postal Order (Ref. **[•]**).

7. Please send the response, along with all the requested documents, via Email and/or Speed Post, with preference to Email.

Warm Regards,