Privacy Policy — Words

Effective date: January 20, 2026

Contact: study.words.go@gmail.com

Web account deletion request (outside the app): https://docs.google.com/forms/d/e/1FAIpQLSeWF3tZDRySdtHvLTpE8jzLRzl1-Puv27N5dXJDMY5mvS1MyA/viewform?usp=publish-editor

This Privacy Policy explains how the “Words” mobile application (“Words”, “we”, “us”) collects, uses, shares, and protects information when you use the app.

1) Who We Are and Scope

This Policy applies to the Words mobile application and related services we operate (such as our servers used for account management, learning data sync, and media storage).

2) Registration and Sign-In

You can create an account and sign in using one of the following methods:

A) Phone-based sign-in via Telegram

- Your phone number is used as an account identifier.
- Telegram is used for authorization/login confirmation messages.

B) Google Sign-In

- Your email address and Google user ID are used to create and authenticate your account.
- We do not receive your phone number through Google Sign-In.

Additional required fields during registration (for any method)

- First name and last name (required)
- Password (required)

- We do not store passwords in plain text. Passwords are stored in a protected form (for example, hashed) and used for account security.
- Selected currency (required; currently stored as an account prefer
- ence and not actively used for payments)

3) Information We Collect

Depending on your sign-in method and how you use the app, we may collect:

Account and Profile Information

- First name and last name (required)
- Password (stored in protected form, e.g., hashed)
- Selected currency
- Phone number (Telegram sign-in only)
- Email address (Google sign-in only)
- Google user ID (Google sign-in only)

User Content (Media for Words)

If you use media features (premium features during trial / future subscription):

- Uploaded images
- Uploaded audio files

We store these files to attach them to words and sync them with your account (when the feature is available).

Learning and Usage Data

- Learning progress (words studied, learning state)
- Exercise completion/results
- Playlists/sets you create
- Words you create and manage in the app

App Information & Performance Data

- Device/app details (device model, OS version, app version, language)
- Diagnostics and crash reports (Firebase Crashlytics)

- Analytics events (Firebase Analytics)

Security / Anti-abuse Data

- We perform IP-related checks to protect the service from spam and abuse. We do not intentionally store IP addresses as a profile field, but IP addresses may appear in server/security logs as part of normal operations.

Internal identifiers (userId)

- We use an internal identifier (“userId”) to link your learning data across our database tables. This identifier is not intended to directly identify you by itself.

4) How We Use Information

We use collected information to:

- Create and manage accounts and authentication
- Provide core functionality (saving progress, “My Words”, playlists, exercises)

- Personalize learning experience
- Enable media features (images/audio) where available
- Improve performance and stability (analytics, crash diagnostics)
- Protect the service (security and anti-spam/abuse prevention)

5) Communications

- Telegram (phone sign-in): used only for authorization/login confirmation messages.
- Google Sign-In: authentication is performed through Google according to your Google account settings.

If paid functionality is introduced in the future, we may send service-related messages (for example, payment status notifications). This Policy will be updated if that happens.

6) Trial, Premium Features, and Payments

- The app does not process real payments at this time and does not collect or store payment card details.
- Premium/paid features are available free for the first three (3) months after registration.

After the 3-month trial ends:

- Custom images/audio features become unavailable, including:
  – displaying images/audio
  – adding/setting images/audio for new words

Future payments: We may introduce a payment system in the future (planned providers may include Liquid Pay, Google Pay, Apple Pay). If implemented, we will update this Policy to describe payment-related processing.

7) Content Moderation (Images)

We use automated image moderation to detect pornographic or otherwise prohibited content.

- Moderation is performed using an autonomous model.

- Images are processed **temporarily** only for the purpose of making a moderation decision.
- We do not send images to third parties for moderation.

If an image is flagged by the moderation check:

- the upload is rejected; and
- the image is **not stored** on our servers.

If an image passes moderation, it may be stored on our servers to provide the media feature (attach images to words and sync with your account).

We may store minimal technical metadata about moderation outcomes (for example, timestamp and pass/fail result) to protect the service and prevent abuse, but we do not store rejected images.

8) Storage and Security

We store account data and learning data on secure servers. User-uploaded media (images/audio) is stored on our VPS server (Weptropia).

We apply reasonable technical and organizational measures to protect data from unauthorized access, alteration, loss, or destruction.

We do not maintain separate backup copies of our core account/profile data on our own servers. Some third-party providers (for example, Firebase Crashlytics/Analytics) may retain data according to their own retention policies and system backup practices.

9) Sharing and Third Parties

We do not sell your personal data.

We may share limited data with:

- Telegram (only if you use phone-based sign-in): to deliver authorization/login confirmation messages
- Google (only if you use Google Sign-In): for authentication
- Firebase (Google): Firebase Analytics and Crashlytics for analytics and crash diagnostics

- Infrastructure/service providers: hosting and operational providers required to run the service

These providers process data only to provide services to us and are expected to protect it.

10) Data Retention and Account Deletion

We generally retain your information while your account is active and as needed to operate the service.

In-app account deletion

The app includes an option to delete your account. When you delete your account, we delete personal identifiers and account profile data associated with you, including:

- First name and last name
- Email address (if provided)
- Phone number (if provided)
- Authentication/account identifiers required to sign in (for example, password in protected form such as a hash, and sign-in identifiers such as Google user ID where applicable)

- Account preferences such as selected currency
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What is retained (words and learning history)

Deleting your account does **not** delete your words and your interaction/learning history related to those words (for example, study progress, learning state, exercise results, and word sets/playlists). This data may be retained under an internal identifier (“userId”).

How the unlinking works (userId model)

Our database stores an internal “userId” used to link learning data across tables. When you delete your account, we delete the account/profile records that contain your personal identifiers (name, email/phone where applicable) and the authentication identifiers used for sign-in. This removes the link between your identity and the internal userId. The remaining word/learning data may continue to exist keyed only by userId, without direct personal identifiers.

Access after deletion

After account deletion, you will no longer be able to sign in and access the retained word/learning data through the deleted account.

Web request option (outside the app)

If you cannot access the app (for example, you uninstalled it), you can request account deletion via our web form. We will use the information you provide in the request only to verify the account and process the deletion.

Logs and security records

Limited technical/security logs (for example, anti-abuse records) may be retained for a limited period to protect the service and comply with legal obligations. These logs are not used to rebuild deleted profile information.

Timeframe

Account deletion is performed immediately in-app or completed within a reasonable timeframe depending on technical constraints.

11) Children’s Privacy

The app is educational (vocabulary learning). It may be used by children under parental supervision. If you believe a child has provided personal information without appropriate consent, contact us and we will take steps to address it.

12) Changes to This Policy

We may update this Privacy Policy from time to time. We will post the updated version in the app and update the effective date.

13) Contact Us

If you have questions about this Policy or your data, contact us at: **study.words.go@gmail.com**