

CHRISTOPHER P. MULLANEY

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INSTRUCTIONAL DESIGNER | LEARNING & DEVELOPMENT SPECIALIST

Instructional Designer and Learning & Development Specialist with 15+ years of experience creating measurable, performance-focused learning solutions for adult and professional learners. Proven history designing 70+ digital modules, job aids, and blended learning experiences that support 150–180 learners annually and improve assessment outcomes by 10–25%. Skilled in applying adult learning theory, ADDIE, and data-driven methods to enhance learner engagement, streamline workflows, and increase content retention. Adept at partnering with SMEs and cross-functional teams to deliver scalable, learner-centered solutions using Articulate Storyline 360, Rise 360, Canva, and Google Workspace.

CORE SKILLS

Instructional Design • eLearning Development • Curriculum Design • Adult Learning Theory • Needs Analysis • Learning Experience Design • ADDIE • Assessment & Evaluation • Scenario-Based Learning • Content Writing • SME Collaboration • Job Aids & Documentation • Blended Learning • Training Facilitation • LMS Content Development • Data Analysis • Project Coordination

TECHNICAL SKILLS

Tools: Articulate Storyline 360, Rise 360, Canva, Google Workspace, Microsoft Office Suite

Development Skills: Multimedia integration, assessment design, scenario development, content mapping

Other: Data collection & analysis, workflow standardization, performance support design

PROFESSIONAL EXPERIENCE

Little Elm ISD • Azle ISD • Keller ISD — Little Elm, TX; Azle, TX; Keller, TX

Instructional Designer & Criminal Justice Educator (2012–Present)

Progressive instructional design and training roles across three large school districts, focused on adult learners, certification programs, and scenario-based training.

- Designed and delivered interactive learning experiences for 150–180 learners annually, increasing engagement by 20–30% through simulations, case studies, and scenario-based modules.
- Developed 75+ digital lessons, eLearning modules, and instructional materials, reducing reteach time by 25% and improved learner comprehension.
- Conducted needs analysis and implemented data-driven revisions that improved unit assessment performance by 10–15%.

- Created 20+ job aids and workflow documents that reduced instructor onboarding time by 40%.
- Built scenario-based learning experiences that increased real-world application accuracy by 30–40%.
- Facilitated CPR/AED certification for 120+ participants while keeping a 100% pass rate.
- Collaborated with administrators and cross-functional partners on curriculum redesign initiatives that reduced lesson prep time by 30%.

UT Southwestern Medical Center Police Department — Dallas, TX

Police Officer (2006–2012)

- Conducted 300+ investigations, producing detailed, legally compliant reports.
- Delivered courtroom testimony with 100% report-to-testimony accuracy.
- Supported safety across a 14-million-square-foot campus serving 15,000+ daily personnel.
- Collaborated with emergency personnel and medical staff to ensure coordinated responses.
- Managed evidence and documentation with zero chain-of-custody errors.

Event Operations & Guest Services (Part-Time) – 2020–Present

Major Sports & Event Venues — Globe Life Field, Dickies Arena, TCU Athletics

- Deliver high-volume guest services in fast-paced event environments while adhering to strict safety, alcohol service, and compliance standards
- Execute standardized operating procedures, POS transactions, and inventory controls with accuracy during peak demand
- Adapt quickly to dynamic conditions while maintaining professionalism, service quality, and regulatory compliance

EDUCATION

Bachelor of Science, Applied Behavior Analysis — University of North Texas
1999–2002

CERTIFICATIONS

Master Peace Officer License • CPR/AED Instructor • Texas Educator Certification (CTE Criminal Justice) • EC-4 • Special Education EC-12