

FAQs

MTN GIFT DATA SERVICE

Q. What is MTN Gift Data?

A. MTN Gift Data service allows you to transfer data from your active data balance to your friends, buy data for friends, and request data from your friends. In essence, you can use the service to send and buy data bundles for your other smart phones, modems and tablets.

Q. Who can use the MTN's Gift Data service?

A. All MTN customers can access the Gift Data service.

Q. How can I use the Gift Data service?

A. You can access the service by dialling *131*7# on your phone, visiting MyMTNApp, mymtn.com.ng, MTN website, sending SMS keyword, or dialling direct short codes for the respective options:

- Transfer from Data Balance: simply dial ***131*Phone number* Data amount#** or, text **Transfer<space>Phone number<space>Data amount** and to 131.
- Buy for a Friend: simply dial ***131*Bundle Activation Code*Beneficiary's Phone number#**
- Request from a Friend: simply dial ***131*7*3#**

- View Pending Request: simply dial ***131*7*4#**

Q. Will I require a PIN to use the MTN's Gift Data service?

A. No. You only need to enter your beneficiary's phone number and choose a data plan to use the service.

Q. What amount of data can I transfer at a time?

A. The amount of data you can transfer at a time are 50MB, 100MB, 200MB, and 500MB. However, you must ensure you have **at least 50MB** in your data balance after every transfer for your transfer to be successful.

Q. How many times can I transfer data in a day?

A. You can transfer multiple times daily. However, the cumulative amount you can transfer in a day is **1GB**.

Q. How many times can I buy data for my loved ones?

A. You can buy any data plan multiple times for your beneficiary as long as you have sufficient credit in your line.

Q. How many times can I send a request for data?

A. You will be able to send a request for data at most **5 times** a day, but you shall be able to receive data request multiple times.

Q. Will I be able to receive request for data if I am having active DND service?

A. You will not receive data request if you have Full DND active on your line.

Q. What are the types of bundle I can gift a friend?

A. You can only buy and transfer data from your daily, weekly, and monthly bundle plans. But, you shall not be able to gift from an XtraValue bundle.

Q. How long can I have a pending data request?

A. A request will be active for 48 hours on your view pending request menu and you will be able to see only the 10 most recent ones if you have multiples.

Q. I just purchased a monthly bundle, but I am still having unused data in my daily and weekly bundle balance that will soon expire. Can I transfer the daily and weekly bundles to my friend?

A. No. You will only be able to transfer from the bundle with the latest validity at any given time and the expiry date will be the same on the beneficiary's line.

Q. I am having 5MB, 25MB, and 40MB remaining in my daily, weekly, and monthly balance respectively. Will I be able to transfer from my combined data balance to a friend?

A. No, you will not be able to combine your total balance for any transfer. You will only be able to transfer from the data plan that has sufficient balance.

Q. Can data be transferred to me if I am still having sufficient data in my line?

A. Yes, but the data you received will deplete first before your active data bundle.

Q. If I have multiple data bundles active and received a data gift, which bundle will deplete first?

A. If someone buys data for you with the multiple data bundles active on your line, the data bundle with the least validity will be used first.

Example: If you have an active 30 – day bundle plan and received a gift of 1 day plan, the 1 day plan will be used first before the 30-day plan.

Q. Can I enjoy bonus offers on the data bundle I am gifted?

A. You will only be able to enjoy bonus on the bundle that is bought for you if you are eligible for the offers. But you will NOT be able to enjoy bonus on data that is transferred to you.

Q. Will I be charged an additional cost for using the MTN's Gift Data service?

A. No! You will only be charged the price of the data plan if you are buying for a friend.

Q. Will my gifted data auto renew on the day of expiry?

A. You will only be able to auto-renew the bundle that was bought for you by sending the opt-in keyword to 131, but the bundle that was transferred to you will not auto renew and will be valid till the expiry date.

Q. Will I be able to rollover my unused gifted data bundle?

A. You will be able to roll over any unused main data bundle that is bought for you as long as you buy or

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receive another bundle before the current bundle expires or within the allowed grace period after the bundle expires. **BUT** you will **NOT** be able rollover any unused data bonus and data that is transferred to you.

Q. Will I be able to set MTN’s Gift Data service to automatically gift beneficiaries data bundles?

A. No! You can only gift your loved ones data bundle by accessing the service yourself.

Q. How do I check the balance of my gifted bundle?

A. You will be able to check your data bundle balance via the following channels:

- SMS: Texting 2 to 131
- USSD: Dialling *131*4#
- myMTN App
- myMTN web
- Zigi

SUMMARY OF MTN DATA BUNDLES

Plan	Price (N)	Data Plans		Validity Period	Activation		Opt –in for Auto-renewal Code	Opt –out of Auto-renewal Code
		Data Allowance	Time of Use		(SMS to 131)	(USSD)	SMS (R Code 131)	SMS (No Code 131)
Daily	50	37.5MB	All day	24 HRS	114	*131*114#	R114	NO114
	100	112.5MB	All day	24 HRS	104	*131*104#	R104	NO104
	300	1GB	All day	24 HRS	155	*131*155#	R155	NO155
	200	200MB	All day	2 Days	113	*131*113#	R113	NO113
	500	2GB	All day	2 Days	154	*131*154#	R154	NO154
Weekly	300	350MB	All day	7 Days	102	*131*102#	R102	NO102
	500	1GB	All day	7 Days	142	*131*142#	R142	NO142
	1000	2GB	All day	7 days	105	*131*105#	R105	NO105
	1500	6GB	All day	7 Days	143	*131*143#	R143	NO143
	500	750MB	All day	14 Days	103	*131*103#	R103	NO103

For more information, please contact:
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Monthly	1000	1.5GB	All day	30 Days	106	*131*106#	R106	NO106
	1200	2GB+FREE 4GB for YouTube once in 30 days	All day	30 Days	130	*131*130#	R130	NO130
	1500	3GB	All day	30 Days	131	*131*131#	R131	NO131
	2000	4.5GB	All day	30 Days	110	*131*110#	R110	NO110
	2500	6GB	All day	30 Days	147	*131*147#	R147	NO147
	3500	10GB	All day	30 Days	107	*131*107#	R107	NO107
	5,000	15GB	All day	30 Days	116	*131*116#	R116	NO116
	10,000	40GB	All day	30 Days	117	*131*117#	R117	NO117
	15,000	75GB	All day	30 Days	150	*131*150#	R150	NO150
	20,000	110GB	All day	30 Days	149	*131*149#	R149	NO149
2-Month s	8,000	30GB	All day	60 Days	119	*131*119#	R119	NO119
	20,000	75GB	All day	60 Days	118	*131*118#	R118	NO118
	30,000	120GB	All day	60 Days	138	*131*138#	R138	NO138
3-Month s	50,000	150GB	All day	90 Days	133	*131*133#	R133	NO133
	75,000	250GB	All day	90 Days	134	*131*134#	R134	NO134