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## SEO Meta Data

<b>Page Title</b>	Top Pest Control Customer Portal Apps (Boost Customer Engagement)
<b>Meta description</b>	Discover the best customer portal software to streamline your pest control operations and enhance the customer experience.
<b>H1</b>	9 Top-Tier Pest Control Customer Portal Apps
<b>URL</b>	<a href="https://www.fieldroutes.com/blog/pest-control-customer-portal-apps">https://www.fieldroutes.com/blog/pest-control-customer-portal-apps</a>

## 9 Top-Tier Pest Control Customer Portal Apps

Building strong relationships is key for any business, and the pest control industry is no exception. Customer portals offer a convenient way for customers to connect with you, fostering loyalty and [boosting retention](#). Fortunately, some of the best customer portal software options seamlessly integrate with comprehensive pest control software systems, streamlining your operations and customer experience.

In this guide, compare these top customer portal options and learn how a customer portal is one of the best ways to create a [great customer experience](#). Choosing the pest control software with the right customer portal will improve outcomes across all areas of client interactions.

*Disclaimer: The information below is accurate as of January 17, 2024.*

### Best Pest Control Customer Portal Apps: Comparison Table (With Ratings & Features)

The table below compares the top pest control customer portal software options. It provides a general overview of each platform, plus ratings and strengths.

Software	Best for	Capterra Rating	G2 Rating	Free Trial or Plan	Pricing
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FieldRoutes	Pest control companies of any size	4.3/5	4.4/5	No	Varies based on company size. Free demo.
GorillaDesk	Small field service businesses	4.8/5	4.9/5	Yes	Starts at \$49/mo. Free trial.
PestScan	Medium and large businesses	No ratings	No ratings	Yes	Starts at \$48/mo. Free trial.
PestPac	Medium and large businesses	3.9/5	4.2/5	No	A la carte module pricing available upon request.
PestBoss	Pest control companies	5/5	No ratings	No	\$75/mo for one user, \$41 per additional users
iGEO	Medium and large businesses	4.8/5	No ratings	No	Starts at \$60/mo
Briostack	Pest control companies	3.8/5	2.7/5	No	Not published
Fieldwork	Pest control companies	4.8/5	No ratings	Yes	Starts at \$59/mo. Free trial.
Jobber	Small field-service businesses	4.5/5	4.4/5	Yes	Starts at \$69/mo. Free trial.

Each pest control software platform takes a unique approach to serving the needs of pest control professionals. Let's look at the business profile best served by each of these leading pest control software providers.

## Best Pest Control Customer Portal Apps by Use Case

Below, find a breakdown of the best choices for pest control customer portal software by use case, with details on each in the following sections.

- [FieldRoutes](#) — Best overall
- [GorillaDesk](#) — Best for a budget-friendly option
- [PestScan](#) — Best for tech-savvy businesses
- [PestPac](#) — Best for companies that prefer an established, traditional software solution
- [PestBoss](#) — Best for pest control companies who want built-in compliance
- [iGEO](#) — Best for user-friendliness
- [Briostack](#) — Best for basics without unneeded bells and whistles
- [Fieldwork](#) — Best for new businesses
- [Jobber](#) — Best for small-business owners seeking work-life balance

### Platform #1: FieldRoutes

**FieldRoutes**  
A ServiceTitan Company

Operations Suite ▾ Marketing Suite ▾ Solutions ▾ Company ▾ Resources ▾ Support ▾ Log In Free Demo

# Field Service Software That Keeps It Simple

Accelerate growth. Scale your business. It's that easy.

Schedule A Free Demo

FieldRoutes, a ServiceTitan company, provides the most comprehensive and easy-to-use software for pest control companies in both residential and commercial sectors. It specializes in tools for field operation management for the pest control, lawn care, and pool maintenance industries. FieldRoutes tops the [2023 Capterra Shortlist for best pest control software](#).

[insert video here:]

[https://www.youtube.com/watch?v=z5EDmqyltyo&ab\\_channel=FieldRoutes%2CaServiceTitancompany](https://www.youtube.com/watch?v=z5EDmqyltyo&ab_channel=FieldRoutes%2CaServiceTitancompany)

FieldRoutes gives your customers [self-service tools](#) to access the information they need when they need it. Data and documents in the portal remind customers about billing, invoices, subscriptions, appointments, service notifications, and more.

## Top Features

- **Automatic payments:** Customers can set up their accounts to pay invoices regularly, eliminating late payments and the need for multiple reminders.
- **Customer branding:** Tailor communications, invoices, and account statements with the client's branding for a polished, professional appearance.
- **Collections:** Make it easier for customers to pay with automated reminders and online payment options.
- **Standard inclusion:** The customer portal comes with every FieldRoutes subscription. You won't pay extra to add it on.

## Downsides to Consider

FieldRoutes is known for its comprehensive capabilities, and some companies need time and training to tap into the full power of functionality. FieldRoutes equips pest control providers with end-to-end business management software, including features to improve operations, sales, and marketing. Those who want less involvement lean toward lighter business software.

## Pricing

Varies based on company size. All plans for unlimited users. Schedule a [free demo](#) and request a quote.


## Platform #2: GorillaDesk

GorillaDesk consistently receives strong customer reviews for ease of use, bringing together sales, office management, field operations, and customer experience under one app.

GorillaDesk is best suited for smaller field service businesses looking to simplify scheduling, invoicing, and automation under one app.

GorillaDesk caters to a broad range of industries with its all-in-one software for scheduling, invoicing, and automation, but its focus on pest control, lawn services, and pool maintenance stands out.

FEATURES PRICING INDUSTRIES DEMO REVIEWS HELP LOGIN

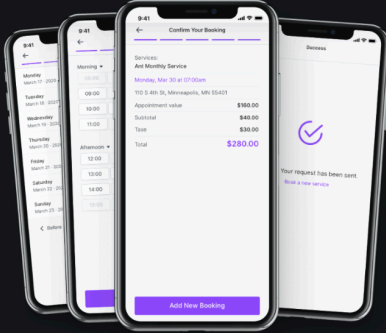
 **GorillaDesk**  
CUSTOMER PORTAL SOFTWARE

FREE TRIAL

# Empower your customers

The key to any successful business is good relationships with your customers. Provide industry-leading service by allowing your customers to view quotes, check appointment details, pay invoices using a credit card, and so much more—all from your Customer Portal.

SIGN ME UP > CHAT WITH SALES






Image Source: [GorillaDesk](https://gorilladesk.com)

The customer experience is one of four categories within the GorillaDesk suite of tools, along with marketing and sales, office management, and field service. Business owners love that GorillaDesk is approachable and easy to use, and their customers enjoy the same simplicity in the client portal.

## Top Features

- **Built-in automation:** Simplify customer communication with automated appointment reminders, payments, and follow-ups.
- **Multiple payment options:** Customers can easily add more than one credit card to their account.
- **Standalone portal:** The customer portal does not need to be embedded in your website. You can add a “portal” button or link directly into email and invoice templates.
- **Online booking:** Customers can schedule an appointment in their portal.

## Downsides to Consider

Owners of midsize and enterprise companies might want more robust services to handle their capacity or growth. Reviews also ask for more integrations and fewer clicks to complete tasks.

## Pricing

GorillaDesk's plans charge by the route:

- Trial: Free for 14 days
- Basic: Starts at \$49 per month for one route
- Pro: Starts at \$99 per month for one route

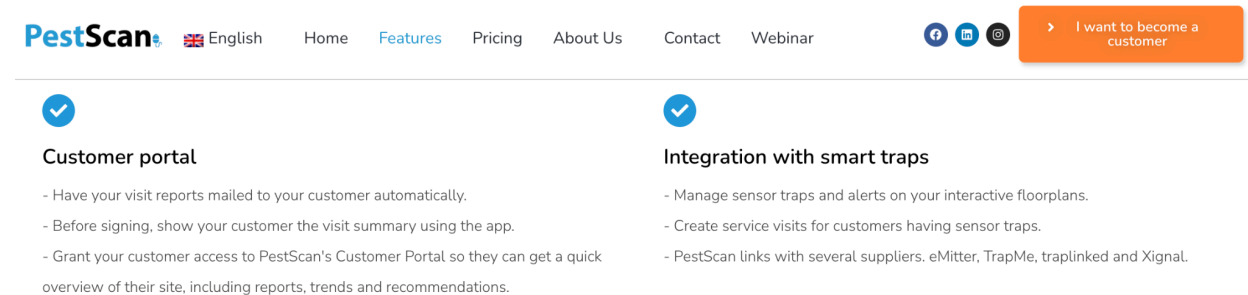
## How Does GorillaDesk Compare to FieldRoutes?

The following table compares the differences between GorillaDesk and FieldRoutes.

	GorillaDesk	Field Routes
Best Feature	Standalone portal	Portal included in all plans
Limitations	Portal is an add-on	Learning curve
Customer Service	Excellent reviews	Excellent reviews

## Platform #3: PestScan

Business owners prioritizing [tech solutions for pest control operations](#) will like PestScan's route optimization, trend analysis, inventory control integration with smart traps, and floorplans labeled with checkpoint monitors. Standard features, including invoicing and dispatch scheduling, empower you to manage your entire business in one place.



The screenshot shows the PestScan website header with the logo, language selector (English), and navigation links: Home, Features, Pricing, About Us, Contact, and Webinar. On the right, there are social media icons for Facebook, LinkedIn, and Instagram, and an orange button that says "I want to become a customer". Below the header, two feature cards are displayed, each with a blue checkmark icon. The first card is titled "Customer portal" and lists three bullet points: "Have your visit reports mailed to your customer automatically.", "Before signing, show your customer the visit summary using the app.", and "Grant your customer access to PestScan's Customer Portal so they can get a quick overview of their site, including reports, trends and recommendations." The second card is titled "Integration with smart traps" and lists three bullet points: "Manage sensor traps and alerts on your interactive floorplans.", "Create service visits for customers having sensor traps.", and "PestScan links with several suppliers. eMitter, TrapMe, traplinked and Xignal."

### Apply for free trial version

You will receive log in codes from us and start trying for yourself immediately. For a whole month you can try out PestScan. No obligations. Enjoy!

Image Source: [PestScan](#)

The customer portal shows clients an overview of their site on a dashboard and a digital logbook with reports, trends, and recommendations. The customer portal comes standard with PestScan software.

### Top Features

- **Interactive floor plans:** Customers can monitor checkpoints and service updates.
- **Automatic visit reports:** A summary can be sent to the customer without any extra work by your crews.
- **Visit summaries:** Show the customer an overview of a visit on an app before signing.
- **Dashboard:** The user-friendly dashboard keeps your customers informed at all times.

### Downsides to Consider

The best features are high-tech, like scanning checkpoints and filters in the invoice system. Technicians and staff should be comfortable with learning new features to get the most out of software.

## Pricing

- A free trial is available.
- Subscriptions start at \$48 per month per person with 15 customers or locations.
- Some advanced features come with additional costs.

## How Does PestScan Compare to FieldRoutes?

	PestScan	Field Routes
Best Feature	Interactive floor plans	Portal included in all plans
Limitations	No API	Learning curve
Customer Service	Few reviews	Excellent reviews

## Platform #4: PestPac

For 40 years, PestPac has provided comprehensive management software to pest control companies, loading it with features like photo uploads by the technician and options to go almost entirely paperless.



[Why PestPac?](#) [Features](#) [Pricing](#) [Resources](#) [Current Customers](#) [Login](#)

[GET STARTED](#)

### Pest Control Customer Portal

Provide exceptional client service and reduce operating costs with a self-service portal where customers can schedule service, make payments and more.

### Top Pest Control Customer Portal Features



Residential Portal



Commercial Portal



Auditing Features



Image Source: [PestPac](#)

PestPac is known for its number of features organized into modules. Growing businesses will find the software continues to meet their needs as their customers increase and operations expand.

## Top Features

- **Marketing and promotions:** The customer portal allows business owners to send targeted customers specials on upcoming services.
- **Flexible access:** The customer portal is available on phones, desktop computers, and tablets.
- **Residential, commercial, and auditing features:** Customers will appreciate robust reporting that makes auditing easier.
- **Secure payment processing and payment method storage:** Get paid faster with tools that simplify the process for clients.

## Downsides to Consider

Users report PestPac is complex to learn and has many features they do not use.

## Pricing

Pricing is provided upon request. More than two dozen modules are available a la carte.

## How Does PestPac Compare to FieldRoutes?

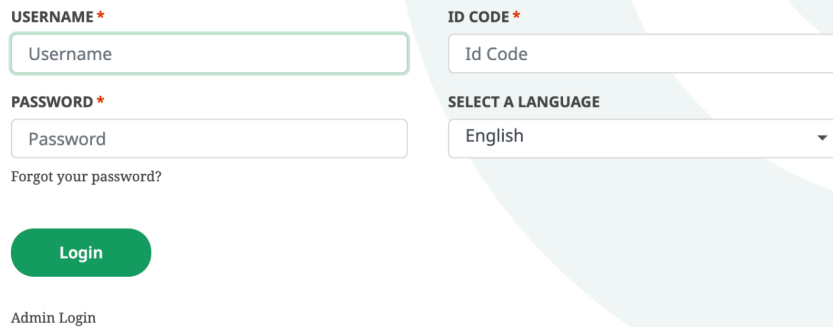
	PestPac	Field Routes
Best Feature	Mobile app	Portal included in all plans
Limitations	A la carte pricing	Learning curve
Customer Service	Mixed reviews	Excellent reviews

## Platform #5: PestBoss

PestBoss serves only pest control companies. The software bundles all of the fundamental functions of a pest control business, including customer relationship management, scheduling, dispatching, servicing, billing, reporting, and task management.

**PESTBOSS**

# PestBoss Client Portal



USERNAME \*

PASSWORD \*

Forgot your password?

LOGIN

Admin Login

ID CODE \*

SELECT A LANGUAGE  
English

Image Source: [PestBoss](#)

PestBoss has few user reviews to analyze. It claims to serve large pest control companies but does not provide examples. Its only package is priced by the number of users. PestBoss supports many third-party application integrations.

### Top Features

- **Product safety sheets:** Make detailed product safety information available to customers in their portal, accessible 24/7.
- **Service history:** Records of all visits are easily accessible on the customer's dashboard.
- **Pesticide compliance:** All pertinent details on approved pesticides used are grouped together neatly in the customer portal.
- **Extra marketing services:** PestBoss offers marketing assistance to maximize client connection in the customer portal.

## Downsides to Consider

Every subscriber receives the full slate of features, some of which you won't use but pay for anyway.

## Pricing

- PestBoss offers only one subscription model. It includes every feature and is priced by number of users per month.
- Monthly pricing starts at \$79 for one user; each additional user is \$41.
- Annual plans are discounted 20%.

## How Does PestBoss Compare to FieldRoutes?

	PestBoss	Field Routes
Best Feature	Marketing tools	Portal included in all plans
Limitations	Subscription options	Learning curve
Customer Service	Few reviews	Excellent reviews

## Platform #6: iGEO ERP Cloud Platform

An all-in-one platform for pest control businesses in Spain, Portugal, Italy, and Latin American countries, iGEO ERP Cloud Platform earns high marks from customers for thorough training, real-time data, and regular updates. Customers praise iGEO's enthusiasm for helping businesses grow.

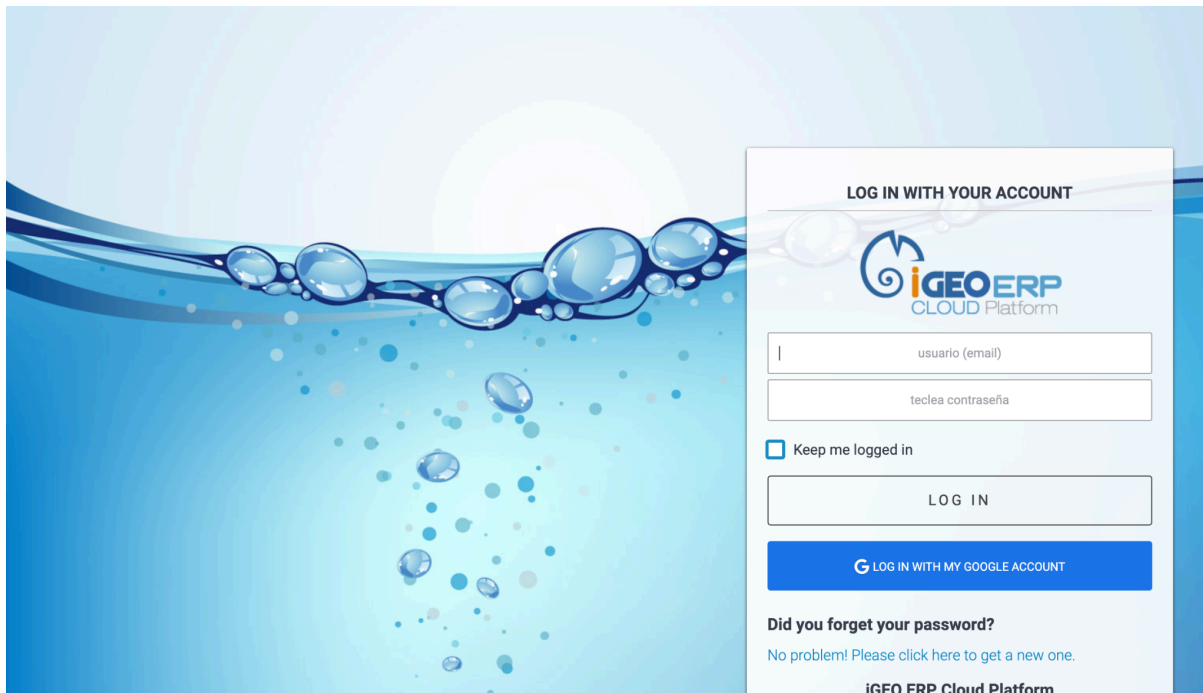


Image Source: [iGEO](#)

Not only does iGEO fully integrate business operations, marketing, and trend reporting in a powerful Enterprise Resource Planning (ERP) tool, but it also handles client communication through a customer portal where documentation is automatically generated and delivered.

## Top Features

- **Satisfaction survey:** Obtain fast feedback on technicians and other services through the customer portal.
- **Full documentation:** Provide customers with easy access to product lists, safety information, and registration sheets.
- **Reporting:** Easily export data to a PDF or Excel file.
- **Uploads:** In addition to automatically generated reports and updates, you can add customized information to a customer's private file.

## Downsides to Consider

As a Spanish company serving primarily European and Latin American countries, iGEO's billing module might require modifications for users in other countries. Users note a lack of inventory control and accounting tools.

## Pricing

iGeo offers flat-rate subscriptions for any number of users, starting at \$60 per month.

## How Does iGEO Compare to FieldRoutes?

	iGEO	Field Routes
Best Feature	Multitude of features	Portal included in all plans
Limitations	Accounting tools	Learning curve
Customer Service	Excellent reviews	Excellent reviews

# Platform #7: Briostack

Briostack equips 3,700 companies with powerful, automated tools for scheduling and routing, streamlined customer communications, and simple invoicing.

**briostack**



## Customer Portal

Give your customers 24/7 access to the information they need with our software's customer portal.

- Offer a personal and secure portal your customers can log in to, no matter the time of day.
- Allow your customers easy access to their appointment records and billing details.
- Accept online payments, so your customers can pay you easily and quickly.

[Get Started](#)

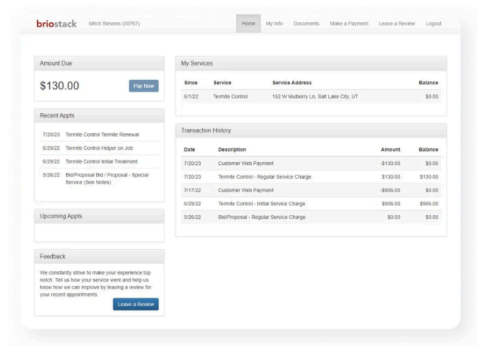


Image Source: [Briostack](#)

Scheduling and routing are Briostack's leading selling points for business owners. Tools such as automated scheduling and custom appointment sequencing make managing your calendar flexible and responsive to your needs. Technicians in the field stay up-to-date with automatic syncing on their mobile app, which is available for Android or iOS.

## Top Features

- **Bulk rescheduling and SMS messaging:** Communicate schedule updates to multiple customers all at once to keep everyone in the loop.
- **Technician reviews:** Customers are prompted in the portal to score and provide feedback on every service call.
- **Reporting:** Use the portal to send customers a year-over-year analysis of control points.
- **Blueprints:** Floor plans with service reports for each control point are stored in the custom portal.

## Downsides to Consider

Based on a few reviews, users indicate Briostack ties customers to a long-term contract, and the mobile app is glitchy.

## Pricing

Briostack provides pricing upon request.

How Does Briostack Compare to FieldRoutes?

	BrioStack	Field Routes
Best Feature	Scheduling	Portal included in all plans
Limitations	Mobile app	Learning curve
Customer Service	Excellent reviews	Excellent reviews

## Platform #8: Fieldwork

Fieldwork's feature-rich software easily consolidates all aspects of field service management, primarily for lawn care, pool care, and pest control companies.

Fieldwork

Features Industries Pricing Let's talk

Sign in →

# Realize the Value of Fieldwork's Customer Portal

July 31, 2015 / Erin

The Fieldwork Customer Portal is more than a way to communicate service reports & [invoices](#), it is a vital element of your customer's experience. Each year, consumers increasingly prefer to complete transactions in a self-service environment via the internet. Allowing your customers to pay bills, review reports, and manage daily tasks via your Fieldwork Customer Portal, will give your company a competitive advantage.

1. Turn on your Fieldwork Customer Portal in your Company Settings.
2. Create a Customer Login link on your website.
3. Give your customer's direct access to the Customer Portal through the Welcome, Estimate, Work Order, and Invoice Email Templates in Fieldwork to increase both your productivity and revenue.

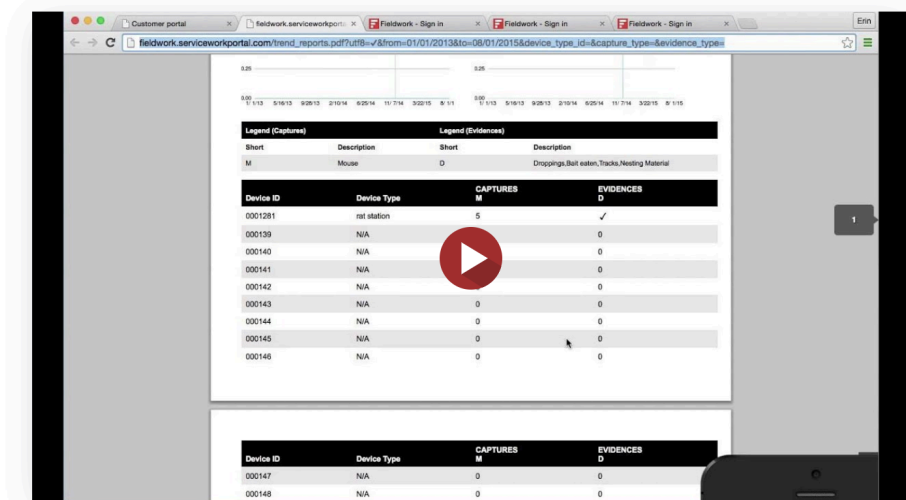


Image Source: [Fieldwork](#)

Customers praise the user-friendly mobile app for technicians and owners. Reviewers also appreciate the heavy-duty features that put scheduling, routing, invoicing, and reporting tools at their fingertips.

## Top Features

- **Onsite verification:** Once a service is completed, the customer can see the technician's location on a Google Map in the portal.
- **Branding:** Easily add the customer portal to your website rather than sending customers to Fieldwork to log in.

- **Billing options:** PayPal can be activated as a payment option in the invoices section, along with credit cards processed through Stripe.
- **Trap and trend reports:** Customers can easily generate reports on trap activity for any time period.

### Downsides to Consider

The number of bells and whistles that make the software most powerful requires a couple of months to implement and master.

### Pricing

Fieldwork offers three packages based on the number of field technicians, plus a free trial.

- Trial: Free for 14 days
- Startup: \$59 per month for one user, plus \$29 per additional user
- Business: \$79 per month for one user, plus \$39 per additional user
- Tech Pro: \$99 per month for one user, plus \$49 per additional user

### How Does Fieldwork Compare to FieldRoutes?

	Fieldwork	Field Routes
Best Feature	Customer service	Portal included in all plans
Limitations	Learning curve	Learning curve
Customer Service	Excellent reviews	Excellent reviews

### Platform #9: Jobber

Jobber’s job management software serves small businesses in various industries, such as pest control, janitorial, window cleaning, and plumbing.



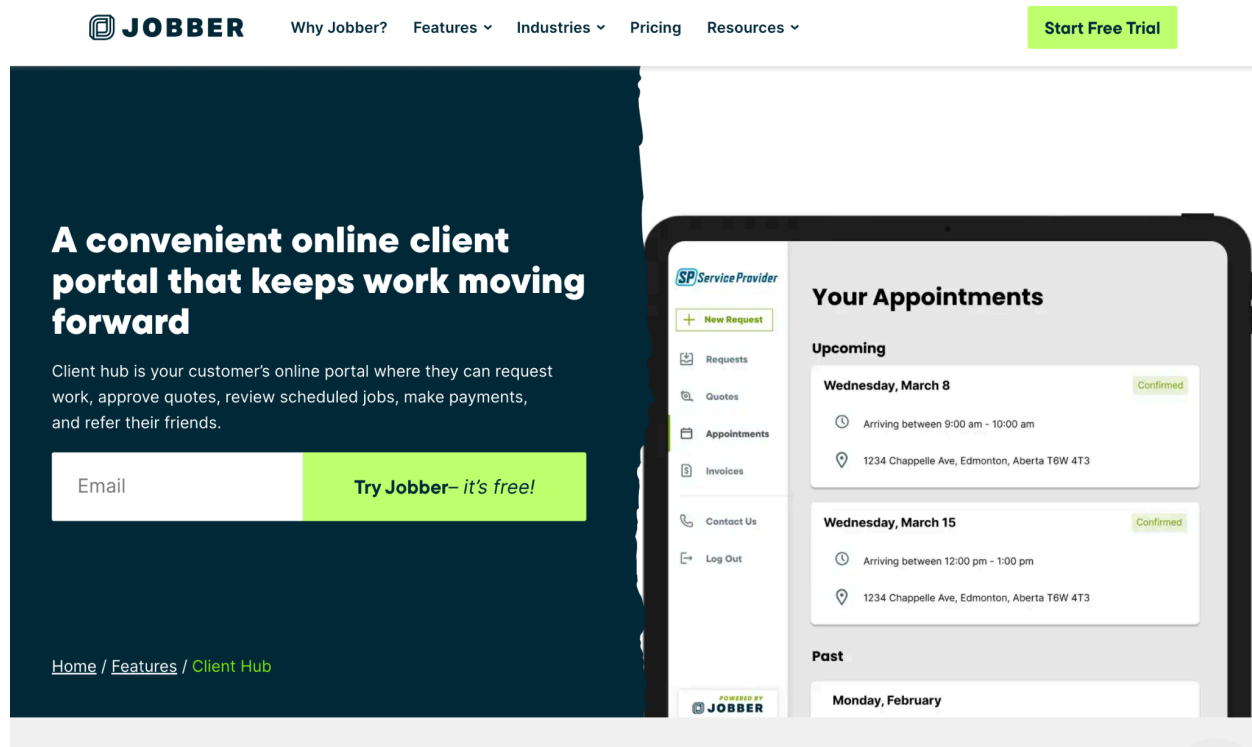


Image Source: [Jobber](#)

According to the company's website, 200,000 service providers in more than 60 countries choose Jobber. The company estimates it saves business owners 30% of their time by automating and streamlining core functions like job tracking, pre-built reports, and one-click route optimization.

## Top Features

- **Online booking:** The customer portal provides the flexibility of booking appointments online based on set pricing estimates and durations. When a booking is made, Jobber automatically schedules the job based on given preferences.
- **Customer management:** Previous estimates, jobs, invoices, and a full billing history associated with each client are all at your fingertips.
- **Quoting and invoicing:** Ready-to-use templates are perfect for creating and sending professional quotes and invoices and allowing payments online.
- **Automated follow-ups:** Touch base on open quotes with automated emails or SMS messages to capture more business.

## Downsides to Consider

Larger pest control companies may find Jobber lacks the full features and functionality needed to grow and scale. Jobber's largest plan maxes out at 15 users and charges \$29 for each additional user.

## Pricing

Jobber offers three paid plans and a free trial:

- Trial: Free for 14 days
- Core: \$69 per month for one user + \$29/each additional user
- Connect: \$169 per month for up to five users + \$29/each additional user
- Grow: \$349 per month for up to 15 users + \$29/each additional user

## How Does Jobber Compare to FieldRoutes?

	Jobber	Field Routes
Best Feature	Time-saving automation	Portal included in all plans
Limitations	Usage capacity	Learning curve
Customer Service	Good reviews	Excellent reviews

## Looking for Pest Control Software With a Customer Portal?

Customer portals are one of the best features of [pest control software](#) platforms. A portal lets you deliver excellent customer service and reduce paperwork, time, and expenses.

FieldRoutes facilitates growth for pest control companies of all sizes by optimizing customer communication through the client portal that comes standard with every subscription. Strengthen your relationship with customers by using the portal's tools for easy scheduling, access to documentation, staying in touch, and paying invoices.

Harnessing the full power of [technology for pest control businesses](#) is one of the best ways to [increase customer retention](#) and boost satisfaction scores.

Contact us today to schedule a [free demo](#) of FieldRoutes Pest Control Management Software.