

Terms of Service

GENERAL

1. By commissioning Vulcan Virtua, you are acknowledging that you have read and agree to the Terms outlined in this document.
2. I hold the right to decline any commission.
3. Rude or disrespectful behavior from the client is grounds for cancellation of the commission.
4. Prices may vary depending on the complexity of the commission.
5. I will not draw/rig NSFW, furry, and mecha.
6. If the client files an unlawful chargeback, I will retract any art the client has commissioned and place the client on a public blacklist. I will retain the rights to sell the commissioned art to other buyers.
7. If any of the terms outlined in this document are violated, I have the right to demand compensation from the client for damages caused. I further hold the right and responsibility to blacklist the client and publicly warn the community of their actions if further action is deemed necessary.

COPYRIGHTS

1. I retain the rights to the artwork. Unless there is specific written permission during the discussion of the commission. My rights include:
 - a. Posting the artwork to my social media and portfolio.
 - b. Using the artwork to promote my work and sales as I see fit

2. The client retains the right to the artwork as follows, unless stated otherwise with written permission.
 - a. Personal purposes (profile pictures, VTube Studio assets, headers, thumbnails, etc.)
 - b. Distribution for non-profit. (ie. reuploading on social media) Credit is not necessary, but appreciated.

 3. The following actions are prohibited unless given explicit written permission.
 - a. Claiming the commissioned work as your own.
 - b. Reselling any component of the art, such as sketch, line art, backgrounds, etc.
 - c. Heavily altering the artwork.
 - d. Generating any profit from the commissioned work, including minting any of my work into NFTs.
 - e. Feeding my work into AI generators.
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PAYMENT

1. I accept payment in USD or AUD. All prices listed on my pages are in USD.
2. Payments are done via PayPal invoices from virtualtubervenus@gmail.com
 - a. Wait for me to send an invoice before sending ANY funds.
3. For commissions under \$150, payment must be made upfront. For commissions over \$150, I am happy to negotiate a payment plan if necessary.
4. All prices that are listed are base prices and are subject to change depending on various factors, such as:
 - a. Detailed character design
 - b. Priority/Rush fees
 - c. Commercial fees
 - d. Additional expressions/animations
5. You may ask for a refund at any time. The refund percentage depends on the stage of the illustration/rig
 - a. Illustration:
 - i. Prior to starting - 100% Refund
 - ii. Sketch - 50% Refund

- iii. Render - 0% Refund
 - b. Rig
 - i. Prior to starting - 100% Refund
 - ii. HeadXYZ Stage - 50% Refund
 - iii. Fully Rigged - 0% Refund
 - 6. In the case of a rush fee or deadline, extra fees may incur. Rush orders have a rush fee **beginning at 25%**, and may vary depending on the scope of your commission and the deadline.
 - 7. Commissions will be completed in the order they are received within their respective sections.
 - a. Rush Order Queue - High Priority
 - b. Standard Order Queue - Standard Priority
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CONTACT INFORMATION

1. I am available via my social media accounts and discord. I will endeavor to reply as soon as possible; however, please wait at least 24 hrs for a response.
 - a. Twitter - [@VulcanVirtua](#)
 - b. Discord - vulcanvirtua
 - c. Email - virtualtubervenus@gmail.com
 2. I will be communicating to you via the method you reach out to me by; if you would like to switch to another form of contact, please ask.
 3. If I am unable to contact you, I may choose to cancel or complete your commission.
 - a. No refund will be given in the case of cancellation.
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PROCESS

1. DM me via Twitter, discord or email me with your commission request. Provide a brief description and references.
2. After discussing the details of the commission, provide me with your PayPal so I can send an invoice.
3. **Only** after payment is made will I begin working on your commission.
4. I will send WIPs for approval.

5. Major revisions are only allowed during the sketch phase. Only minor revisions are to be made afterwards. If major additions are made after the sketch phase, additional fees may incur.
6. The finished commission will be sent as a full PNG via a google drive link or email. Finished rigs will be sent via email in a .zip file.

By placing an order, you agree to the Terms of Service. Please make sure you have read them carefully and understand them.