

Texas A&M ODR Class - March 1, 2024

“You be the mediator!”

Colin Rule

Good [morning/afternoon], my name is Colin, and I am your mediator today. My role is to remain neutral and help facilitate a productive discussion to resolve this accounting dispute. Mediation is confidential and voluntary, providing a space for open communication. Our goal is to clarify financial concerns, address any misunderstandings, and explore solutions that work for both parties. Let's begin by hearing from each of you—who would like to start?

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Cody Asbury

"Good morning, Charles and Peter. My name is Cody, and I'll be your mediator today. I understand there may be frustration on both sides, but my role is to ensure that each of you is heard and that we have a constructive conversation. Mediation is about open dialogue, not taking sides. I ask that you keep an open mind as we work through the dispute together. You'll each have the chance to share your perspective, and my job is to help us move forward in a fair and productive way. Let's begin by hearing your main concerns."

Matthew McGreenera

"Welcome, Peter and Charles. I understand there's a dispute regarding the accounting work and payment. I'll guide you both through this process step by step to ensure it's clear. I understand you're both confident about the outcome, but this process is about fair discussion and finding a resolution that works for both sides. Let's start by hearing from each of you so we can address the issues and work towards a fair solution."

Carolyn Wheeler

Peter and Charles, I understand there's a dispute regarding payment for accounting services. Peter, you've mentioned concerns about the quality of the work, while Charles, you believe the work was completed satisfactorily and payment is owed. To help resolve this, I suggest we first clarify the specifics of the services provided and any issues raised. Please provide any relevant details, such as any contracts, the scope of work, deadlines, or communication. Let's aim for a fair resolution by reviewing both sides and finding a compromise that works for both parties. I look forward to your input.

Kaitlyn Darr

Dear Charles and Peter,

I understand there is a disagreement regarding payment for the work completed. Charles, you've stated non-payment, and Peter, you've cited issues with the work. Let's focus on discussing the specifics of the work and any evidence that supports each side's position. My goal is to help both of you reach a fair and reasonable resolution. Please provide any relevant documents or details that can clarify the situation.

Best regards,
Kaitlyn Darr
Online Mediator

Robert Notari

Hello Peter and Charles,

I'm here to help facilitate a constructive conversation regarding the payment issue. Peter, I understand you feel that Charles' work did not meet

your expectations. Charles, I hear that you believe your work was satisfactory and that payment is due. Let's focus on understanding each other's perspectives and find a fair resolution. Please share any specific concerns or points you'd like to address, and we'll work toward a solution that both parties can agree on. I look forward to helping resolve this matter.

Best,
[Your Name]
Mediator

Ayeisha Bailey

Hi Charles and Peter,

Mediation is a process where a neutral third party helps facilitate a conversation between both sides to find a mutually agreeable solution. My role is to guide the discussion and ensure everyone's concerns are heard. We'll work together to resolve the bookkeeping conflict in a way that works for both of you. The goal is collaboration and understanding, not confrontation.

I'm confident we can reach a positive outcome.

Best regards,
[Your Name]

Victoria Adams

Hi Peter and Charles,

I understand there's a disagreement regarding the quality of the work and payment. To move forward, I suggest we first review the specific issues Peter has with the accounting work and identify any areas of concern. Charles, please share any clarifications or context about the work provided.

Once we have that, we can discuss potential options for resolution. My role here is to help facilitate a productive conversation so that you both can reach a resolution on your own.

Dina Girmay

Welcome, Charles and Peter. Thank you for being here today to resolve the dispute regarding payment for accounting services. My role as mediator is to facilitate a constructive conversation, helping both of you explore solutions that are fair and mutually acceptable. This is a neutral and confidential space, and my goal is to assist you in reaching an agreement that works for both parties. Let's approach this with openness and respect, focusing on finding a resolution that addresses your concerns. I'm here to guide the process and support you both. Shall we begin?

Mourad Khalil

Good morning Charles and Peter. my name is Mourad, and I will be your mediator today. I understand this dispute arises from unpaid fees for mediation services, with concerns about the quality of those services. My role is to remain neutral and guide a productive conversation to help both parties find a fair resolution. Mediation is confidential and voluntary, allowing for open discussion to clarify expectations, address concerns, and explore possible solutions. I appreciate you both being here and willing to engage in this process. Let's begin by hearing from each of you—who would like to start?

Austin Evans

Hello Charles and Peter,

Thank you for agreeing to this mediation. My role is to help facilitate a productive conversation and work towards a fair resolution. I understand that Charles has raised a claim regarding unpaid accounting services, and

Peter, you've expressed concerns about the quality of those services. I encourage both of you to approach this with an open mind, as the goal is to find a resolution that addresses both your perspectives. Let's focus on clear communication and understanding. I'm here to guide you through this process.

Amanda Arrington

Hi Peter and Charles,

I'm reaching out regarding the payment dispute between you both. I understand Charles is seeking payment for completed work, while Peter has concerns about the quality of that work.

As a neutral third party, my goal is to help you have a productive conversation to find a solution that works for both of you. This entire process will take place through messages like this one.

Please share any relevant documents and consider what an acceptable resolution might look like for you.

Thanks, Amanda

Thanks, Amanda

Sarah Hatcher

Hi Charles and Peter,

I appreciate you both taking the time to share your perspectives. Charles, I understand you believe you followed proper accounting standards and should be paid. Peter, I see that you're concerned about the quality of the work. To find a fair path forward, would you both be open to sharing any documents or details that support your views? We might also explore options like a partial payment or revisions. My role is to help you reach a solution that works for both of you. Let's work together to find the best way forward.