

This Privacy Policy describes HELPME privacy practices in connection of HELPME mobile application (the "App").

Key practices in the HELPME Privacy Policy:

The App is a button helper that allows users to get emergency help (Police, Ambulance, Fire) anywhere in the world by click on button even without internet .

Learn more about our privacy practices.

THE PERSONAL INFORMATION WE COLLECT

When you use the App, we may collect information about you, including:

Geolocation you provide when you use the App, via your mobile GPS . The encryption key is stored locally on your device.

App Usage Information, such as information about how you use the App and interact with us, including your preferred language, the date and time when you first installed the App and the date and time you last used the App.

Device Information, such as your mobile device operating system type and version number, manufacturer and model, device ID, push tokens, Google Ad ID, Apple Ad ID, screen resolution, IP address (and corresponding country where you are located); and other information about the device you use to visit the Application.

HOW WE USE YOUR PERSONAL INFORMATION.

We do not use the geolocation you provide when you use the App for any reason other than to provide you with the defining functionality of the App. We may use information other than geolocation for the following purposes:

To operate and improve the Application:

To enable you to use the features of the Application;

To communicate with you about the App, including by sending you announcements, updates and security alerts, which we may send via push notifications, and to respond to your requests, questions and feedback;

Provide technical support and maintenance for the Application;

Conduct statistical analysis of App usage (including through the use of Google Analytics).

For compliance, fraud prevention, and security purposes. We may use your personal information and disclose it to law enforcement, government agencies, and individuals as we believe necessary or appropriate to:

(a) protect our, your or others' rights, privacy, security or property (including by creating and defending lawsuits);

(b) enforce terms governing the Service;

(c) protect, investigate and prevent fraudulent, malicious, unauthorized, unethical or illegal activity.

With your consent. In some cases, we may specifically request your consent to collect, use or share your personal information, such as when required by law.

COMPLIANCE WITH THE LAW

We may be required to use and share your personal information in accordance with applicable laws, lawful requests and legal processes, such as to respond to subpoenas or requests from government agencies.

YOUR CHOICE

In this section, we describe the rights and choices available to all users.

Device permissions. You may revoke any permissions previously granted to us, such as permission to access your geolocation through settings on your mobile device.

Choose not to share your personal information. Where we are required by law to collect your personal information, or where we need your personal information in order to provide the App to you, if you do not provide this information when requested (or you later ask to delete it), we may not be able to provide you with our services. We will tell you what information you must provide to use the App by designating it as required at the time of collection or through other appropriate means.

RETENTION

You may also ask that we delete your information, before 48 hours have elapsed, using the “Support” section of the app settings on your mobile device.

OTHER SITES, MOBILE APPLICATIONS AND SERVICES

The App may contain links to other websites, mobile applications, and other online services operated by third parties. These links are not an endorsement of, or representation that we are affiliated with, any third party. In addition, our content may be included on web pages or in mobile applications or online services that are not associated with us. We do not control third party websites, mobile applications or online services, and we are not responsible for their actions. Other websites, mobile applications and online services follow different rules regarding the collection, use and sharing of your personal information. We encourage you to read the privacy policies of the other websites, mobile applications and online services you use.

SECURITY PRACTICES

We use commercially reasonable security practices to ensure the security of information collected through the App, and we take reasonable steps to verify your identity before granting you access to your account (if you have an account with us). However, HelpMe cannot guarantee the security of any information you transmit to HelpMe, or guarantee that information in the App cannot be accessed, disclosed, altered or destroyed.

Please do your part to help us. You are responsible for maintaining the confidentiality of your information and device identifiers, and for continuously monitoring access to communications between you and Help .

CHILDREN

The App is not intended for children under the age of 13, and our Terms of Use do not allow children under the age of 13 to use the App. If we learn that we have collected the personal information of a child under the age of 13, we will delete it. We encourage parents with concerns to contact us.

CHANGES TO OUR PRIVACY POLICY

We reserve the right to modify this Privacy Policy at any time. If we make material changes to this Privacy Policy, we will notify you by updating the date of this Privacy Policy and posting it on the App. We may, and if required by law, will, provide notification of changes in another way that we believe is reasonably likely to reach you, such as through the App.

Any modifications to this Privacy Policy will be effective upon our posting the new terms and/or upon implementation of the new changes on the App (or as otherwise indicated at the time of posting). In all cases, your continued use of the App after the posting of any modified Privacy Policy indicates your acceptance of the terms of the modified Privacy Policy.

HOW TO CONTACT US

Please direct any questions or comments about this Policy or our privacy practices to helpme@entexy.com.

You may also write to us by mail to:

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Republic of Belarus
Korkhov Yuri Nikolayevich