

Core Banking Solution (CBS)

Benefits

Divisional Head



- Improved target monitoring by providing, HO and SO performance reports
- Easy tracking of transactions
- Forecasting and management of real time cash requirements
- Availability of Reports to watch functioning and prevent fraud

Counter Assistant / Supervisor



- Multiple interaction channels like Internet Banking, Call Centres, ATMs leading to shorter queues at the counter
- Faster access to customer details with the help of Unique Customer Identification ID
- Faster access to any transaction and new scheme related details
- No manual entry required for the calculation of interest and late payment charges.

Inspector



- Easy access to reports leading to robust and prompt decision making
- Effective tracking and monitoring with real time view of general ledger balances, pending work items etc
- Real time access to data for monitoring, functioning and prevention of fraud
- Ease in monitoring and future projections

Postmaster



- Real time watch and monitoring of transaction on counter
- Monitoring and tracking of pending requests
- Easier tracking of accounts and transactions
- Online access to reports
- Ease in target planning and future projections

System Administrator



- Centralised update of software patches
- Dedicated technical Helpdesk for support leading to lesser queries from employees
- Easy migration of existing accounts & certificates from Sanchay Post branch to CBS environment
- Secured data through encryption ,firewalls, restricted access support