Core Banking Solution (CBS) Benefits

Divisional Head

- Improved target monitoring by providing, HO and SO performance reports
- · Easy tracking of transactions
- Forecasting and management of real time cash requirements
- Availability of Reports to watch functioning and prevent fraud

Counter Assistant / Supervisor

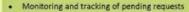
- Multiple interaction channels like internet
 Banking, Call Centres, ATMs leading to shorter queues
 at the counter
- Faster access to customer details with the help of Unique Customer Identification ID
- Faster access to any transaction and new scheme related details
- No manual entry required for the calculation of interest and late payment charges.

Inspector

- Easy access to reports leading to robust and prompt decision making
- Effective tracking and monitoring with real time view of general ledger balances, pending work items etc
- Real time access to data for monitoring, functioning and prevention of fraud
- . Ease in monitoring and future projections

Postmaster

 Real time watch and monitoring of transaction on counter



- . Easier tracking of accounts and transactions
- · Online access to reports
- . Ease in target planning and future projections

System Administrator

- · Centralised update of software patches
- Dedicated technical Helpdesk for support leading to lesser queries from employees
- Easy migration of existing accounts & certificates from Sanchay Post branch to CBS environment
- Secured data through encryption , firewalls, restricted access support





