Canvas Learning Management System Frequently Asked Questions (Parents/Guardians)

Updated Sept. 6, 2022

How do I create my parent account?

Parents/guardians can self-enroll in Canvas using the Canvas Parent mobile app. Please see this handout on how to get started.

Can I access my parent account via my desktop/laptop computer?

Yes, please see this parent guide on accessing your account via the web.

What is a pairing code and how do I get one?

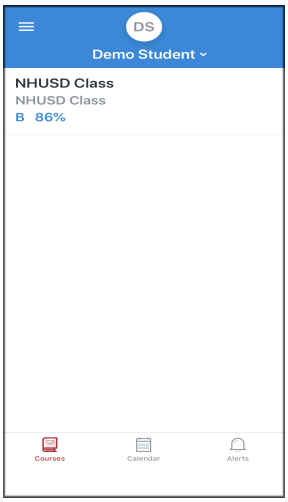
A pairing code is a unique alpha-numeric "connection" code that your student generates from their Canvas account and shares with you. You will need the pairing code when creating your account, and when you need to add more than one student to your Canvas account (if you have multiple students in the district). Click here to see how your student can generate a pairing code for you.

Each parent/guardian will need a unique pairing code. Students should go back to their Canvas account and generate a new code for each parent/guardian.

Please note that codes are only valid for 7 days or until first use.

Do I need to use my student's email to create my parent account in Canvas?

No, please use your own email address to create your Canvas account.



What will I see when I log into Canvas?

Upon first login, you will see the courses your student is enrolled in. The courses will start to appear as teachers make them active in Canvas.

To the right is a sample screen of what a parent may see.

Parents can be an "observer" of their students' account. When using the app, parents will see the Course, Gradebook & Assignments, and Course Homepage with no active links. All content is "view only".

Where can I find additional help?

Visit the Canvas Student & Parent Support course.