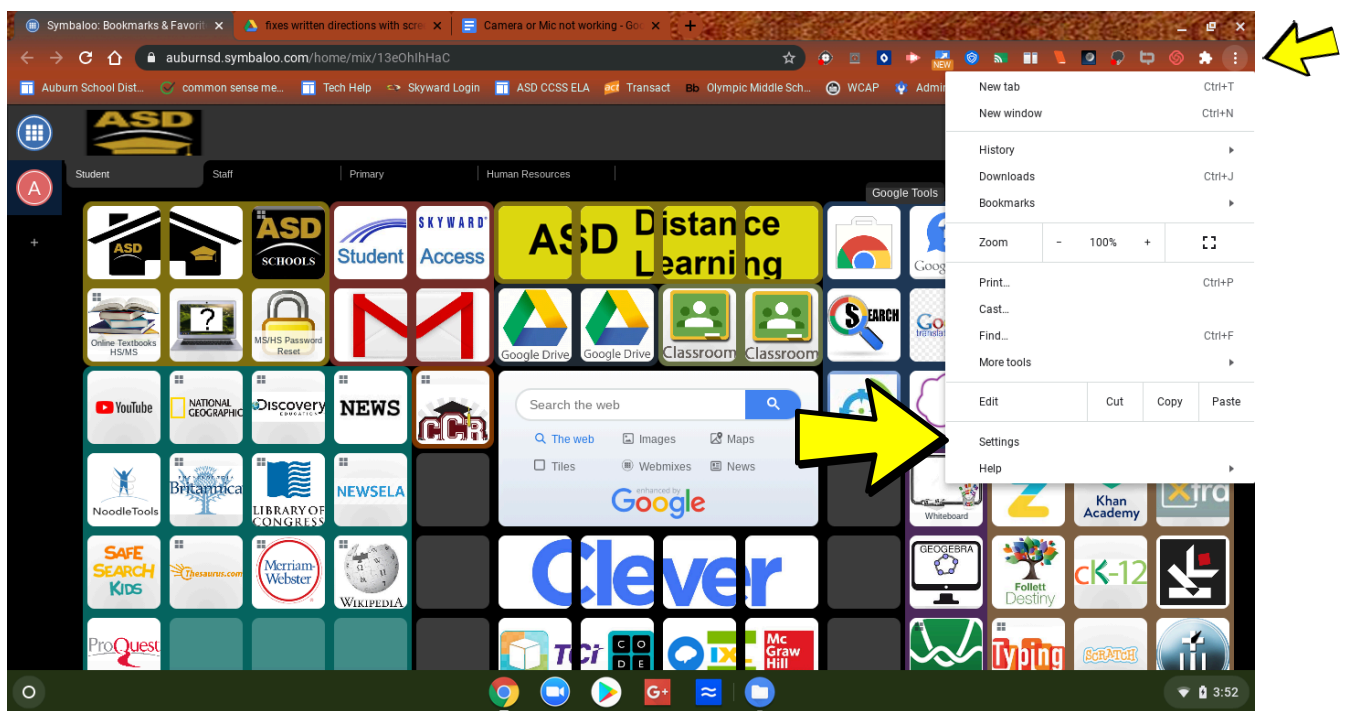


- Microphone or Camera not working
 - First, for the microphone, make sure you are not muted. Click the time in the tray in the bottom right. Make sure that the audio is at a high volume and not muted.)

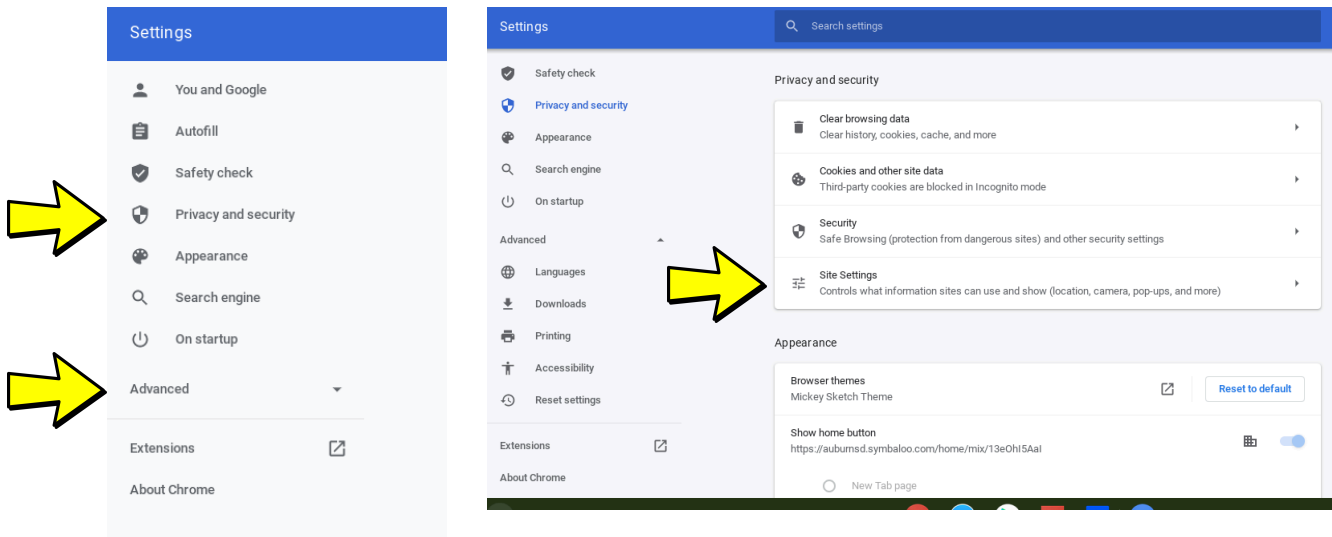


If that doesn't work,

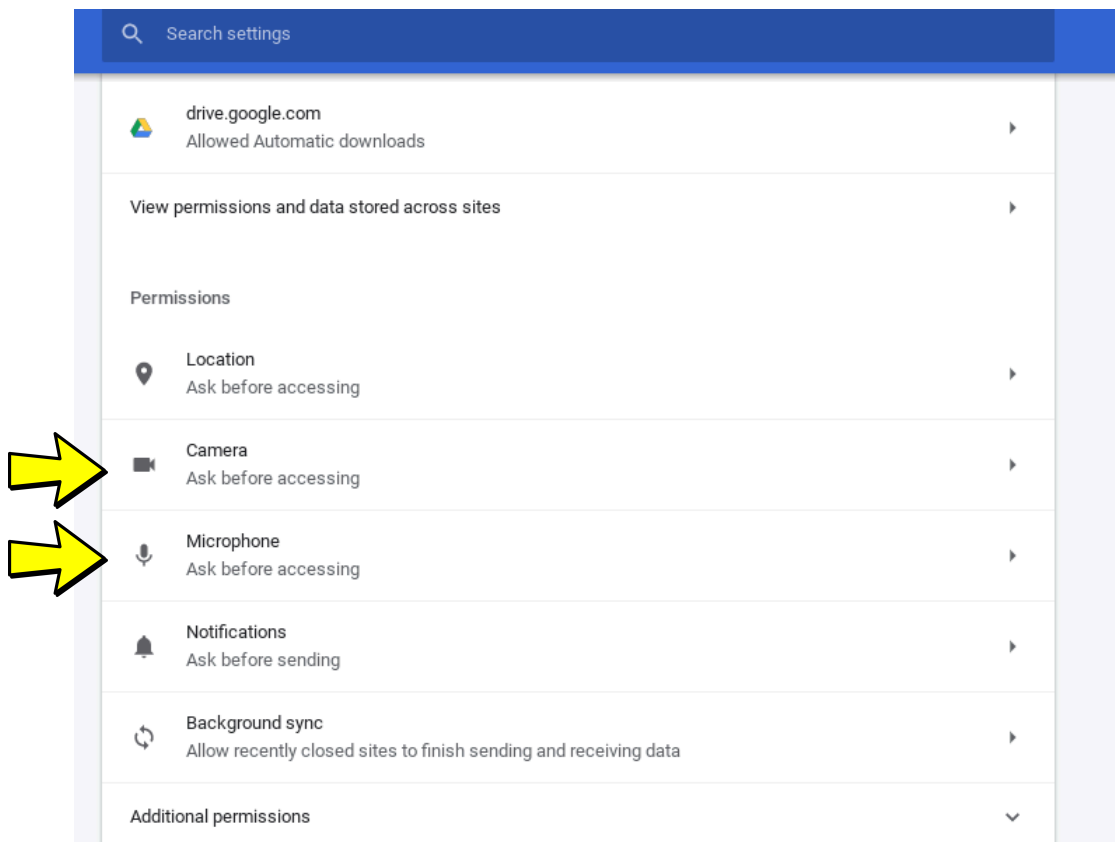
1. Open Chrome
 - Click the 3 dots or exclamation point at top right
 - Click settings

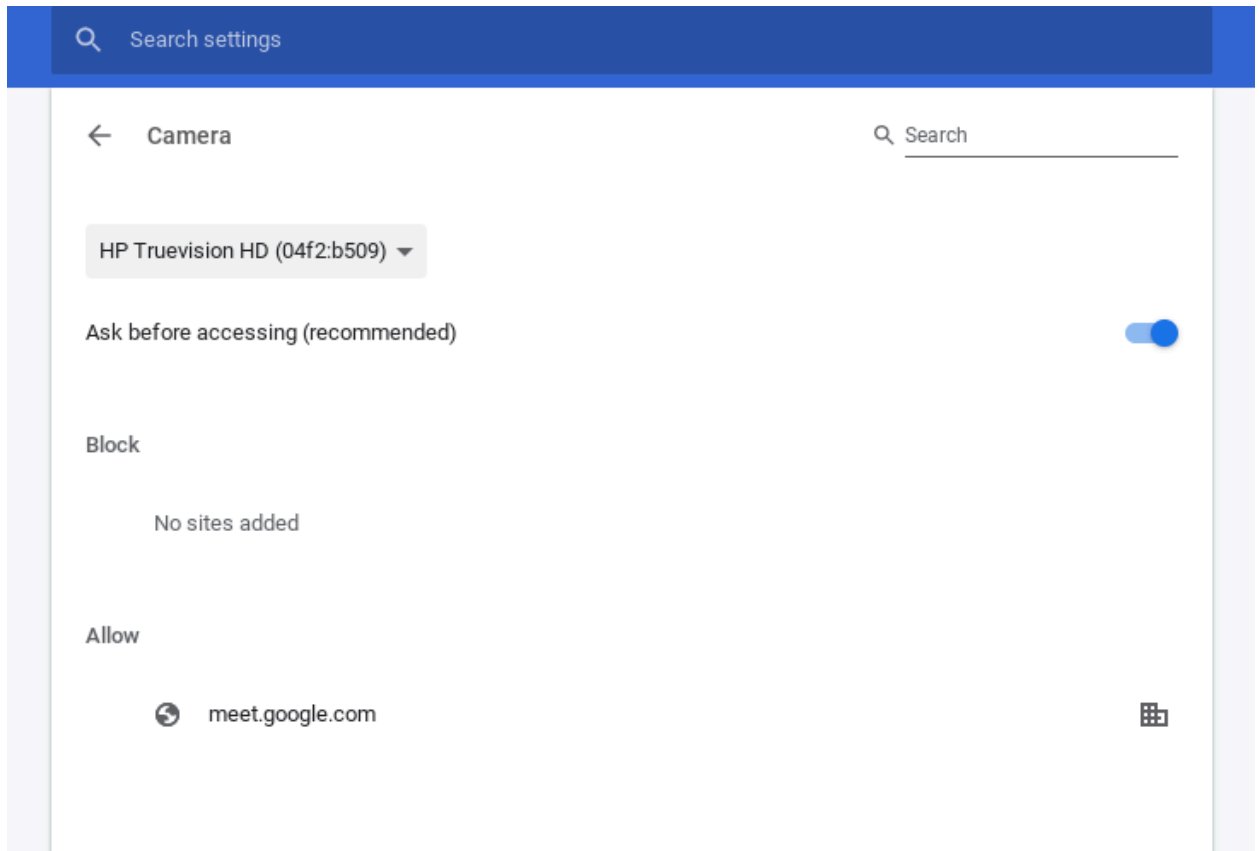


- Click "privacy and security" (on the left) - if you don't see it there, click "advanced" and look for "privacy and security"
- Click "site settings" (on the right)



- Click "camera" or "microphone"





- here you can turn "off" or "on" people needing to ask before using. (I do have people needing to ask before using the camera since I want to control who is able to use it.)
- You can also see if there are sites you've blocked or allowed to use the camera (If you see the site you want to use under Blocked, tap the site Access your microphone Allow.)
- If changing any of your camera/mic settings doesn't work, try resetting your Chromebook (covered in another video/document)