

FAQs



Below you will find some frequently asked questions and answers. Please feel free to contact Theresa McDonald at tmcdonald@ccclife.org if anything is unclear or not listed here.

REGISTRATION:

Q. What is the date, registration cost, and deadlines to attend the CCC Pool Party at Otter Cove Aquatic Center Event?

A.

- The all-campus middle and high school Pool Party at Otter Cove Aquatic Center event is on August 5, 2026
- The cost is \$6.00, which includes pizza, drinks, and a frozen treat.
- Registration is open until August 3, 2026

Q. I have a season pass; do I still need to pay the registration fee?

A.

- Yes, the registration fee still applies, and season passes are not accepted.
- This is a private event, and the Otter Cove Aquatic Center's entrance office is closed.

REFUND POLICY:

You may request a refund through July 22, 2026. Afterward, no refunds will be issued.

CHECK-IN & TRAVEL:

Q. How will my student get to the Otter Cove Aquatic Center?

A. CCC is not providing transportation to this event. All students will check in at the Otter Cove Aquatic Center.

Q. What is the check-in time?

A. Check-in starts at 7:55 pm.

Q. What time does this event end?

A. This event ends at 10:00 pm. We ask all families to pick up their student promptly.

FOOD & PURCHASES

Q. Is there food provided?

A.

- Yes, every registration comes with the following.
 - i. Two Slices of pizza
 - ii. Drinks
 - iii. Frozen treats

Q. Can my student purchase additional food or snacks?

A.

- Students should **not** bring cash. This is a private event, and Otter Cove is not open for operation, so there will be no additional snacks or alternative food available. The only food available is what is stated in the 'Food Provided' section of this document. Students will have a chance to have seconds once everyone has received food.

WHAT TO BRING & SWIMSUIT POLICY

What to Bring

- A towel
- Change of clothes
- Swim swimsuit as defined below

Swimsuit Policy

- **Girls**, one-piece or modest tankini. **Please bring a T-shirt suitable for the pool that is not white, in case our modest standards differ.**
- **Guys**, real swim trunks. **No brief swim bottoms. Regular shorts are not permitted for swimming.**

Students who violate the dress code will be asked to cover up or change. After the second violation, the student's parent will be contacted, and registration will not be refunded.

RULES & SAFETY STANDARDS

Q. I am a parent of a student attending. Is it okay if I stay during this time?

A.

- Parents and Volunteers without an up-to-date background check are not permitted to enter beyond the Otter Cove Aquatic Park Gates.
- Parents are welcome to wait in the parking lot if they prefer during the event.

Q. I am interested in volunteering for this event and others to come. What are the next steps?

A. Our ministry wouldn't work without volunteers, and we welcome you to join the team. Please fill out this Interest [FORM](#). If you are a new volunteer and this form is completed after July 29, 2026, you will not be eligible to serve at the Otter Cove event due to the limited time remaining to conduct background checks.

Q. What are the slide and pool requirements?

A. Please click [HERE](#) to review the slide and pool requirements set by Otter Cover Aquatic Park.

Please review the rules and safety guidelines at Otter Cove Aquatic Center.

- <https://www.ottercove.org/rules-safety/>

Slide, Pool & Lazy Riv Req.

WATER SLIDE, DIVING/LAP POOL AND LAZY RIVER REQUIREMENTS

Body Slide, Drop Slide & Tube Slide

- Riders must be at least 42 inches.
- Riders 42-47 inches may use slides while wearing an approved US Coast Guard lifejacket.
- Riders 48 inches or taller may use slides without wearing a life jacket.
- Only one rider may enter the flume at a time. No chain riding permitted.
- Body Slide: Riders must sit feet-first, lying down on their back or in a seated position. Do not propel yourself into the slide. Do not go down head first.
- Drop Slide: Riders must enter the slide in a sitting position, then ride feet-first while lying on their back with legs crossed at the ankles and arms crossed across their chest.

Racer Slide

- Riders must be at least 42 inches. No lifejackets permitted.
- Riders must enter the slide in a sitting position, then ride feet-first while lying on their back with their arms crossed across their chest.
- In the runout pool, do not stand until you come to a complete stop and then exit promptly.
- The water depth in the runout pool is approximately 12-18 inches.
- No lifejackets, tubes, or mats are permitted.
- Non-swimmers are not permitted.

Turbo Freefall Slide

- Riders must be at least 48 inches. No lifejackets permitted.
- Riders must enter the slide feet first.
- Do not sit up while riding this slide.
- In the runout pool, do not stand until you come to a complete stop and then exit promptly.
- The water depth in the runout pool is approximately 12-18 inches.
- No lifejackets, tubes, or mats are permitted.
- Non-swimmers are not permitted.

Tube Slide

- One rider per single tube; two riders per double tube.
- Children may not sit on an adult's lap.
- Riders must remain seated in their tube facing forward and holding onto the handles at all times. Do not rock, stop or slow the tube during the ride. No running, standing, kneeling, rotating, tumbling, diving or stopping in the flume. If you accidentally fall from the tube, continue down the flume without it and exit normally.

Diving/Lap Swimming

- Only one person on the diving board at a time.
- Before diving, wait for the previous diver to reach the ladder and make sure diving area is clear of swimmers.
- One bounce allowed per diver.
- Jump straight off board, facing forward only.
- Use caution when diving. Head and neck injuries can result from improper diving.
- Swimming lanes are designated for lap swim only. Swim to the right side in your lane.

Lazy River

- Enter and exit the Lazy River at designated areas only.
- Only tubes provided may be used at the Aquatic Park. Blue tubes are for the Yellow Tube Slide. Clear tubes are for the Lazy River.
- Maximum rider weight per tube is 400 lbs.
- One rider per single tube; two riders per double tube.
- Children may not sit on an adults lap.
- Riders must remain in tube at all times. Follow the direction of the current.
- No stopping, walking, swimming or diving allowed.
- No horseplay, such as pushing, rocking, hitting, etc. allowed.