

Terms & Conditions

Of course, here are the reframed Terms of Service for RayneAI's services.

*** Terms of Service**

These are the Terms of Service for the AI consulting and technology services offered by RAYNE ENTERPRISES LTD, located at 167-169 Great Portland Street, 5th Floor, London, England, W1W 5PF, and registered with the trade register by number 12652290 (hereafter "Company").

GENERAL CLAUSES

These Terms of Service apply to all AI consulting and technology services (hereafter "Services") offered by the Company. They do not apply to any other promotions or agreements with the Company unless specified.

Your use of the Services implies that you agree with these Terms of Service, as well as with all decisions the Company takes to ensure the smooth delivery of our Services.

If any provision in these Terms of Service is void or voided, the remaining provisions will remain in full force. The Company will replace the void provision with a new provision, whereby the purpose and scope of the original provision will be taken into account as much as legally possible.

The Company may at any time, in its sole discretion and without giving prior notice, change these Terms of Service.

SERVICES

The Company provides AI powered marketing and sales automation services through its proprietary Train Automate Grow (T.A.G) AI Agents and associated frameworks. Our services are designed to help businesses scale by generating leads, boosting conversions, and streamlining operations.

The scope of services may include but is not limited to:

- **AI Agent Implementation:** Deployment of T.A.G AI Agents to manage and respond to new leads and customer inquiries 24/7.
- **Enterprise Solutions:** Design and integration of custom AI agents built around your specific workflows, data, and business goals.
- **Service Tiers:** The Company offers multiple service tiers, including Do It Yourself, Done For You, and Done With You packages, each with a different level of management and support.

The specific details, deliverables, and scope of your Services will be outlined in a separate Statement of Work or client agreement.

FEES AND PAYMENT

Fees for Services will be charged as per the agreement for your selected service tier. No payment is required to review these Terms of Service.

Any applicable taxes will be added to the invoice as required by law. All fees mentioned are exclusive of such taxes unless otherwise stated.

CLIENT RESPONSIBILITIES

You agree to provide all necessary data, access to systems, and cooperation required for the Company to deliver the Services effectively. You are responsible for the accuracy and legality of any data you provide.

You agree to behave in accordance with any applicable rules of conduct of the Company.

RIGHTS OF THE COMPANY

The Company reserves the right, without obligation of giving any reason and at its own discretion, to suspend or terminate Services if the client violates these Terms of Service or any other legally applicable provision.

The Company reserves the right to modify the Services or service tiers if it cannot be reasonably expected from the Company to adhere to the original terms.

In the event of knowledge or suspicion of violations, fraud, or abuse, the Company has the right to suspend Services and access to its systems.

PRIVACY

You guarantee that personal and business data provided to the Company is correct, truthful, up to date, and complete. The Company may use this information to deliver the Services and may share it with third party subprocessors as necessary for service delivery, in accordance with our Privacy Policy.

INFORMATION, COMPLAINTS, AND QUESTIONS

Any complaints or questions about the Services or these Terms of Service may be sent directly to the Company's e-mail at office@rayneai.com.

The Company endeavors to respond to questions and complaints within 10 working days after receiving the complaint.

These Terms of Service and further information about our services are available on the Company's website at www.rayneai.com.