

Terms and Conditions And Privacy Policy

Effective Date: [12 October 2024]

These Terms and Conditions ("Terms") govern your use of the Wonder Whispers app and related services. By downloading, accessing, or using the app, you agree to these Terms. Please read them carefully. If you do not agree to these Terms, you must stop using the app.

1. Privacy Policy

This Privacy Policy explains how we collect, use, and protect your personal information when you use Wonder Whispers. By using Wonder Whispers, you agree to the practices described in this Privacy Policy.

Information We Collect:

Personal Information: We may collect personal information such as name, email address, and payment information if you choose to create an account or make a purchase.

Children's Data: If the user is under 13 years old, parental consent is required. We may collect limited information such as age and preferences for the app experience.

Usage Data: We may collect non-personal data such as device information, usage patterns, and log data to help us improve the app.

How We Use Your Information:

To provide and personalize the app experience.

To send updates, push notifications, and marketing (with your consent).

To process payments and manage subscriptions.

Data Sharing:

We do not sell or share personal information with third parties for marketing purposes. However, we may share data with service providers who assist in app functionality (e.g., payment processors).

Your Rights:

Access and Deletion: You may request access to your personal information or request deletion of your data by contacting us at [support@wonderswhispers.com].

Parental Control: Parents can access and manage their child's data through the parental control settings in the app.

Data Retention:

We retain data for as long as needed to provide the app and comply with legal obligations. Upon your request, we will delete personal data unless required by law to retain it.

Cookies:

We use cookies and tracking technologies to improve the user experience. Cookies help with functionality and analytics. You can manage cookie preferences in your device settings.

For questions about your data or this Privacy Policy, please contact us at [support@wonderswhispers.com].

2. Children's Privacy and Parental Consent

Wonder Whispers is designed for children aged 3-12. If you are under 13 years old, parental or guardian consent is required to use the app. We comply with COPPA (Children's Online Privacy Protection Act) in the U.S. and similar laws worldwide. Parents must consent to the collection of personal information from their children and can review or request deletion of their child's data at any time by contacting us at [support@wonderswhispers.com].

3. End-User License Agreement (EULA)

By downloading and using Wonder Whispers, you are granted a limited, non-exclusive, non-transferable license to use the app for personal, non-commercial purposes. You agree not to:

Modify, distribute, or sublicense the app.

Reverse-engineer or attempt to extract the app's source code.

Use the app in any way that violates these Terms or applicable laws.

We retain all rights, title, and interest in the app, including any updates or modifications.

4. Payment and Refund Policy

Wonder Whispers offers in-app purchases, including subscriptions to premium content. Payments are processed through third-party platforms. All payments are subject to the policies of these platforms.

If you experience issues accessing purchased content, you may request a refund by contacting the relevant store. Refunds are processed according to the policies of Google Play or Apple App Store.

5. Content Ownership and Intellectual Property

All content in Wonder Whispers, including but not limited to stories, illustrations, characters, and audio, are the intellectual property of Wonder Whispers or its licensors. You may not reproduce, distribute, or create derivative works without our explicit written consent.

6. User Responsibilities

As a user of Wonder Whispers, you agree to:

Use the app only for its intended purpose.

Not interfere with or disrupt the functionality of the app.

Not use the app for any unlawful activities.

You are responsible for the security of your device, your account, and ensuring that any parental control settings are in place.

7. Parental Controls and Push Notification

The Wonder Whispers app provides parental control features, allowing parents to:

Set timers to limit screen time.

Restrict access to certain content.

Control the duration of listening time for stories.

We also send push notifications for reminders or updates, but only with your consent. You can manage these notifications in your device's settings.

8. Data Retention and Deletion

We retain personal data only as long as necessary to fulfill the purposes outlined in this document, including legal and regulatory obligations. You may request the deletion of your data at any time by contacting us at [support@wonderswhispers.com].

Upon request, we will delete all data related to your account or your child's account unless we are required by law to retain certain data.

9. Cookies and Tracking Technology

We use cookies and other tracking technologies to enhance your experience in the app. Cookies help us understand user preferences and improve app functionality. By using the app, you consent to the use of cookies.

You can manage or disable cookies through your device's settings. Disabling cookies may impact some features of the app, such as personalized content.

10. Age Restrictions

Wonder Whispers is intended for children aged 3-15, with parental supervision required for children under 13. By using the app, parents acknowledge their responsibility for monitoring their child's activity in the app.

11. Limitation of Liability

Wonder Whispers is provided "as is" and without any warranties. We are not liable for:

Interruptions or errors in the app's performance.

Damages to your device or loss of data.

Unauthorized access to your account.

Our liability, if any, is limited to the amount you paid for the app or related services.

12. Modifications to These Terms

We reserve the right to modify these Terms at any time. If we make significant changes, we will notify you via email or in-app notifications. Continued use of the app after the changes take effect constitutes your acceptance of the revised Terms.

13. Termination

We may terminate or suspend your access to Wonder Whispers at our discretion, without notice, if we believe you have violated these Terms or engaged in harmful activity.

14. Governing Law

These Terms are governed by and construed in accordance with the laws of [Your Country/State]. Any disputes arising from these Terms will be subject to the exclusive jurisdiction of the courts in [Paris, France].

15. Contact Us

If you have any questions about these Terms, please contact us at:

Email: [support@wonderswhispers.com]

Address: [Lordfab Marketing intelligence, 12 Allée du Marechal Ferrand, 69140 Rillieux la Pape, France]