

Privacy Policy for Skilled Hands

Last Updated: April 27, 2026

1. Introduction Welcome to Skilled Hands. We respect your privacy and are committed to protecting your personal data. This privacy policy explains how we collect, use, and share your information when you use our mobile application and services.

2. Information We Collect We collect the following personal information to provide and improve our services:

- **Contact Information:** Name, Email Address, and Phone Number.
- **User Content:** Text messages and communications sent within the app to other users (such as customers or tradespeople).

3. How We Use Your Information We use your information solely for **App Functionality**:

- To create and manage your account profile.
- To connect customers with skilled tradespeople and freelancers.
- To facilitate secure communication between users via our in-app messaging system.

We do **not** use your personal data for third-party tracking purposes, and we do **not** sell your personal information to outside companies.

4. Data Sharing Your profile information and messages are shared only with the specific users you choose to interact with on the platform (e.g., when you request a job or send a message to a tradesperson). We securely store your data using industry-standard cloud providers strictly for the purpose of operating the app.

5. Data Retention and Deletion We retain your information as long as your account is active. You may request to delete your account and all associated personal data at any time by using the account deletion option within the app or by contacting our support team.

6. Contact Us If you have any questions about this Privacy Policy or how your data is handled, please contact us.

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