

Sisters Transportation and Ride Share (STARS)

Code of Ethics and Privacy Understanding

STARS volunteers occupy a special place of trust within the organization and within the community. While exercising their responsibilities volunteers are entrusted with personal information like addresses, phone numbers, passenger physical limitations, driver's licenses, and insurance documents. This information is needed for Dispatchers to complete tasks and must be used ethically and with driver and passenger privacy in mind. To meet these requirements, volunteers must:

- Keep all volunteer and/or passenger information confidential.
- Not share this information with anyone outside of STARS and use it only for the purpose intended.
- Keep any records, electronic or written in a safe and secure manner.
- Make the safety and security of the people transported the highest priority.
- Ensure actions and behavior when volunteering meet the highest ethical standards.
- Not benefit or attempt to benefit financially or otherwise from volunteer activity with STARS.
- Respect the customs and culture of STARS Team members and those we serve.
- Not discuss a passenger's health situation unless specifically invited to do so and never provide medical or other advice.

STARS volunteers must also understand that their name, address, phone #, and email address will be shared with team members as appropriate. This information may also be shared throughout our organization on team lists and/or in emails.

STARS volunteers are not required to provide their personal phone numbers to passengers, but may do so at their own discretion.

By clicking agree to the Code of Ethics question on the STARS application, I am affirming I have read and understand this policy.