

All your accounts are created automatically. No need to create manually.

Locate your login and temporary passwords in the letter with the subject: "Login credentials for NU systems & services" sent to your personal email. Check the Spam folder if unsuccessful.

You will not receive a letter if you have previously studied, worked, or work at the University.

In this case, use your old credentials.

If the passwords are lost, then restore them according to the file linked to **FAQ**.

Since the information services and resources of the University use 2 separate passwords, change them separately and sequentially:

- 1) for corporate mail;
- 2) for other information systems and corporate PCs.

Note:

- 1) the password should consist of no less than 8 symbols;
- 2) as a part of the password upper and lower register letters shall be used, taking into account the current keyboard layout (EN-RU-KZ), and figures and special symbols (" ~ ! @ # \$ % ^ & * () - + _ = \ | / ? ,) .

1. Change the temporary password of the corporate email of the University

The University's corporate email uses Google's Gmail service. After the first login, change the temporary password sent to your personal email to a permanent one. The new password should be complex enough to minimize the risk of its leak.

1.1. Open the address in browser:

<https://mail.google.com>

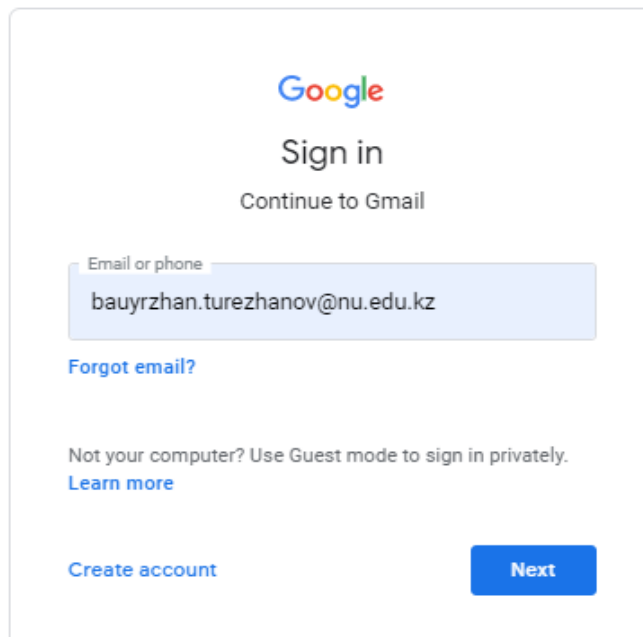
1.2. In the field "Email or phone " enter your corporate email address in the format **yourname.yourlastname@nu.edu.kz**

Example:

Name: Bauyrzhan

Lastname: Turezhanov

E-mail: **bauyrzhan.turezhanov@nu.edu.kz**



Google

Sign in

Continue to Gmail

Email or phone

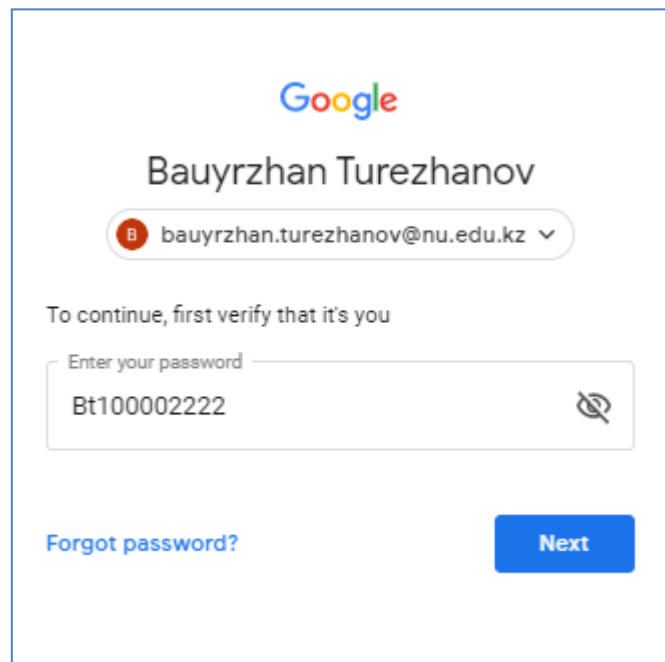
bauyrzhan.turezhanov@nu.edu.kz

[Forgot email?](#)

Not your computer? Use Guest mode to sign in privately.
[Learn more](#)

[Create account](#) [Next](#)

1.3. Enter the temporary password that you received on your personal email



Google

Bauyrzhan Turezhanov

 bauyrzhan.turezhanov@nu.edu.kz ▼

To continue, first verify that it's you

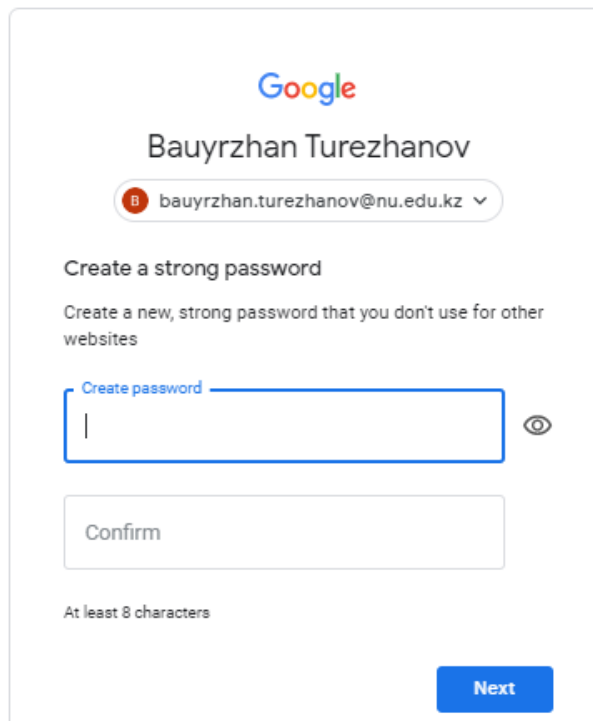
Enter your password

Bt100002222 

[Forgot password?](#) [Next](#)

1.4. Set a new password.

To do this, enter the new password twice in the proposed fields and click the "*Change password*" button.



Google

Bauyrzhan Turezhanov

 bauyrzhan.turezhanov@nu.edu.kz ▼

Create a strong password

Create a new, strong password that you don't use for other websites

Create password 

Confirm

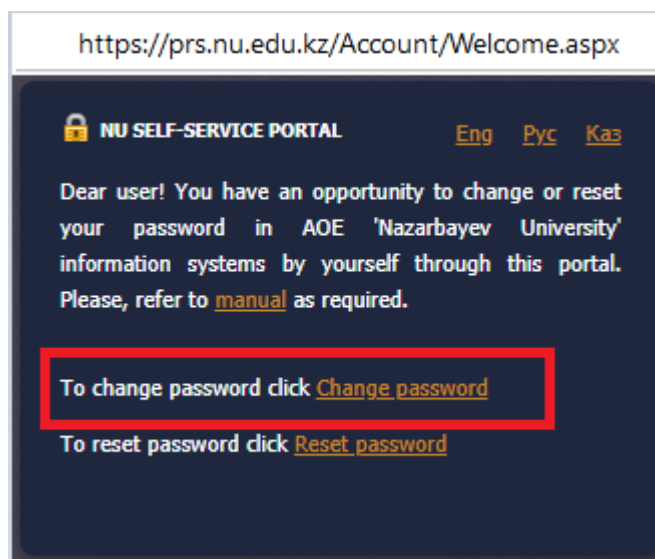
At least 8 characters

[Next](#)

2. Change the temporary password of information systems and corporate PCs

Information systems and corporate PCs of the University use the authorization of the Microsoft Active Directory service. Changing the Active Directory password, it is changed in all information systems and corporate PCs **except corporate email**. The Active Directory password is changed and recovered using the **Password Recovery Service** and must be complex enough to minimize the risk of its leak.

2.1. Open in browser the address of Password Recovery Service <https://prs.nu.edu.kz> and click on “Change password”.



2.2 In the "Login" field enter in the format **yourname.yourlastname**

Example

Name: Bauyrzhan

Lastname: Turezhanov

Login: **bauyrzhan.turezhanov**

2.3 In the “Password” field enter the temporary password of corporate email that was sent to your personal email by a message with the subject “Login credentials for NU systems & services”.

2.4. In the third field enter the numbers from the picture with a blue background and click the “Log in” button.

LOG IN [Eng](#) [Рус](#) [Қаз](#)

Login
bauyrzhan.turezhanov

Password
.....

776649

Log in

You can return to a [home page](#)

2.5 In the “Old password” field re-enter the temporary password of corporate email that was sent to your personal email with a message with the subject “Login credentials for NU systems & services”.

2.6 Next fields enter the new password twice in the “New password”, “Confirm password” and click the “Save” button.

CHANGE PASSWORD [Eng](#) [Рус](#) [Қаз](#)

Old password
[input field]

New password
[input field]

Confirm password
[input field]

Your password should consist of not less than 8 symbols:
capital letters, small letters, numbers; should not be the
same as in two previous passwords, should not consist of
the name and surname of the user, apostrophe symbol.

Save Cancel

Go to [the main page](#)

[Logout](#)

IMPORTANT! The following information systems uses a login in the format yourname.yourlastname and password of Active Directory:

<https://moodle.nu.edu.kz>

<https://registrar.nu.edu.kz>

<https://library.nu.edu.kz>

<https://my.nu.edu.kz>