

Returns & Exchanges

At **ModestBeauty.co**, we want you to love your purchase. If you're not completely satisfied, we offer a **return and exchange policy** to ensure a smooth shopping experience.

Return & Exchange Policy

✅ **Eligibility:** Items must be **unworn, unwashed, and in original condition** with tags attached.

📅 **Return Window:** You can request a return or exchange within **14 days** of receiving your order.

📦 **Exclusions:** Certain items, such as **hijabs, accessories, intimate wear, and final sale items**, are non-returnable for hygiene reasons.

Return Fees

🚚 **Currently, return shipping fees are the customer's responsibility.** The return cost will depend on your location and chosen shipping method.

How to Initiate a Return

- 1 Contact our **Customer Support Team** with your order details.
- 2 Receive return instructions, including the return shipping address.
- 3 Ship the item back using a **trackable shipping method**.
- 4 Once received and inspected, we will process your **refund or exchange**.

Refunds

💳 Refunds will be issued to the **original payment method** after the return is processed.

⌚ Processing time may take **7-10 business days**, depending on your bank.

Exchanges

↔️ If you need a different size or color, we recommend **placing a new order** and returning the original item for a refund.

For any return-related inquiries, please reach out to our **Customer Support Team**.

ModestBeauty.co – We Make Modest Fashion Global.