

Jose F. Martinez IV

(Rico Martinez)

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EXPERIENCE

Town Hall Burger & Beer - Apex, NC — FOH/Waiter/Runner *(Sept 2020-Dec 2021)*

- ❖ Worked as a front of house (FOH) staff for my first job.
- ❖ Take customer's orders, run food, bus tables, opening and closing duties, help bartend, wash dishes, clean the floor, greet and talk with customers helping ensure a positive dining experience. Learned teamwork, communication, customer service, and hardwork.

LifeTime, Cary, NC— Facility Operations (Aug 2021-May 2022)

- ❖ Helped ensure the nicest gym chain in America stayed the nicest.
- ❖ Daily tasks included: Hourly sweeps of the facility to ensure cleanliness, always on call to assist members, provided helpful insights to members about any questions involving the facility or athletics, check guests in and assist in promoting a membership.
- ❖ Learned and enhanced teamwork, communication, customer service, professional phone calls, and cleanliness.

Rey's Fine Dining, Apex, NC— Server Assistant/Server (March 2022-October 2022)

- ❖ Provided the most professional service to North Carolinas and the Nations most elite customers to dine.
- ❖ Top 50 restaurants in America. Job title made sure to assist some of the most well trained servers in North Carolina on presenting the utmost perfect service to our elite guests. Included introducing myself and the server to the restaurant, city, and state; how to present myself, menus, and the entrees with a full description of detail.
- ❖ Learned time management, professionalism at an elite level, how to introduce myself and others, how to hold myself to a high level of service and accountability, and learned how to be a gentleman and act as classy as I dressed.

SKILLS

Customer Service

- From gym service to high class restaurant service, I am exceptional with people and especially selling concepts and items.

Chemistry/Biology

- ❖ Completed all of my pre-reqs for my associates degree in science.
- ❖ Have more knowledge about science than the average person

Adobe Programs

- Illustrator, Photoshop, Animate, After Effects, Premiere Pro, Audition

Photography

Provided services for:

- National Competitions

Communication

Working with customers for over 3+ years.

Languages:

- ❖ English
- ❖ Spanish (not fluent)

Firebird's Woodfired Grill, Morrisville, NC— Server/Bartender (October 2022–Current)

- ❖ Worked as a server and bartender at one of the more prestigious restaurant chains in America.
- ❖ Included memorization, professionalism, respect, and kindness to guests
- ❖ Top server in sales and tip percentage 4 months in a row incentives driven. Promoted as business specialist and lead closer. Business Specialists included taking care of our business parties including our partners using class, respect, and professionalism. Lead closer included leading by example and being trusted with more duties to finish the shift.
- ❖ Learned and learning business and upper class professionalism, communication skills with co-workers and guests, learning to take on multiple responsibilities and positions at once, and most importantly how to be a good leader.

EDUCATION

Middle Creek High School (MCHS 2018–2020), Apex, NC Scheduled 2022 Graduate

GPA: 3.938

Digital Media Academy Emphasis

- ❖ Academy was selection based w/ <30% acceptance rate.
- ❖ Includes Technology, Engineering, and Design classes.
- ❖ Includes Digital Media 1 class.

Skills USA Participant

- ❖ Represented MCHS for Photography (2020)

Homeschooled, Apex, NC 2022 Graduate.

Wake Tech

- ❖ Dual-Enrolled at my local community college to get ahead and prepare for college work. Also attended private institutions and self paced work.

Clemson University, Clemson, SC

- ❖ Currently excelling in current college classes in pursuit of a BS in Chemistry in hopes of going to Medical School.

ATHLETICS

Lacrosse

- ❖ MCHS (2 Years)
- ❖ Multiple National teams.
- ❖ Invited to numerous high-end showcases.

Football

- ❖ MCHS (2 Years)
- ❖ Plan on continuing in college as a walk on

Wrestling

- ❖ MCHS (lettered as a Freshman on Varsity), SWAC Academic All-Conference

Weightlifting

- ❖ Top 1% of lifters in the world based on studies
- ❖ 275 Bench, 335 Squat, 455 Deadlift

