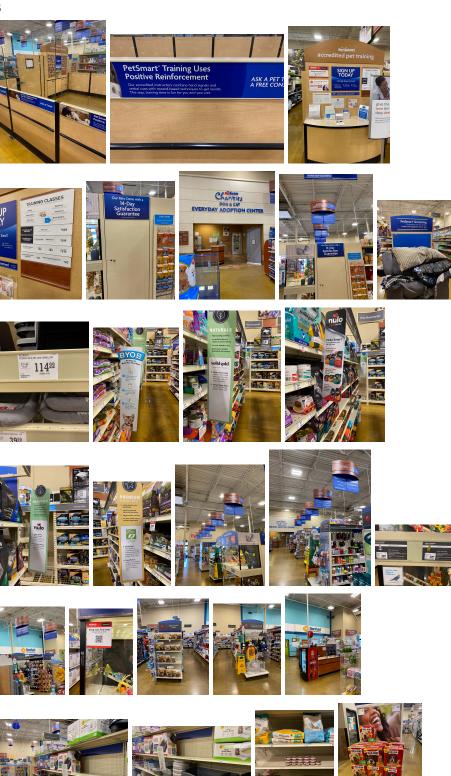
• (PetSmart)

Images



















- Pet health and wellness slide:
 - Banfield Pet Hospital. (n.d.). Banfield Pet Hospital:
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 https://www.petsmart.com/pet-services/banfield/
 - PetSmart. (n.d.). Grooming Salon. Retrieved February 1, 2022, from https://services.petsmart.com/grooming
- Pet Traning Center I, II, and III:
 - PetSmart. (n.d.-c). Which Training Class is Right for My
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 https://services.petsmart.com/content/learn-more-pet-training?origin=DogTrainingPage&type=LearnMore&desc=LearnMore

Customer Service

- My question: "what type of dog food would you recommend/offer for Labrador Retrievers?"
 - Level

 Level of quality was very good as the cashier told me some detailed recommendations for Labradors and how they need high protein foods etc.

Quality

 The cashier was through and detailed on what type of foods would best suit a labrador retriever and it was clear that the cashier was well versed in dog food offerings.

Standard of Service

- The standard for a petstore was great when I asked the question but the biggest downside for me was that there were no associates walking around so I had to wait in line to ask the question to the cashier.
- Rating out of 10
 - 0 6/10

Sams club (pictures):









