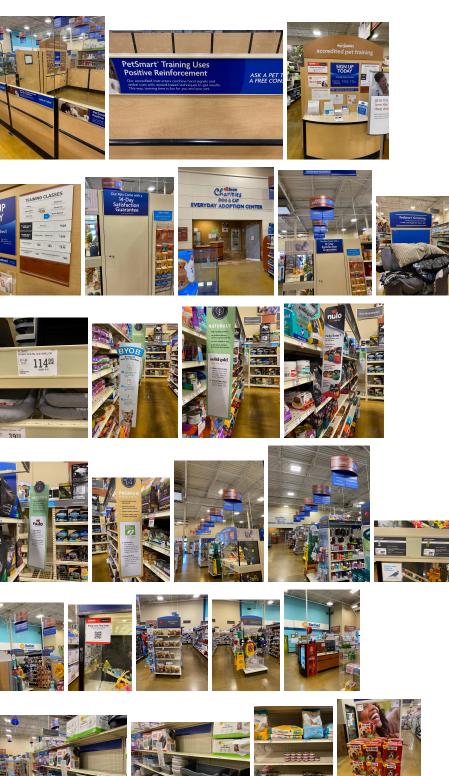
## • (PetSmart)

Images



















- Pet health and wellness slide:
  - Banfield Pet Hospital. (n.d.). Banfield Pet Hospital:
     Veterinary Health Clinic | PetSmart. Banfield Hospital.
     Retrieved February 1, 2022, from
     <a href="https://www.petsmart.com/pet-services/banfield/">https://www.petsmart.com/pet-services/banfield/</a>
  - PetSmart. (n.d.). Grooming Salon. Retrieved February 1, 2022, from <a href="https://services.petsmart.com/grooming">https://services.petsmart.com/grooming</a>
- Pet Traning Center I, II, and III:
  - PetSmart. (n.d.-c). Which Training Class is Right for My
    Dog? Retrieved February 1, 2022, from
    <a href="https://services.petsmart.com/content/learn-more-pet-training?origin=DogTrainingPage&type=LearnMore&desc=LearnMore">https://services.petsmart.com/content/learn-more-pet-training?origin=DogTrainingPage&type=LearnMore&desc=LearnMore</a>

Customer Service

- My question: "what type of dog food would you recommend/offer for Labrador Retrievers?"
  - Level

 Level of quality was very good as the cashier told me some detailed recommendations for Labradors and how they need high protein foods etc.

## Quality

 The cashier was through and detailed on what type of foods would best suit a labrador retriever and it was clear that the cashier was well versed in dog food offerings.

## Standard of Service

- The standard for a petstore was great when I asked the question but the biggest downside for me was that there were no associates walking around so I had to wait in line to ask the question to the cashier.
- Rating out of 10
  - 0 6/10

## Sams club (pictures):









